

Installation Guide (Windows Server 2019)

NEC Express Server Express5800 Series

Express5800/R120i-1M Express5800/R120i-2M Express5800/R120h-1M, R120h-1M (2nd-Gen), R120h-1M (3rd-Gen) Express5800/R120h-2M, R120h-2M (2nd-Gen), R120h-2M (3rd-Gen) Express5800/R120h-1E Express5800/R120h-2E Express5800/R120h

- Chapter 1 Installing Windows
- Chapter 2 Maintenance
- Chapter 3 Appendix

EXPRESSBUILDER E8.10-010.03 CBZ-002473-274-01 © NEC Corporation 2022

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Introduction

Thank you for purchasing our product.

When using the **EXPRESSBUILDER E8.10-010.03 (3.76.2)**, see this manual before installing Windows. Please read carefully the instructions and keep this document for your future reference.

Conventions Used in This Document

Notations used in the text

The symbols used in this document include the following:

| Important | Indicates critical items that must be followed when handling hardware or operating software. If the procedures described are not followed, hardware failure, data loss, and other serious malfunctions could occur . |
|-----------|---|
| Note | Indicates items that must be confirmed when handling hardware or operating software. |
| Tips | Indicates information that is helpful to keep in mind when using this server. |

Optical disk drive

This server is equipped with one of the following drives. These drives are referred to as *optical disk drive* in this document.

- DVD-ROM drive
- DVD Super MULTI drive

Hard disk drive

Unless otherwise stated, hard disk drive described in this document refer to the following.

- Hard disk drive (HDD)
- Solid state drive (SSD)

Removal Media

Unless otherwise stated, removal media described in this document refer to both of the following.

- USB Memory
- Flash FDD

Abbreviations of Operating Systems

Windows OS are referred to as follows.

See Chapter 1 (1.2 Supported Windows OS) for detailed information.

| Notations in this document | Official names of Windows | | |
|----------------------------|--------------------------------|--|--|
| Windows Server 2019 | Windows Server 2019 Standard | | |
| | Windows Server 2019 Datacenter | | |

About description of model names

The following models are supported by this document. If not mentioned especially, the contents is for all models. When the contents differs by model, each contents are described with model name.

Supported model is as follows.

Express5800/R120i-1M Express5800/R120i-2M Express5800/R120h-1M, R120h-1M (2nd-Gen), R120h-1M (3rd-Gen) Express5800/R120h-2M, R120h-2M (2nd-Gen), R120h-2M (3rd-Gen) Express5800/R120h-1E Express5800/R120h-2E Express5800/R120h

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zlib.h -- interface of the 'zlib' general purpose compression library version 1.2.2, October 3rd, 2004

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Jean-loup Gailly jloup@gzip.org Mark Adler madler@alumni.caltech.edu

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https://www.nec.com/

NEC Express5800 Series

Installing Windows

This manual explains the setup procedure for a physical environment. Read through this chapter to set up the Windows correctly.

1. Information of Windows Installation

Describes Supported Windows OS and mass storage controllers which is supported by EXPRESSBUILDER/Starter Pack.

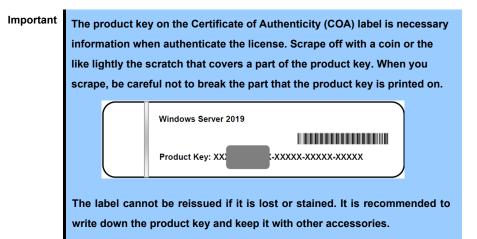
- Flow of Windows Installation
 Describes the flow chart of Windows installation.
- Installing Windows Server 2019
 Describes how to install Windows Server 2019.
- Setting up for Maintenance
 Describes the features that should be set up for maintenance in advance.

5. Backup of system information

Describes how to back up the setting information of the system in advance of troubles.

I. Information of Windows Installation

This section describes the points of using EXPRESSBUILDER/Starter Pack to install Windows operating system.



Refer to the following for the installation of virtual OS.

If your virtualization infrastructure is Hyper-V:

Refer to the following web site for the Hyper-V setting and the installation procedure of the guest OS and so on.

https://www.58support.nec.co.jp/global/download/w2019/hyper-v/hyper-v-ws2019.html

If your virtualization infrastructure is not Hyper-V:

Refer to the manual provided by virtualization infrastructure vendor to prepare the virtual environment. Prepare a media or an ISO image of the OS to install.

- 1. Start the virtual machine from a media or an ISO image of the OS to install.
- 2. Follow the on-screen instruction to complete the OS installation.
- 3. Refer to the manual provided by virtualization infrastructure vendor to install the necessary services and applications.

I.I Starting EXPRESSBUILDER

Use EXPRESSBUILDER to reconfigure RAID arrays or re-install the OS.

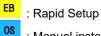
For details, see Chapter 2 (3. Details of EXPRESSBUILDER) in Maintenance Guide or Chapter 1 (4. Details of EXPRESSBUILDER) in Maintenance Guide (Common).

<u>Usage</u>

Remove a CD/DVD and removable media from the server, restart the server and press <F10> key (EXPRESSBUILDER) during POST.

1.2 Supported Windows OS

You can install the following editions of Windows operating system.



: Manual installation

| Name of Windows OS | | Boot mode | | Installation method | |
|-----------------------|------------|--------------|--------|---------------------|--------------|
| | | UEFI | Legacy | EB | OS |
| Windows Server 2019 * | Standard | ~ | N/A | √ | ~ |
| Windows Server 2019 | Datacenter | \checkmark | N/A | \checkmark | \checkmark |

✓ : Supported

* "Nano Server" is not supported.

1.3 Supported Mass Storage Controllers

The table below lists the controllers for this server, supported by EXPRESSBUILDER/Starter Pack. If a controller not mentioned below is connected, set it up while referring to the instructions supplied with the controller.

(1) Express5800/R120i-1M, R120i-2M

| | R120i-1M | R120i-2M | | | |
|---|----------|----------|--|--|--|
| RAID controller supporting the installation of OS at EXPRESSBUILDER | | | | | |
| N8103-189 RAID Controller (RAID 0/1) | ✓ | ✓ | | | |
| N8103-190 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | ✓ | | | |
| N8103-191 RAID Controller (4GB, RAID 0/1/5/6) | ✓ | ✓ | | | |
| N8103-192 RAID Controller (RAID 0/1) | ✓ | N/A | | | |
| N8103-193 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | N/A | | | |
| N8103-194 RAID Controller (4GB, RAID 0/1/5/6) | ✓ | N/A | | | |
| N8103-195 RAID Controller (RAID 0/1) | ✓ | ~ | | | |
| N8103-201 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | ~ | | | |
| N8103-237 RAID Controller (4GB, RAID 0/1/5/6) | ✓ | ~ | | | |
| N8103-238 RAID Controller (8GB, RAID 0/1/5/6) | ✓ | ~ | | | |
| N8103-239 480GB SSD Adapter for OS Boot (RAID 1) | ✓ | ✓ | | | |
| Other options | | | | | |
| N8103-184/E184 SAS Controller | ✓ | ~ | | | |
| N8103-197 SAS Controller | ✓ | ~ | | | |
| N8190-163 Fibre Channel Controller (1ch) | ✓ | ~ | | | |
| N8190-164 Fibre Channel Controller (2ch) | ✓ | ~ | | | |
| N8190-165 Fibre Channel Controller (1ch) | ✓ | ~ | | | |
| N8190-166 Fibre Channel Controller (2ch) | ✓ | ~ | | | |
| N8190-171 Fibre Channel Controller (1ch) | ✓ | ~ | | | |
| N8190-172 Fibre Channel Controller (2ch) | ✓ | ~ | | | |

(2) Express5800/R120h-1M, R120h-2M (2nd-Gen) (3rd-Gen)

| | R120h-1M | R120h-2M | R120h-1M (2nd-Gen) | R120h-2M (2nd-Gen) | R120h-1M (3rd-Gen) | R120h-2M (3rd-Gen) | | |
|---|----------|----------|-----------------------|-----------------------|-----------------------|-----------------------|--|--|
| RAID controller supporting the installation of OS at EXPRESSBUILDER | | | | | | | | |
| Onboard RAID Controller | ~ | ~ | ~ | ~ | ~ | ~ | | |
| N8103-189 RAID Controller (RAID 0/1) | ✓ | ~ | ~ | ~ | ~ | ✓ | | |
| N8103-190 RAID Controller (2GB, RAID 0/1/5/6) | ~ | ~ | ~ | ~ | ~ | ~ | | |
| N8103-191 RAID Controller (4GB, RAID 0/1/5/6) | ✓ | ✓ | ~ | ✓ | ✓ | ✓ | | |
| N8103-192 RAID Controller (RAID 0/1) | ✓ | N/A | ~ | N/A | ✓ | N/A | | |
| N8103-193 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | N/A | ~ | N/A | ✓ | N/A | | |
| N8103-194 RAID Controller (4GB, RAID 0/1/5/6) | ✓ | N/A | ✓ | N/A | ✓ | N/A | | |
| N8103-195 RAID Controller (RAID 0/1) | ✓ | ✓ | ~ | ✓ | ✓ | ~ | | |
| N8103-201 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | ✓ | ~ | ✓ | ✓ | ✓ | | |
| N8103-239 480GB SSD Adapter for OS Boot (RAID 1) | N/A | N/A | N/A | N/A | ~ | ~ | | |
| Other options | | | | | | | | |
| N8103-196 RAID Controller (2GB, RAID 0/1/5/6) | ~ | ~ | ~ | ~ | ~ | ~ | | |
| N8103-184/E184 SAS Controller | ~ | ~ | ~ | ~ | ~ | ~ | | |
| N8103-197 SAS Controller | ~ | ~ | ~ | ~ | ~ | ~ | | |
| N8190-163 Fibre Channel Controller (1ch) | ~ | ~ | ~ | ~ | ~ | ~ | | |
| N8190-164 Fibre Channel Controller (2ch) | ✓ | ~ | ~ | ✓ | ~ | ~ | | |
| N8190-165 Fibre Channel Controller (1ch) | ✓ | ~ | ~ | ~ | ~ | ~ | | |
| N8190-166 Fibre Channel Controller (2ch) | ~ | ~ | ~ | ~ | ~ | ~ | | |
| N8190-171 Fibre Channel Controller (1ch) | ~ | ~ | ~ | ~ | ~ | ~ | | |
| N8190-172 Fibre Channel Controller (2ch) | ✓ | ~ | ~ | ~ | ~ | ~ | | |

(3) Express5800/R120h-1E, Express5800/R120h-2E

| | R120h-1E | R120h-2E | | | | |
|---|----------|----------|--|--|--|--|
| RAID controller supporting the installation of OS at EXPRESSBUILDER | | | | | | |
| Onboard RAID Controller | ✓ | ~ | | | | |
| N8103-189 RAID Controller (RAID 0/1) | N/A | ~ | | | | |
| N8103-190 RAID Controller (2GB, RAID 0/1/5/6) | N/A | ~ | | | | |
| N8103-191 RAID Controller (4GB, RAID 0/1/5/6) | N/A | N/A | | | | |
| N8103-192 RAID Controller (RAID 0/1) | ✓ | N/A | | | | |
| N8103-193 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | N/A | | | | |
| N8103-194 RAID Controller (4GB, RAID 0/1/5/6) | N/A | N/A | | | | |
| N8103-195 RAID Controller (RAID 0/1) | ✓ | ~ | | | | |
| N8103-201 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | ~ | | | | |
| Other options | | | | | | |
| N8103-196 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | ✓ | | | | |
| N8103-184/E184 SAS Controller | ✓ | ✓ | | | | |
| N8103-197 SAS Controller | ✓ | ✓ | | | | |
| N8190-163 Fibre Channel Controller (1ch) | ✓ | ✓ | | | | |
| N8190-164 Fibre Channel Controller (2ch) | ✓ | ✓ | | | | |
| N8190-165 Fibre Channel Controller (1ch) | ✓ | ✓ | | | | |
| N8190-166 Fibre Channel Controller (2ch) | ✓ | ~ | | | | |
| N8190-171 Fibre Channel Controller (1ch) | ✓ | ~ | | | | |
| N8190-172 Fibre Channel Controller (2ch) | ✓ | ✓ | | | | |

(4) Express5800/T120h

| | T120h | | | |
|---|-------|--|--|--|
| RAID controller supporting the installation of OS at EXPRESSBUILDER | | | | |
| Onboard RAID Controller | ✓ | | | |
| N8103-189 RAID Controller (RAID 0/1) | ✓ | | | |
| N8103-190 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | | | |
| N8103-191 RAID Controller (4GB, RAID 0/1/5/6) | ✓ | | | |
| N8103-192 RAID Controller (RAID 0/1) | N/A | | | |
| N8103-193 RAID Controller (2GB, RAID 0/1/5/6) | N/A | | | |
| N8103-194 RAID Controller (4GB, RAID 0/1/5/6) | N/A | | | |
| N8103-195 RAID Controller (RAID 0/1) | ✓ | | | |
| N8103-201 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | | | |
| Other options | | | | |
| N8103-196 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | | | |
| N8103-184/E184 SAS Controller | ✓ | | | |
| N8103-197 SAS Controller | ✓ | | | |
| N8190-163 Fibre Channel Controller (1ch) | ✓ | | | |
| N8190-164 Fibre Channel Controller (2ch) | ✓ | | | |
| N8190-165 Fibre Channel Controller (1ch) | ✓ | | | |
| N8190-166 Fibre Channel Controller (2ch) | ✓ | | | |
| N8190-171 Fibre Channel Controller (1ch) | ✓ | | | |
| N8190-172 Fibre Channel Controller (2ch) | ✓ | | | |

(5) Express5800/R110j-1

| | R110j-1 | | | |
|---|--------------|--|--|--|
| RAID controller supporting the installation of OS at EXPRESSBUILDER | | | | |
| Onboard RAID Controller | ✓ | | | |
| N8103-192 RAID Controller (RAID 0/1) | ✓ | | | |
| N8103-193 RAID Controller (2GB, RAID 0/1/5/6) | \checkmark | | | |
| Other options | | | | |
| N8103-196 RAID Controller (2GB, RAID 0/1/5/6) | ✓ | | | |
| N8103-184/E184 SAS Controller | ✓ | | | |
| N8103-197 SAS Controller | ✓ | | | |
| N8190-163 Fibre Channel Controller (1ch) | ✓ | | | |
| N8190-164 Fibre Channel Controller (2ch) | ✓ | | | |
| N8190-165 Fibre Channel Controller (1ch) | ✓ | | | |
| N8190-166 Fibre Channel Controller (2ch) | ✓ | | | |
| N8190-171 Fibre Channel Controller (1ch) | ✓ | | | |
| N8190-172 Fibre Channel Controller (2ch) | \checkmark | | | |

1.4 Supported Optional LAN board

The table below lists the optional LAN boards for this server, supported by Starter Pack.

(1) Express5800/R120i-1M, R120i-2M

| | | R120i-1M | R120i-2M |
|-----------|------------------------------------|--------------|--------------|
| N8104-206 | Quad Port 1000BASE-T LOM Card | ✓ | ✓ |
| N8104-207 | Dual Port 10GBASE-T LOM Card | ✓ | ✓ |
| N8104-208 | Dual Port 10/25GBASE SFP+ LOM Card | ~ | ✓ |
| N8104-209 | Quad Port 1000BASE-T Adapter | ~ | ✓ |
| N8104-210 | Dual Port 10GBASE-T Adapter | \checkmark | \checkmark |
| N8104-211 | Dual Port 10/25GBASE SFP28 Adapter | \checkmark | \checkmark |
| N8104-212 | Dual Port 10/25GBASE SFP28 Adapter | \checkmark | \checkmark |
| N8104-217 | Dual Port 10GBASE-T LOM Card | ~ | \checkmark |
| N8104-219 | Dual Port 10GBASE-T Adapter | \checkmark | \checkmark |

(2) Express5800/R120h-1M, R120h-2M (2nd-Gen) (3rd-Gen)

| | R120h-1M | R120h-2M | R120h-1M (2nd-Gen) | R120h-2M (2nd-Gen) | R120h-1M (3rd-Gen) | R120h-2M (3rd-Gen) |
|--|----------|----------|-----------------------|-----------------------|-----------------------|-----------------------|
| N8104-171 Quad Port 1000BASE-T LOM Card | ~ | ~ | ~ | ~ | N/A | N/A |
| N8104-172 Quad Port 1000BASE-T LOM Card | ~ | ~ | ~ | ~ | ~ | ~ |
| N8104-173 Dual Port 10GBASE-T LOM Card | ~ | ~ | ~ | ~ | N/A | N/A |
| N8104-175 Dual Port 10GBASE-T LOM Card | ~ | ~ | ~ | ~ | ~ | ~ |
| N8104-176 Dual Port 10GBASE SFP+ LOM Card | ~ | ~ | ~ | ~ | N/A | N/A |
| N8104-177 Dual Port 25GBASE SFP+ LOM Card | ~ | ~ | ~ | ~ | N/A | N/A |
| N8104-178 Dual Port 1000BASE-T Adapter | ~ | ~ | ~ | ~ | ~ | ✓ |
| N8104-179 Quad Port 1000BASE-T Adapter | ~ | ~ | ~ | ~ | ~ | ~ |
| N8104-180 Dual Port 1000BASE-T Adapter | ~ | ~ | ~ | ~ | ~ | ✓ |
| N8104-181 Quad Port 1000BASE-T Adapter | ~ | ~ | ~ | ~ | ~ | ✓ |
| N8104-182 Dual Port 10GBASE-T Adapter | ~ | ~ | ~ | ~ | ~ | ✓ |
| N8104-183 Dual Port 10GBASE-T Adapter | ~ | ~ | ~ | ~ | ~ | ✓ |
| N8104-184 Dual Port 10GBASE-T Adapter | ~ | ~ | ~ | ~ | ~ | ✓ |
| N8104-185 Dual Port 10GBASE SFP+ Adapter | ~ | ~ | ~ | ~ | ~ | ✓ |
| N8104-186 Dual Port 10GBASE SFP+ Adapter | ~ | ~ | ~ | \checkmark | \checkmark | ~ |
| N8104-187 Dual Port 25GBASE SFP28 Adapter | ~ | ~ | ~ | ~ | ~ | √ |
| N8104-213 Dual Port 10GBASE-T LOM Card | N/A | N/A | N/A | N/A | ~ | √ |
| N8104-215 Dual Port 10GBASE-T Adapter | N/A | N/A | N/A | N/A | ~ | √ |

(3) Express5800/R120h-1E, R120h-2E

| | | R120h-1E | R120h-2E |
|-----------|---------------------------------|--------------|--------------|
| N8104-171 | Quad Port 1000BASE-T LOM Card | ✓ | \checkmark |
| N8104-172 | Quad Port 1000BASE-T LOM Card | ✓ | ✓ |
| N8104-173 | Dual Port 10GBASE-T LOM Card | ✓ | ✓ |
| N8104-175 | Dual Port 10GBASE-T LOM Card | ✓ | ✓ |
| N8104-176 | Dual Port 10GBASE SFP+ LOM Card | \checkmark | ✓ |
| N8104-177 | Dual Port 25GBASE SFP+ LOM Card | \checkmark | ✓ |
| N8104-178 | Dual Port 1000BASE-T Adapter | \checkmark | ✓ |
| N8104-179 | Quad Port 1000BASE-T Adapter | \checkmark | ✓ |
| N8104-180 | Dual Port 1000BASE-T Adapter | \checkmark | ✓ |
| N8104-181 | Quad Port 1000BASE-T Adapter | \checkmark | ✓ |
| N8104-182 | Dual Port 10GBASE-T Adapter | \checkmark | ✓ |
| N8104-183 | Dual Port 10GBASE-T Adapter | \checkmark | ✓ |
| N8104-184 | Dual Port 10GBASE-T Adapter | \checkmark | ✓ |
| N8104-185 | Dual Port 10GBASE SFP+ Adapter | \checkmark | ✓ |
| N8104-186 | Dual Port 10GBASE SFP+ Adapter | \checkmark | ✓ |
| N8104-187 | Dual Port 25GBASE SFP28 Adapter | ✓ | \checkmark |
| N8104-193 | Dual Port 1000BASE-T LOM Card | \checkmark | ✓ |
| N8104-194 | Dual Port 10GBASE-SR LOM Card | ✓ | \checkmark |
| N8104-195 | Dual Port 10GBASE-T LOM Card | ~ | ✓ |

(4) Express5800/T120h

| | T120h |
|---|--------------|
| N8104-178 Dual Port 1000BASE-T Adapter | \checkmark |
| N8104-179 Quad Port 1000BASE-T Adapter | \checkmark |
| N8104-180 Dual Port 1000BASE-T Adapter | \checkmark |
| N8104-181 Quad Port 1000BASE-T Adapter | \checkmark |
| N8104-182 Dual Port 10GBASE-T Adapter | \checkmark |
| N8104-183 Dual Port 10GBASE-T Adapter | \checkmark |
| N8104-184 Dual Port 10GBASE-T Adapter | \checkmark |
| N8104-185 Dual Port 10GBASE SFP+ Adapter | \checkmark |
| N8104-186 Dual Port 10GBASE SFP+ Adapter | \checkmark |
| N8104-187 Dual Port 25GBASE SFP28 Adapter | ✓ |

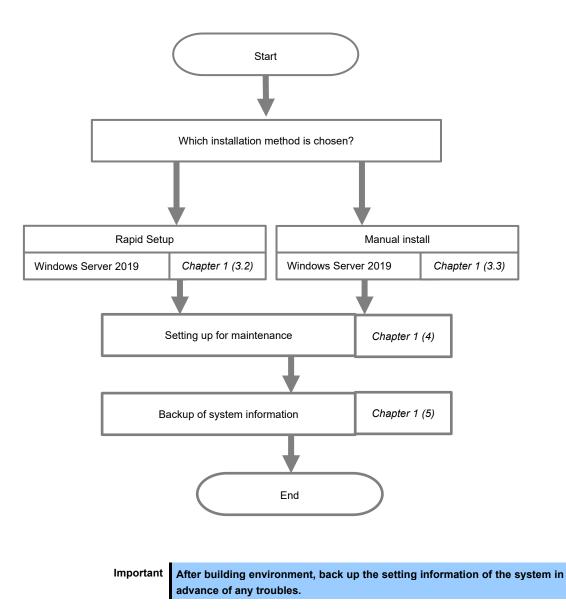
 \checkmark : Supported

(5) Express5800/R110j-1

| | | R110j-1 |
|-----------|---------------------------------|--------------|
| N8104-171 | Quad Port 1000BASE-T LOM Card | \checkmark |
| N8104-172 | Quad Port 1000BASE-T LOM Card | \checkmark |
| N8104-173 | Dual Port 10GBASE-T LOM Card | \checkmark |
| N8104-176 | Dual Port 10GBASE SFP+ LOM Card | \checkmark |
| N8104-178 | Dual Port 1000BASE-T Adapter | \checkmark |
| N8104-179 | Quad Port 1000BASE-T Adapter | \checkmark |
| N8104-180 | Dual Port 1000BASE-T Adapter | \checkmark |
| N8104-181 | Quad Port 1000BASE-T Adapter | \checkmark |
| N8104-182 | Dual Port 10GBASE-T Adapter | \checkmark |
| N8104-183 | Dual Port 10GBASE-T Adapter | ✓ |
| N8104-185 | Dual Port 10GBASE SFP+ Adapter | ✓ |
| N8104-186 | Dual Port 10GBASE SFP+ Adapter | ✓ |

2. Flow of Windows Installation

Read a proper section to install Windows according to the following figure.



3. Installing Windows Server 2019

3.1 Precautions of Windows Server 2019 Installation

Read the precautions explained this section before installing.

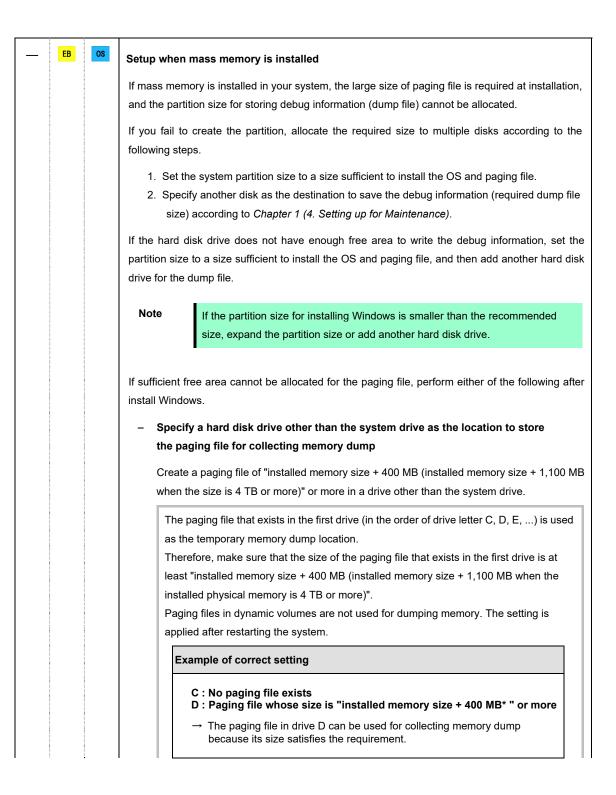


: Rapid Setup

: Manual Installation

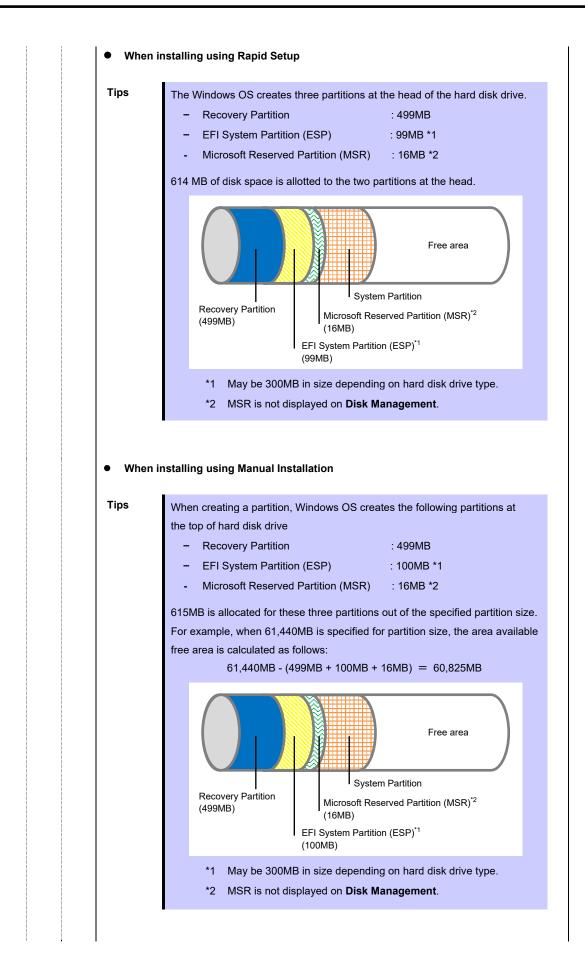
| BIOS | settin | g | |
|------|--------|----|---|
| | EB | 08 | Change Boot Mode to UEFI Mode . For details, see <i>Chapter 2 (1. System Utilities)</i> in <i>Maintenance Guide</i> . |
| | | | System Configuration > BIOS/Platform Configuration (RBSU) > Boot Options > Boot Mode > UEFI Mode |
| | EB | 08 | Select Enabled for x2APIC feature of processor. For details, see <i>Chapter 2 (1. System Utilities)</i> in <i>Maintenance Guide</i> . |
| | | | System Configuration > BIOS/Platform Configuration (RBSU) > Processor Options > Processor x2APIC Support > Enabled |
| | EB | 08 | R120h-1M, R120h-2M, R120h-1E, R120h-2E, T120h Change time zone to the Unspecified Time Zone. For details, see <i>Chapter 2 (1. System Utilities)</i> in <i>Maintenance Guide</i> . |
| | | | System Configuration > BIOS/Platform Configuration (RBSU) > Date and time > Time Zone : Unspecified Time Zone |
| | EB | 08 | R120h-1M, R120h-2M, R120h-1E, R120h-2E, T120h Change time format to the Local Time. For details, see Chapter 2 (1. System Utilities) in Maintenance Guide. System Configuration > BIOS/Platform Configuration (RBSU) > Date and time > Time Formation Solos/Platform Configuration (RBSU) > Date and time > |
| | EB | 08 | Time Format : Local Time <u>R120i-1M/R120i-2M, 120h-1M(2nd-Gen)/(3rd-Gen), R120h-2M(2nd-Gen)/(3rd-Gen), R110j-1</u> Change time format to the Coordinated Universal Time (UTC). |
| | | | For details, see Chapter 1 (1. System Utilities) in Maintenance Guide (Common). System Configuration > BIOS/Platform Configuration (RBSU) > Date and time > |
| | | | Time Format : Coordinated Universal Time (UTC) |
| | EB | 08 | R120i-1M/R120i-2M, 120h-1M(2nd-Gen)/(3rd-Gen), R120h-2M(2nd-Gen)/(3rd-Gen), R110j-1 Change time zone to the Set arbitrary time zone. For details, see <i>Chapter 1 (1. System Utilities</i>) in <i>Maintenance Guide (Common)</i> . |
| | | | System Configuration > BIOS/Platform Configuration (RBSU) > Date and time > Time Zone : Set arbitrary time zone |

| ЕВ | 05 | If your system has 64 or more logical CPU per 1 processor, set one of the following settings. For details, see <i>Chapter 1 (1. System Utilities)</i> in <i>Maintenance Guide (Common)</i> . If [Sub-NUMA Clustering] is [Disabled] System Configuration > BIOS/Platform Configuration (RBSU) > Memory Options > Virtual NUMA > [Enabled] If [Sub-NUMA Clustering] is [Enable SNC2 (2-clusters)] * System Configuration > BIOS/Platform Configuration (RBSU) > Memory Options > Virtual NUMA > [Disabled] * Sub-NUMA Clustering depends on hardware configuration. For hardware configurations where this feature is not available, set according to the case of setting [Disabled]. For details, see <i>Chapter 1 (1. System Utilities</i>) in <i>Maintenance Guide (Common)</i> . |
|------------|--------|---|
| Hardware o | config | uration |
| | | The following hardware configurations require special procedures. |
| EB | OS | Installation When Multiple Logical Drives Exist If you select wrong hard disk drive in Windows Server 2019 installation, the setup may erase existing data unexpectedly. Refer to displayed disk capacity or partition size to find target hard disk drive. |
| EB | 08 | Reinstalling to a mirrored volume When you install Windows Server 2019 in an environment with a mirrored volume created using Windows, disable mirroring before installing the operating system and enable it again after the installation. Use [Computer Management] – [Disk Management] to create, disable, or remove the mirrored volume. |
| EB | OS | Peripherals such as RDX Remove a RDX device before installing. Some peripherals need to be halted before installation. Refer to the manual provided with the peripherals for how to set a device appropriate to installation. |
| ЕВ | OS | DAT, LTO, and similar media Do not set media that is unnecessary to installation during setup. |
| EB | OS | Reinstalling to dynamic disks If the hard disk drive has been upgraded to a dynamic disk, the Windows cannot be reinstalled to it with the existing partitions. Install Windows with Manual Installation. |



| | C : Paging file whose size is smaller than the installed memory size D : Paging file whose size is "installed memory size + 400 MB* " or more |
|---|---|
| | → The paging file in drive C is used for collecting memory dump, but collection may fail because the size of the paging file is smaller than the installed memory size. |
| | Example of incorrect setting 2 |
| | C : Paging file whose size is "installed memory size x 0.5" D : Paging file whose size is "installed memory size x 0.5 E : Paging file whose size is 400 MB* |
| | → The total paging file size in all drives is "installed memory size + 400 MB* ", but collection may fail because only the paging file in drive C is used for collecting memory dump. |
| | Example of incorrect setting 3 |
| | C : No paging file exists D : Paging file whose size is "installed memory size + 400 MB* " or more (in dynamic volume) |
| | → Paging files in a dynamic volume cannot be used for collecting memory dump. Thus, collecting memory dump fails. |
| | * This value is installed memory size +1,100 MB when the installed memory size is 4 TB or more |
| р | ecify a drive other than the system drive for "Dedicated Dump File". |
| | Create the registry shown below by using the Registry Editor and specify the na |
| | Create the registry shown below by using the Registry Editor and specify the na Dedicated Dump File. <for "dedicateddumpfile.sys"="" d="" drive="" example:="" in=""></for> |
|)) | reate the registry shown below by using the Registry Editor and specify the na edicated Dump File. |
| | |
|) (| reate the registry shown below by using the Registry Editor and specify the na edicated Dump File. For example: "dedicateddumpfile.sys" in drive D> Key : HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Control\CrashControl Name : DedicatedDumpFile Type : REG_SZ |
| | Create the registry shown below by using the Registry Editor and specify the na redicated Dump File. <for "dedicateddumpfile.sys"="" d="" drive="" example:="" in=""> Key : HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Control\CrashControl Name : DedicatedDumpFile</for> |
| | <pre>wreate the registry shown below by using the Registry Editor and specify the na redicated Dump File.</pre> <pre></pre> <pre></pre> <pre></pre> <pre></pre> <pre></pre> <pre>Key : HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Control\CrashControl Name : DedicatedDumpFile Type : REG_SZ Data : D:\dedicateddumpfile.sys</pre> |
| | reate the registry shown below by using the Registry Editor and specify the na edicated Dump File. For example: "dedicateddumpfile.sys" in drive D> Key : HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Control\CrashControl Name : DedicatedDumpFile Type : REG_SZ Data : D:\dedicateddumpfile.sys Note the following when specifying Dedicated Dump File: |
| | <pre>wreate the registry shown below by using the Registry Editor and specify the na redicated Dump File.</pre> <pre></pre> <p< td=""></p<> |
| Ci De | reate the registry shown below by using the Registry Editor and specify the natedicated Dump File. For example: "dedicateddumpfile.sys" in drive D> Key : HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Control\CrashControl Name : DedicatedDumpFile Type : REG_SZ Data : D:\dedicateddumpfile.sys Note the following when specifying Dedicated Dump File: |
| <t< td=""><td> reate the registry shown below by using the Registry Editor and specify the natedicated Dump File. For example: "dedicateddumpfile.sys" in drive D> Key : HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Control\CrashControl Name : DedicatedDumpFile Type : REG_SZ Data : D:\dedicateddumpfile.sys Note the following when specifying Dedicated Dump File: The setting is applied after restarting the system. Specify a drive that has free space of "installed memory size + 400MB (instal memory size + 1,100 MB when the installed memory size is 4 TB or more)" </td></t<> | reate the registry shown below by using the Registry Editor and specify the natedicated Dump File. For example: "dedicateddumpfile.sys" in drive D> Key : HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Control\CrashControl Name : DedicatedDumpFile Type : REG_SZ Data : D:\dedicateddumpfile.sys Note the following when specifying Dedicated Dump File: The setting is applied after restarting the system. Specify a drive that has free space of "installed memory size + 400MB (instal memory size + 1,100 MB when the installed memory size is 4 TB or more)" |
| | <pre>reate the registry shown below by using the Registry Editor and specify the na edicated Dump File. For example: "dedicateddumpfile.sys" in drive D> Key : HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Control\CrashControl Name : DedicatedDumpFile Type : REG_SZ Data : D:\dedicateddumpfile.sys Note the following when specifying Dedicated Dump File: • The setting is applied after restarting the system. • Specify a drive that has free space of "installed memory size + 400MB (instal memory size + 1,100 MB when the installed memory size is 4 TB or more)" more.</pre> |
| Ci De | reate the registry shown below by using the Registry Editor and specify the natedicated Dump File. For example: "dedicateddumpfile.sys" in drive D> Key : HKEY_LOCAL_MACHINE\SYSTEM \CurrentControlSet\Control\CrashControl Name : DedicatedDumpFile Type : REG_SZ Data : D:\dedicateddumpfile.sys Note the following when specifying Dedicated Dump File: The setting is applied after restarting the system. Specify a drive that has free space of "installed memory size + 400MB (instal memory size + 1,100 MB when the installed memory size is 4 TB or more)" more. Dedicated Dump File cannot be placed in dynamic volumes. |

| | BOS | The system partition size can be | calculated by using the following formula. |
|--|-----|---|---|
| | | | + paging file size + dump file size + application size |
| | | | |
| | | Desktop Experience | |
| | | Size required to install the C | |
| | | Paging file size (recommen | ded) = installed memory size + 400MB |
| | | Dump file size | installed memory size + 400MB (installed memory size is 4 TB or less) installed memory size + 1,100MB (installed memory size is exceeding 4 TB) |
| | | Application size | = as required by the application |
| | | Server Core | |
| | | Size required to install the C | DS = 8,600MB |
| | | Paging file size (recommen | · · |
| | | Dump file size | installed memory size + 400MB (installed memory size is 4 TB or less) |
| | | | installed memory size + 1,100MB (installed memory size is exceeding 4 TB) |
| | | Application size | as required by the application |
| | | Ensure that the partition size is s | |
| | | The following partition sizes are r | |
| | | Desktop Experience Server Core *1GB = 1,024MB | : 32,768MB(32GB) or more : 32,768MB(32GB) or more |
| | | information (du must be large e Make sure you insufficient, the inability to colle • Regardless of maximum size memory size + • When installing | ing file sizes are recommended for collecting debug mp file). The initial size of the Windows partition paging file enough to store dump files. set a sufficient paging file size. If the paging file is re will be a virtual memory shortage that may result in an ect correct debug information. the sizes of internal memory and write debug information, the of the dump file is "installed memory size + 400 MB (installed 1,100 MB when installed memory size is 4 TB or more)". I other applications or other items, add the amount of space application to the partition. |
| | | If the partition size for installing partition size or add another hard | Windows is smaller than the recommended size, expand th disk drive. |



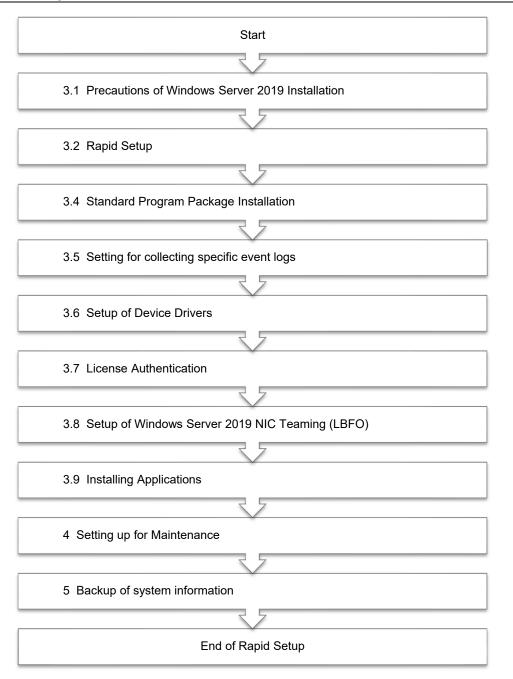
| Windows Serve | r 2019 Hyper-V support | | |
|-----------------|---|--|--|
| EB 08 | EB OS Refer to the following web site for information related to Windows Server 2019 Hyper-V. <u>https://www.58support.nec.co.jp/global/download/w2019/hyper-v/hyper-v-ws2019.html</u> | | |
| Using BitLocker | | | |
| EB 0S | If using BitLocker, note the following. Be sure to keep the recovery password secure. Do not keep it near a server running BitLocker. | | |
| | Important If the recovery password is not entered, the OS cannot be started, and the content of the partition encrypted by BitLocker cannot be referenced any more. The recovery password might be required at startup of the OS after the following: Replacement of motherboard Change of BIOS setting Initialization of trusted platform module (TPM) * * Depending on your system, it may not be supported. Refer to the Instruction Manuals about hardware. | | |
| | • To reinstall the operating system into a partition that is encrypted with BitLocker, delete the BitLocker-encrypted partition prior to reinstallation. | | |
| Support for NIC | Support for NIC teaming in Windows Server 2019 | | |
| EB 05 | The NIC teaming feature, which used to be provided by network interface card (NIC) vendors, is built into Windows Server 2019. In Windows Server 2019, this feature is also called "load balancing and failover (LBFO)". Refer to <i>Chapter 1 (3.8 Setup of Windows Server 2019 NIC Teaming (LBFO)</i> and specify any required settings. | | |
| Installing bund | ed software | | |
| EB OS | When you install software from Applications on Starter Pack menu, confirm each install procedure beforehand by referring to Installing Bundled Software in Installation Guide (Windows). Hardware setting may be required, be sure to confirm it. | | |

3.2 Rapid Setup

This section describes how to install Windows Server 2019 with Rapid Setup.

Important
Setup will delete all data of the hard disk drive.
Disconnect hard disk drives from the RAID controller that is not to be setup.

3.2.1 Setup flow



3.2.2 Requirements for Setup

Prepare the following media and instruction manuals before starting setup.

- > Either of the following OS installation media
 - NEC operating system installation media (hereafter referred to as Backup DVD-ROM)
 - Microsoft operating system installation media (hereafter referred to as *Windows Server 2019 DVD-ROM*)
- Starter Pack
 - Starter Pack DVD (Optional or downloading from our website)
 - → The Starter Pack which supports Windows Server 2019 is "S8.10-010.03" or later. Download it from Web site.

3.2.3 Installation procedure

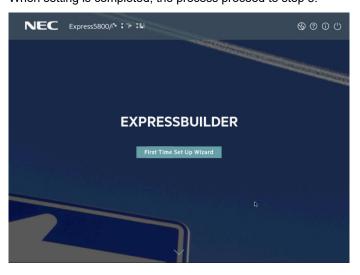
Note

Read the precautions in *Chapter 1 (3.1 Precautions of Windows Server 2019 Installation)* in advance.

- 1. Turn on peripherals (such as a display), and then turn on the server.
- 2. To run EXPRESSBUILDER, press <F10> key during POST.

| Provisioning |
|--|
| Smart Storage Administrator |
| Server Hardware Diagnostics UEFI |
| Server Hardware Diagnostics Full Test |
| |
| |
| |
| The highlighted entry will be executed automatically in 12s. |
| |
| |
| |

Only when running an OS for the first time, operating environment of EXPRESSBUILDER is set. When the following screen appears, click "First Time Set Up Wizard". When setting is completed, the process proceed to step 3.



For details of EXPRESSBUILDER and "First Time Set Up Wizard", see *Chapter 2 (3.Deltails of EXPRESSBUILDER) in Maintenance Guide*.

3. The next screen is displayed, click Rapid Setup.

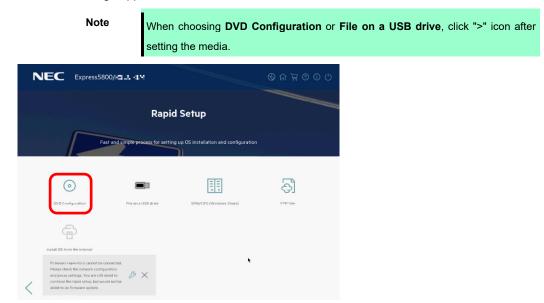
| NEC Express5800/11 11 | © 命 戸 © U |
|-----------------------|---------------------|
| EXPRESSI | BUILDER |
| | |
| | |
| Rapid Setup | Perform Maintenance |
| | • |
| | |
| | |

4. When the following window appears, click Skip.

| proxy configuration below first if it does. Web Praxy Server * | e de | | |
|--|--|------|-------|
| | Web Proxy Server * | | Port |
| | Web Proxy Server * | | Port |
| Web Proxy Server Port | Web Proxy Server | | Port |
| | https:// | | |
| | | Skip | conne |
| Skip con | | | |

5. Select **DVD Configuration**.

When the message appears in the lower left of the screen, click "×" to close it.



Choose an OS installation source from the following types.

| DVD Configuration | DVD-ROM |
|------------------------------|-------------------------------|
| File on a USB drive | USB flash drive |
| SMB/CIFS (Windows Share) | Network sharing folder |
| FTP Site | This option is not available. |
| Install OS from the internet | This option is not available. |

Each media supports the following file format.

| File on a USB drive | Flat, ISO |
|--------------------------|-----------|
| SMB/CIFS (Windows Share) | Flat, ISO |

Flat: a standard folder/file structure

ISO: single ISO or UDF file

Choose an OS source media depending on the media type.

| DVD Configuration | Automatically detects on OS installation media. If the detection fails, try again. | |
|--------------------------|---|--|
| File on a USB drive | Choose OS installation file on USB flash drive connected. Supports only a USB drive formatted with FAT or exFAT format. | |
| SMB/CIFS (Windows Share) | Set the network settings of network sharing that includes OS installation file, and then choose OS installation file after connecting the network sharing. • Server Name/IP Address • Share Name • Domain Name • Network Share User • Network Share Password • Confirm Password | |

When you select "DVD Configuration" and connected multiple optical disk drive, next screen is displayed. Select the optical disk drive in which the OS installation media was inserted. Click **connect** of the lower right of the screen.

| NEC | Express5800/ | HC RL | |
|-----------------|----------------|---|----------|
| | of DVD Configu | ration | × |
| | 2 DVD-ROM M | edia | |
| 0 | ۲ | hp_DVD-ROM_DUDDN /dev/sr0 Microsoft Windows Server ** #Standard (Desktop Experience) | <u>.</u> |
| DVD Confi | 0 | HPE DVDRW_GP70N /dev/sr1 not found | TP Site |
| Install OS from | | € con | nect |
| < | | | |

6. Mounted RAID controller is automatically recognized. Wait until installation completes.

| NEC | Express5800/I="1", -1 | \$ A 7 0 0 U |
|---------------------|--|--------------|
| RSS > Preparing Con | figuration | |
| Summary and Install | 1 | |
| View/Edit Details: | Preparing a recommended RAID configuration | on |
| | C | |
| | Cancel | |
| | | |
| | | |
| | * | |
| < | | |

- When the RAID system is not configured.

EXPRESSBUILDER configures RAID system automatically. RAID system configuration can be changed from "Storage controllers" setting screen of Step 7.

- When the RAID system is already configured.

EXPRESSBUILDER do not configure RAID system.

When the next screen is displayed, confirm the contents and proceed.

| SS > Preparing Configuration | |
|-----------------------------------|--|
| Summary and Install | |
| view/Edit Details: OS Settings | Rapid Setup is not able to create a recommended array settings since the system found the detected RAID controller contain at least one logical drive. |
| Storage Controllers | inguest street |
| OS Volume Partitions | you can select to manually configure RAID from the Rapid Setup Dishboard. |
| Firmware Update | Click "Exit" If you wish to cancel the preparation and return to EXPRESSBUILDER. |
| | Exit |
| | |
| | Υ. |

7. Click menu of left pane or edit button on the item you want to edit to confirm and modify details.

After completion, click Accept Configuration to start installation.

| NEC Expre | ss5800/ F_1;+_1 • | \$ \$ 7 0 0 4 |
|---|---|----------------------|
| RSS > Summary and Install | | |
| Summary and Install | | Accept Configuration |
| View/Edit Details: | OS Settings 🖉 | |
| OS Settings Storage Controllers OS Volume Partitions Firmware Update | Media Source: DVD-ROM Media Operating System: Microsoft Windows Server 🖓 *Standard (De | sktop Experience) |
| | Storage Controllers 🖉 | |
| | Boot Controller: • • • • • • • • • • • • • • • • • • • | × |
| | OS Volume Partitions 🖉 | |
| | Use Recommended Partition: Yes | 1 |
| < | Firmware Update 🥒 | |

Tips

When you configure RAID system from EXPRESSBUILDER, the system reboots automatically after clicking **Accept Configuration**. After reboot, EXPRESSBUILDER starts automatially and resumes from the next procedure. Wait a moment without any operation.

Confirm the settings and specify any required settings.

OS Setting

- On the following "Operating System", specify settings for the OS installation.
- Password can be used alphanumeric characters only.
 If a sign (such as "!") is included, an error message will appear.
- Set your time zone.
- You can enable the functions of Windows, if necessary.

| Install the HyperV role on this system | The HyperV role can be Enabled. |
|--|----------------------------------|
| Enable Windows Firewall | Windows Firewall can be Enabled. |

Storage controller

• Choose the RAID controller of installation destination.

Tips

When you connect multiple cage of hard disk drive, a part of information of box may not be displayed. This event does not affect system operation.

Partition of the OS volume

- Specify the any partition size, and then remove the choice of **Use Recommended Partition**. Enter the partition size of Basic data partition to installation destination (Unit: MB *), or specify it with percentage. The following partitions cannot be changed.
 - Recovery
 - EFI system partition
 - Microsoft reserved partition

- When choosing **Use Recommended Partition**, the OS is installed using all area of a hard disk drive.
- Select hard disk drive (logical drive) to install OS.

| Important | You can confirm name of hard disk drives (e.g.: Logical Drive 1) from |
|-----------|--|
| | "Storage controllers" setting screen. If you select wrong hard disk drive as OS destination drive(logical drive), |
| | If you select wrong hard disk drive as OS destination drive(logical drive), |
| | existing data may be cleared unexpectedly. |
| | Be careful when you select hard disk drive for installation. |

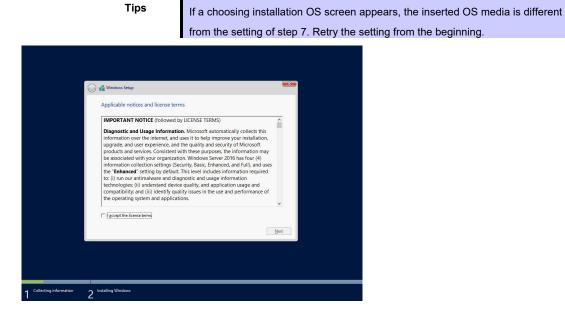
Firmware Update

- This feature is the reservations in future.
- 8. When copying is complete, the system restart automatically.

| bb Viewer Server Status | × |
|--|-----|
| Server Status | k |
| Server Status | |
| | |
| Server has booted | |
| Job Status | |
| © Express OS Install Copying (592KB / 20084 KB) 75.1% | × 0 |

9. Confirm the license terms.

Click I accept the license terms if you accept this license, and then click Next.



The following screen is displayed, and Windows installation automatically starts.

| | Windows Stup |
|--------------------------|--|
| | Status Copylog Windows files (9%) Cetting life ready for installation Installing relatives Installing systems Feasibles up |
| | |
| 1 Collecting information | 2 Installing Windows |

10. The following screen appears depending on the setting of Step 7.

Desktop Experience

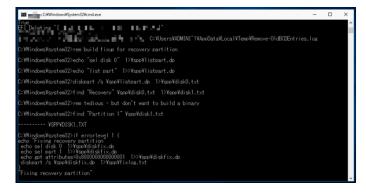
| administrator account that you can | use to sign in to this computer. | |
|------------------------------------|----------------------------------|--|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

Type a password and click **Finish**.

If you entered a password in step 7, this screen is not displayed.

After signing in, installation automatically resumes.

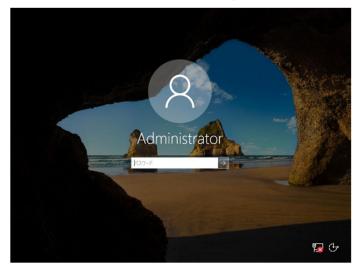
After installation is complete, the system automatically restarts.



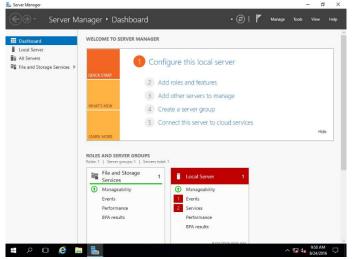
Press <Ctrl> + <Alt> + <Delete> key to unlock.



Enter the password and press <Enter> key.



Windows Server 2019 starts.

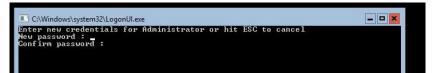


Server Core

Press <Ctrl> + <Alt> + <Delete> keys to unlock.



Type a new password and press <Enter> key.



Choose OK and press <Enter> key after the following message is displayed.

| C:\Windows\system32\LogonUI.exe | × |
|--|---|
| Administrator Your password has been changed. | |
| Ok | |

Windows Server 2019 starts.

| Administrator: C:\Windows\system32\cmd.exe | |
|--|--|
| C:\Users\Administrator> | |
| | |

11. After signing in, installation automatically resumes.

After installation is complete, the system automatically restarts.

- 12. See Chapter 1 (3.4 Standard Program Package Installation) to install SPP.
- 13. See Chapter 1 (3.5 Setting for collecting specific event log) to setup it.
- 14. Install drivers and specify detailed settings according to Chapter 1 (3.6 Setup of Device Drivers).
- 15. Confirm if Windows is activated according to Chapter 1 (3.7 License Authentication).
- 16. See Chapter 1 (3.8 Setup of Windows Server 2019 NIC Teaming (LBFO)) to setup a team as needed.
- 17. Install the applications as needed according to Chapter 1 (3.9 Installing Applications).
- 18. Set the other OS settings according to Chapter 1 (4. Setting up for Maintenance).
- 19. See Chapter 1 (5. Backup of system information) to back up the system.

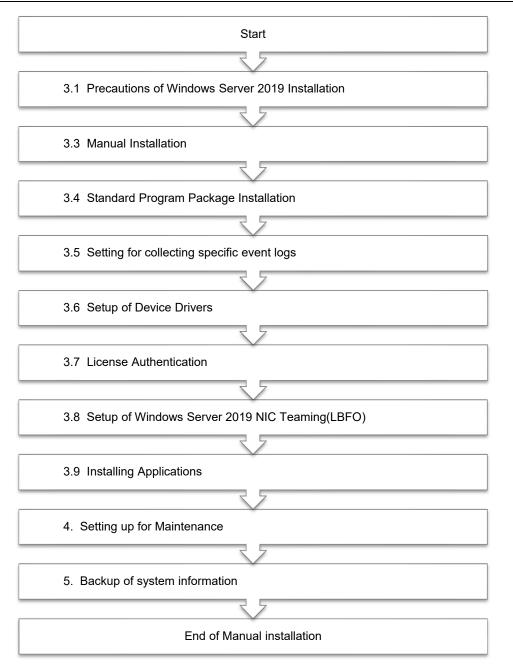
The Windows installation with Rapid Setup option is now complete.

3.3 Manual Installation

This section describes how to install Windows Server 2019 with Manual option.



3.3.1 Setup flow



3.3.2 Requirements for Setup

Prepare the following media and instruction manuals before starting setup.

- > Either of the following OS installation media
 - NEC operating system installation media (hereafter referred to as Backup DVD-ROM)
 - Microsoft operating system installation media (hereafter referred to as Windows Server 2019 DVD-ROM)
- Starter Pack
 - Starter Pack DVD (Optional or downloading from our website)
 - $\rightarrow\,$ The Starter Pack which supports Windows Server 2019 is "S8.10-010.03" or later. Download it from Web site.

Note

If using the onboard RAID controller and the internal optical disk drive, the driver is loaded from a removable media device. Copy and prepare the following files onto a removable media in advance. <Starter Pack>:\software\010\drivers\sw_raid1_driver

3.3.3 Installation procedure

Note

Read the precautions in *Chapter 1* (3.1 *Precautions of Windows Server 2019 Installation*) in advance.

- Turn on peripherals (such as a display), and then turn on the server. Insert OS installation media into the drive.
- 2. To run EXPRESSBUILDER, press <F11> key during POST.

On the **One-Time Boot Menu**, select the optical disk drive in which the OS installation media was inserted.

3. The system starts from the OS installation media

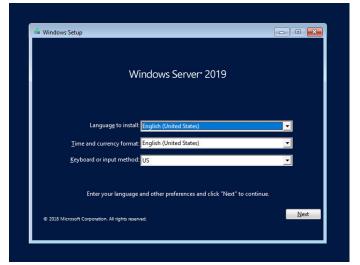
he message "Press any key to boot from CD or DVD..." is displayed on the upper of the screen. Press the <Enter> key to start from the media.



Note

If the Windows Setup screen (the screen in the next step) does not display, the <Enter> key was not properly pressed. Turn the system power on again, and then start again.

4. Click Next.



5. Click Install now.

| 🖆 Windows Setup | | |
|---|----------------------|--|
| | Windows Server* 2019 | |
| | | |
| | Install now | |
| | | |
| <u>R</u> epair your computer © 2018 Microsoft Corporation. All | | |

If the following message is displayed: Go to Step 6.

If the following message is not displayed: Go to Step 8.

| ad driver | |
|--|---|
| | needs is missing. This could be a DVD, USB or Hard disk or USB flash drive with the driver on it, please insert it |
| Note: If the installation media can safely remove it for this sto | for Windows is in the DVD drive or on a USB drive, you ep. |
| | |

6. After connecting the removable media where the onboard RAID controller driver was copied, specify the path and click **OK**.

<Removable media>:\sw_raid1_driver\ws2016_ws2019

7. Select the following driver from the displayed list of drivers, and click Next.

HPE Smart Array S100i SR Gen10 SW RAID

8. Type the product key, and then click **Next**.

| | 🌀 🛃 Windows Setup | |
|-----------------------|---|---|
| | you need to enter a valid Windows prod email you received after buying a digital Windows came in. The product key looks like this: X0000-> | indows on this PC (or you're installing a different edition), but key You product key aboud be in the continuation or Workson or an able inside the bounthat 0000- 00000- 00000C wit have a product key. Your copy of Windows will be |
| Calecting information | Privacy statement |] don't have a product key Bios |
| | | |
| | Tips | If you are using Backup DVD-ROM, this screen does not appear. |

9. Choose an operating system you want to install and click Next.

| G | Vindows Setup | | | | |
|---|---|--|--------------------------------|----|--|
| | Select the operating system you want to install | | | | |
| | Operating system | Architecture | Date modified | | |
| | Windows Server 2019 Standard | x64 | 10/29/2018 | | |
| | Windows Server 2019 Standard (Desktop Experience) | x64 | 10/29/2018 | | |
| | Windows Server 2019 Datacenter | ×64 | 10/29/2018 | | |
| | Windows Server 2019 Datacenter (Desktop Experience) | x64 | 10/29/2018 | | |
| | Decorptions Recommended Command prompt and PowerShell, or tennelity with Window | aphical environmen vs Admin Center or | et. Manage with a other tools. | nt | |
| | | | | | |

Tips

Options are displayed depending on the installation media you are using.

| Read | the message of the screen, and then choose an installation option. |
|------|--|
| • | Windows Server 2019 Standard or Windows Server 2019 Datacenter |
| | \rightarrow Described as "Server Core" by this manual |
| • | Windows Server 2019 Standard (Desktop Experience) or Windows |
| | Server 2019 Datacenter (Desktop Experience) |
| | ightarrow Described as "Desktop Experience" by this manual |
| | |

10. Read the license terms carefully.

If you agree, check I accept the license terms and click Next.

| IMPORTANT NOTCE (followed by LICENSE TERMS) Diagnostic and Usage Information. Microsoft automatically collects this information, which may be associated with your organization, over the internet, and uses it to help improve your installation, uppraced and user experience, and the quality and security of Microsoft purpodets and services. Windows Sever has toat (4) information earlier to interms (50%) (10%) | Applicable notices and license terms | _ |
|--|--|---|
| laccept the license terms | Diagnostic and Usage Information. Microsoft automatically collects this information, which may be associated with your organization, over the internet, and uses it to help improve your installation, upgrade, and user experience, and the quality and security of Microsoft products and services. Windows Sever has four (d) information collection settings (Security, Basic, Enhanced, and Full), and uses the "Enhanced" setting by default. The Enhanced level includes information required to: (i) run our anti-malware and diagnostic and usage information technologies (iii) understand device quality, and application usage and compatibility, and (iii) devirty quality issues in the use and performance of the operating system and applications. | 1 |
| Next | I accept the license terms | |

11. Select Custom: Install Windows only (advanced).

| G | 🔏 Windows Setup | 3 |
|---|---|---|
| | Which type of installation do you want? | |
| | Upgrade: Install Windows and keep files, settings, and applications The files, settings, and applications are moved to Windows with this option. This option is only available when a supported version of Windows is already running on the computer. | |
| | Custom: Install Windows only (advanced) The files, settings, and applications aren't moved to Windows with this option. If you want to make changes to partitions and drives, start the compader using the installation dor. We recommend backing up your files before you continue. | |
| | Help me decide | |
| | | |
| | | |

12. The "Select Windows installation location" screen is displayed.

If the driver was loaded in steps 6 and 7, or if the onboard RAID controller is not in use,

proceed to step 15. If you select Load driver here, the following screen will be displayed.

| ad driver | |
|---|---|
| | r needs is missing. This could be a DVD, USB or Hard disk or USB flash drive with the driver on it, please insert it |
| Note: If the installation media can safely remove it for this st | for Windows is in the DVD drive or on a USB drive, you tep. |
| | Browse OK Cancel |

- 13. After setting the Starter Pack DVD in the UBS-DVD drive, assign a file directory, and click **OK**. *<Starter Pack DVD>:*\software\010\drivers\sw_raid1_driver\ws2016_ws2019
- 14. Select the following driver from the displayed list of drivers, and click Next.

HPE Smart Array S100i SR Gen10 SW RAID

15. Click New.

| ₩ Ngw | | | |
|-----------------|-----------|----------|----------|
| | | | |
| Next | | | |
| | | | |
| | | | |
| ∑Qdelte ⊈Eornat | 2 Litered | 2 Istend | 2 Istend |

16. Specify the partition size in the text box, and the click **Apply**.

| Nan | ne | Total size | Free space Typ | c |
|---------------------------|-----------------------|--------------|---------------------|--------------------------------|
| Iniv | e 0 Unallocated Space | 100.0 GB | 100.0 GB | |
| €≱ Befresh ⊛ Lead driv | er A Egtend | Size: 102400 | ¥ Ngw ■ MB Apply | <u>C</u> ancel <u>N</u> ext |

When the following window appears, click **OK**.

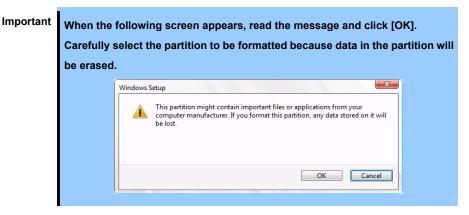
| Windows S | Setup |
|-----------|---|
| 1 | To ensure that all Windows features work correctly, Windows might create additional partitions for system files. |
| | |
| | |
| | OK Cancel |

Tips

When creating a partition, the OS creates the following partitions at top of the hard disk drive.
Recovery Partition
EFI System Partition (ESP)

- Microsoft Reserved Partition (MSR)

17. Select the partition created in step 16, and then click **Format**.



18. Select the created partition, and then click Next.

| | 😋 🔏 Windows Setup | | | | × | 1 | | | | |
|-----------------|--|---------------------|------------------------|------------------------|----------------|----------------|----------|-----------|-----------|----------|
| | | vant to install Win | dows? | | | | | | | |
| | - P | ition 1: Recovery | Total size 499.0 MB | Free space 482.0 MB | Recovery | | | | | |
| | Drive 0 Part Drive 0 Part | | 100.0 MB 16.0 MB | 95.0 MB | MSR (Reserved) | | | | | |
| | Drive 0 Part | | 99.4 GB | 99.3 GB | | | | | | |
| | | | | | | | | | | |
| | 4 _{9 B} efresh € Load driver | ▶ Delete | ✓ Format | ∰ N <u>e</u> w | Next | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| ing information | 2 Installing Windows | | | | | | | | | |
| | Tips | The nu | mber of p | artitic | ns display | yed differs de | epending | on the ha | rdware co | nfigurat |

If Starter Pack DVD is in the drive, change it to the OS disk, and then click Refresh.

When the following message appears, Windows installation starts automatically.

| | 🔏 Windows Satup |
|--------------------------|--|
| | Installing Windows Sense ✓ Cepting Windows Files Cepting Flar roady for installation (PN) Installing features Faithing up |
| 1 Collecting information | 2 Installing Windows |

The server will automatically restart after Windows Server 2019 is installed.

You will proceed to Windows setup after restart.

19. Set user settings according to operating system chosen in step 9.

Desktop Experience

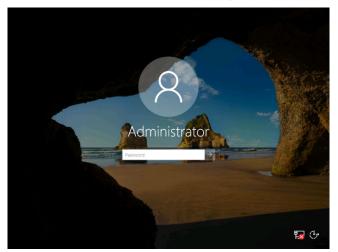
Type a password and click **Finish**.

| Custonnize | e settings | | | |
|-------------------------------------|--------------------------------|--------------------------------|-------------------|--|
| Type a password for th User name | e built-in administrator accou | nt that you can use to sign in | to this computer. | |
| Password | ••••• | | | |
| Reenter password | | ^ | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Press <Ctrl> + <Alt> + <Delete> keys to unlock.



Enter the password and press <Enter> key.



Windows Server 2019 starts.

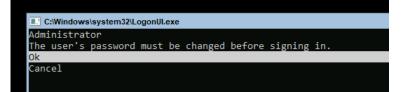
| Dashboard | WELCOME TO SERVER MANAGER | |
|----------------------|---|-------------------------|
| Local Server | | |
| All Servers | 📠 Server Manager | ×ver |
| File and Storage Ser | Try managing servers with Windows Admin Center | ver |
| | Vindows Admin Center brings together new and familiar features in one browser- age it runs on a server or a PC, and Rene's no additional cost beyond your Vindo licenses. | ased as 3ge |
| | Don't show this message again | |
| | LEARN MORE | jid services Hide |
| | ROLES AND SERVER GROUPS Roles: 1 Server groups: 1 Servers total: 1 | Hide |
| | RoLES AND SERVER GROUPS Roles 1 Server groups 1 Servers totals 1 File and Storage 1 Services 1 Services 1 | Hide Inver 1 |
| | RoLES AND SERVER GROUPS Roles: Severa groups: Severa total 1 File and Storage 1 G Manageability Manageability | Hide Inver 1 |
| | ROLES AND SERVER GROUPS Roles 1 Servers groups 1 Servers total 1 File and Storage 1 Services 1 Manageability Events Events | Hide Inver 1 |
| | RoLES AND SERVER GROUPS Roles: Severa groups: Severa total 1 File and Storage 1 G Manageability Manageability | Hde rver 1 bility |

Server Core

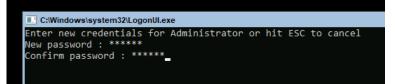
Press <Ctrl> + <Alt> + <Delete> keys to unlock.



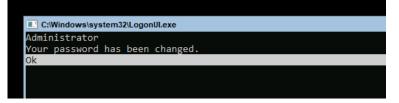
The password is needed to change. Choose OK and press <Enter> key.



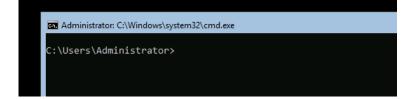
Enter a new password and press <Enter> key.



Choose OK and press <Enter> key after the following message is displayed.



Windows Server 2019 starts.



- 20. See Chapter 1 (3.4 Standard Program Package Installation) to install SPP.
- 21. See Chapter 1 (3.5 Setting for collecting specific event logs) to set it.
- 22. Install drivers and specify detailed settings according to Chapter 1 (3.6 Setup of Device Drivers).
- 23. Confirm if Windows is activated according to Chapter 1 (3.7 License Authentication).
- 24. See Chapter 1 (3.8 Setup of Windows Server 2019 NIC Teaming (LBFO)) to setup a team as needed.
- 25. Install the applications as needed according to Chapter 1 (3.9 Installing Applications).
- 26. Set the other OS settings according to Chapter 1 (4. Setting up for Maintenance).
- 27. See Chapter 1 (5. Backup of system information) to back up the system.

The Windows installation with Manual Installation is now complete.

3.4 Standard Program Package Installation

Standard Program Package (SPP) contains drivers customized for this server.

Make sure to install Standard Program Package before running the server system.

System reboot is required after applying Standard Program Package.

This program can apply using iLO remote console and iLO virtual media.

| Important | Make sure to update firmware by booting "Starter Pack DVD" before applying Standard Program Package. If you mistake procedure, the system may not start. When you use these options, refer to the following procedure to install these drivers individually from "Starter Pack DVD" before installing SPP. SPP may be stopped with error if you do not install the driver beforehand. |
|-----------|--|
| | When the R120h-1M / R120h-1M (2nd-Gen) / R120h-2M / R120h-2M (2nd-Gen) / R110j-1 standard LAN adapter or N8104-171/178/179 is installed to the server |
| | Run \packages\cp047793.exe on the DVD. Although the message indicated that the latest version has already been installed may be displayed, proceed with the installation. After that, restart the server. |
| | When N8103-217/219 is installed to the server |
| | Run \packages\cp047541.exe on the DVD. Although the message indicated that the latest version has already been installed may be displayed, proceed with the installation. After that, restart the server. |
| | When N8103-189/190/191/192/193/194/195/196/197/201/237/238 is installed to the server |
| | When the RAID controller is installed to the server, \packages\cp049387.exe on the DVD to install the driver. After that, restart the server. |

3.4.1 Installing Standard Program Package on Desktop Experience

- 1. Sign-in to the Windows with an Administrators privilege.
- 2. Set the Starter Pack DVD to the drive.
- 3. Run the **start_up.bat** under the root folder on DVD.
- 4. Click Integrated Installation on the menu.

| Starter Pack | | NEC |
|--------------|-------------------------|--------------------------|
| | Instruction Manuals | |
| 0 | Versions | |
| Ŧ | Integrated Installation | |
| | Applications | |
| | Exit | |
| | | Version S8.10-01.01(001) |

5. Choose **Standard Program Package** on the following screen, and then click **Install**.

| Pack | | NEC | | | |
|---|--|---|--|--|--|
| Integrated Installation | | | | | |
| Install the following confusers. - Install Standard Program Package prior to installing the application. - Uninstall the application prior to reinstalling the application. | | | | | |
| Standard Program Package | | | | | |
| NEC ESMPRO ServerAgentService | Rev2.0 | Not installed | | | |
| Express Report Service | Rev3.5E | Not installed | | | |
| | | Not installed | | | |
| RAID Report Service | Rev1.00 (3459) | Not installed | | | |
| Product Info Collection Utility | Rev3.0.5 | Not installed | | | |
| RESTful Interface Tool | Rev2.0.0.0 | Not installed | | | |
| | | | | | |
| | | Install | | | |
| | Integrated Installation Intell the following software - Iretail Standard Program Package prior to in - Uninstall the application prior to reinstalling t Standard Program Package Isoparam Package Isoparama Rec ESMPRO Server AcentService Express Report Service Express Report Service Product Info Collection Utility | Integrated Installation Install the following software. - Install Standard Program Package prior to Installing the application. - Unitable in application prior to reinstalling the application. • Standard Program Package • Standard Program Package • Standard Program Package • RevESNPRO ServerAgentService • RevEsNPRO ServerAgentService • Express Report Service (HTTPS) • Rev100 Collection Utility • Product Into Collection Utility | | | |

 If you had updated firmware beforehand, click **OK** to start the installation of Standard Program Package.

Wait until installation completes (about 5 to 15 minutes).

| | | × |
|---|---|---|
| ? | After updating the BIOS/FW of the server by booting this Starter Pack DVD, you can install the Standard Program Package(SPP) by using this feature. If you install the SPP before updating the BIOS/FW included in this DVD, the server becomes failing to boot. Are you ready to install the SPP? | |
| | OK Cancel | |

 Note
 iLO may be reset during applying Standard Program Package.

 If iLO is reset, iLO remote console and iLO virtual media is disconnected.

 When iLO remote console and iLO virtual media is disconnected, connect again after 30 seconds or more.

7. Click OK.



Package, click **No** to continue process.

Stop running this script?

A script on this page is causing your web browser to run slowly. If it continues to run, your computer might become unresponsive.

8. Windows Server 2019 restarts automatically.

Then, remove the Starter Pack DVD.

| Starter Pa | ack | × |
|------------|--|---|
| | Click [Ok] to restart the computer. If the Starter Pack disc is inserted, click [Ok] and then remove it. | |
| | ОК | |

SPP installation is now complete.

3.4.2 Installing Standard Program Package on Server Core

- 1. Sign-in to the Windows with an Administrators privilege.
- 2. Set the Starter Pack DVD to the drive.
- 3. From the command prompt, type the following command.

In the example below, the optical disk drive is the D drive.

cd /d D:\software\010\win\seamless

C:\Users\administrator>cd /d D:\software\010\win\seamless

4. Type the following command, and then press <Enter> key.

instcmd.vbs spp /s



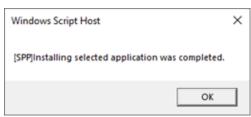
 If you had updated firmware beforehand, click **OK** to start the installation of Standard Program Package.

Wait until installation completes (about 5 to 25 minutes).

| Starter Pack DVD, you Package(SPP) by using If you install the SPP b | efore updating the BIOS/FW included becomes failing to boot. I the SPP? |
|--|---|
| | OK Cancel |
| Note | iLO may be reset during applying Stand If iLO is reset, iLO remote console and |

iLO may be reset during applying Standard Program Package. If iLO is reset, iLO remote console and iLO virtual media is disconnected. When iLO remote console and iLO virtual media is disconnected, connect again after 30 seconds or more.

6. Click OK.



7. After removing the Starter Pack DVD, restart Windows Server 2019 manually.

SPP installation is now complete.

3.5 Setting for collecting specific event logs

Note

Run following (1) or (2) method, or Apply KB4490481 or later Cumulative Update. This symptom had been repaired by Windows Server 2019 Cumulative Update. Refer to Microsoft web site "Windows 10 and Windows Server 2019 update history" for latest Cumulative Update.

(1) Desktop Experience

Sign-in to the account with an Administrators privilege for following settings.

- 1. Press <Windows logo> + <R> key to start **Run**.
- 2. Type "gpedit.msc", and then press <Enter> key. Local Group Policy Editor is displayed.
- 3. Click Computer Configuration > Administrative Templates > System on the left pane.
- 4. Right-click Enable Persistent Time Stamp on the right pane, and then click Edit.
- 5. Check Enable on Enable Persistent Time Stamp screen.
- 6. Click Apply, and then confirm the contents and click OK.

The setting is now complete. Close Local Group Policy Editor.

(2) Server Core

Sign-in with the built-in Administrators privilege to Windows Server system which can recognize the Server Core Environment that have applied SPP by above procedure, for the following settings.

- 1. Press <Windows logo> + <R> key to start Run.
- 2. Type "mmc.exe", and then press <Enter> key. Console window is displayed.
- 3. Click Add/Remove Snap-in ... of File.
- 4. Select Group Policy Object Editor, and click Add.
- 5. Click Browse... of Select Group Policy Object window, and select Another Computer.
- 6. Input IP address or computer name, and click **OK**.
- 7. Click **OK** on Add or Remove Snap-ins window.
- Click <Server Core Environment> Policy > Computer Configuration > Administrative Templates > System on the left pane of Console window.
- 9. Right-click Enable Persistent Time Stamp on the right pane, and then click Edit.
- 10. Check **Enabled** on Enable Persistent Time Stamp screen.
- 11. Click Apply, and then confirm the contents and click OK.

The setting is now complete.

Save settings as needed, and close Console window.

3.6 Setup of Device Drivers

Install and set up device drivers provided for the standard configuration of the server.

For details regarding the installation and setup of a driver for an optional device, refer to the manual supplied with the optional device.

3.6.1 Installing the LAN drivers

(1) LAN drivers

The drivers are installed by Standard Program Package.

| Important | Wake On LAN (WOL) is supported by onboard network adapters and | | |
|-----------|---|--|--|
| | N8104-171/172/173/175/193/194/195/206/207/208/213/217 only. Wake On LAN | | |
| | is available after installing the LAN driver. | | |
| | For Wake On LAN of R120h-1E / R120h-2E / T120h onboard network | | |
| | adapters and N8104-172/175/193/194/195/206/208/213/217, when using Wake | | |
| | On LAN see Chapter 1 (3.6.2 Setting up LAN drivers - (3) Setting up Wake on | | |
| | LAN). BIOS settings, check Maintenance Guide. | | |
| | | | |
| | | | |
| Note | To change the LAN driver settings, sign in to the system from a local console using an administrator's account. Remotely changing the settings by using the | | |

operating system's remote desktop feature is not supported.

• Choose the Internet Protocol (TCP/IP) check box when specifying an IP

(2) Optional LAN board

This server supports the following optional LAN boards.

address.

| R120i-1M R120i-2M | N8104-206/207/208/209/210/211/212/217/219 | |
|--|---|--|
| R120h-1M R120h-1M (2nd-Gen) R120h-2M R120h-2M (2nd-Gen) | N8104-171/172/173/175/176/177/178/179/180/181/182/183/184/185/186/187 | |
| R120h-1M (3rd-Gen) R120h-2M (3rd-Gen) N8104-172/175/178/179/180/181/182/183/184/185/186/187/213/215 | | |
| R120h-1E R120h-2E | N8104-171/172/173/175/176/177/178/179/180/181/182/183/184/185/186/187/ 193/194/195 | |
| T120h | N8104-178/179/180/181/182/183/184/185/186/187 | |
| R110j-1 | 110j-1 N8104-171/172/173/176/178/179/180/181/182/183/185/186 | |

If you install the LAN boards after installing Standard Program Package, install Standard Program Package again according to *Chapter 1 (3.4 Standard Program Package Installation)*.

(3) Network adapter name

_

After installing the LAN drivers, the following network adapter names will be displayed on the Device Manager.

- Network adapters for the standard configuration

| R120h-1M R120h-1M (2nd-Gen) R120h-2M R120h-2M (2nd-Gen) | HPE Ethernet 1Gb 4-port 331i Adapter #xx(*1) |
|--|--|
| R120h-1E R120h-2E | HPE Ethernet 1Gb 2-port 368i Adapter #xx(*1) |
| T120h | HPE Ethernet 1Gb 4-port 369i Adapter #xx(*1) |
| R110j-1 | HPE Ethernet 1Gb 2-port 332i Adapter #xx(*1) |

If connecting with an optional LAN board:

| N8104-171 | HPE Ethernet 1Gb 4-port 331FLR Adapter #xx(*1) |
|-----------|--|
| N8104-172 | HPE Ethernet 1Gb 4-port 366FLR Adapter #xx(*1) |
| N8104-173 | HPE FlexFabric 10Gb 2-port 533FLR-T Adapter #xx(*1) |
| N8104-175 | HPE Ethernet 10Gb 2-port 562FLR-T Adapter #xx(*1) |
| N8104-176 | Port1 : HPE Ethernet 10Gb 2-port 562FLR-SFP+ Adapter #xx(*1) |
| | Port2 : HPE Ethernet 10Gb 562SFP+ Adapter #xx(*1) |
| N8104-177 | HPE Ethernet 10/25Gb 2-port 622FLR-SFP28 Converged Network Adapter #xx(*1) |
| N8104-178 | HPE Ethernet 1Gb 2-port 332T Adapter #xx(*1) |
| N8104-179 | HPE Ethernet 1Gb 4-port 331T Adapter #xx(*1) |
| N8104-180 | HPE Ethernet 1Gb 2-port 361T Adapter #xx(*1) |
| N8104-181 | HPE Ethernet 1Gb 4-port 366T Adapter #xx(*1) |
| N8104-182 | HPE Ethernet 10Gb 2-port 530T Adapter #xx(*1) |
| N8104-183 | HPE Ethernet 10Gb 2-port 521T Adapter #xx(*1) |
| N8104-184 | HPE Ethernet 10Gb 2-port 562T Adapter #xx(*1) |
| N8104-185 | HPE Ethernet 10Gb 2-port 530SFP+ Adapter #xx(*1) |
| N8104-186 | Port1 : HPE Ethernet 10Gb 2-port 562SFP+ Adapter #xx(*1) |
| | Port2 : HPE Ethernet 10Gb 562SFP+ Adapter #xx(*1) |
| N8104-187 | HPE Ethernet 10/25Gb 2-port 621SFP28 Adapter #xx(*1) |
| N8104-193 | HPE Ethernet 1Gb 2-port 368FLR-MMT Adapter #xx(*1) |
| N8104-194 | HPE Ethernet 10Gb 2-port 568FLR-MMSFP+ Adapter #xx(*1) |
| N8104-195 | HPE Ethernet 10Gb 2-port 568FLR-MMT Adapter #xx(*1) |
| N8104-206 | Intel(R) Ethernet Network Adapter I350-T4 for OCP NIC 3.0 #xx(*1) |
| N8104-207 | Marvell FastLinQ Ethernet 10Gb 2-port BaseT QL41132HQRJ OCP3 Adapter #xx(*1) |
| N8104-208 | Intel(R) Ethernet Network Adapter E810-XXV-2 for OCP 3.0 #xx(*1) |
| N8104-209 | Intel(R) Ethernet Server Adapter I350-T4 #xx(*1) |
| N8104-210 | Marvell FastLinQ Ethernet 10Gb 2-port BaseT QL41132HLRJ Adapter #xx(*1) |
| | |

- N8104-211 Marvell FastLinQ Ethernet 10/25Gb 2-port SFP28 QL41232HLCU Adapter #xx(*1)
- N8104-212 Intel(R) Ethernet Network Adapter E810-XXV-2 #xx(*1)
- N8104-213 HPE Ethernet 10Gb 2-port 535FLR-T Adapter #xx(*1)
- N8104-215 HPE Ethernet 10Gb 2-port 535T Adapter #xx(*1)
- N8104-217 Broadcom NetXtreme E-Series Dual-port 10GBASE-T Ethernet OCP 3.0 Adapter #xx(*1)
- N8104-219 Broadcom P210tep NetXtreme-E Dual-port 10GBASE-T Ethernet PCIe Adapter #xx(*1)

*1: If there are adapters with the same name, a different identification number will be assigned to xx.

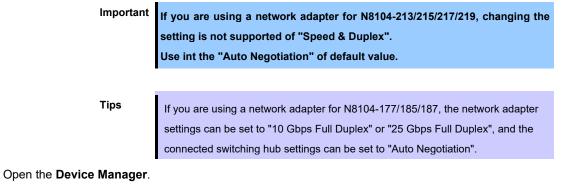
| Tips | The ID for N8104-173/177/182/183/185/187/207/210/211 might be a number of two or more digits. This is due to the LAN driver specifications and not an error. This number cannot be changed. | | | |
|------|---|--|--|--|
| | | | | |
| Tips | The network adapter name displayed in the device manager may be different from | | | |
| | the one listed above. | | | |
| | In this case, the correct network adapter name can be displayed by following the | | | |
| | procedure below. | | | |
| | 1. Start Device Manager. | | | |
| | 2. Open Network Adapters, right click on the relevant adapter, and select | | | |
| | Uninstall Device. | | | |
| | Do not check the Delete the driver software of this device checkbox. | | | |
| | 3. Select Scan hardware change from Control. | | | |

3.6.2 Setting up LAN drivers

(1) Setting link speed

1.

The transfer rate and duplex mode of the network adapter must be the same as those of the switching hub. Follow the procedure below to specify the transfer rate and duplex mode.



2. Expand **Network Adapters**, and then double-click the name of the network adapter you want to configure.

The properties of the network adapter will be displayed.

3. On the Advanced tab, set the Speed & Duplex values to the same as those of the switching hub.

Tips

When using the N8104-177/183/187/207/210/211, Link control set to Driver controlled. *When Link control is Preboot controlled, link speed setting of BIOS take a priority.

- 4. Click OK in the Network Adapter Properties dialog box.
- 5. Restart the system.

The link speed setting is now complete.

(2) Configuring Flow Control

Flow Control is a feature to stop transmitting frames temporarily by sending a pause frame to the destination device when the receive buffer is about to run out. When it receives a pause frame, it regulates the transmission.

Configure the Flow Control following the procedure below

Tips

The settings of Flow Control of the network adapter should match those of the destination device. For example, if Flow Control in the destination device is set as Enabled, that in the network adapter should be set as Enabled. The default value of Flow Control is may become disabled, so if Flow Control in the destination device is set as Enabled, enable the network adapter.

- 1. Open the **Device Manager**.
- 2. Expand **Network Adapters**, and then double-click the name of the network adapter you want to configure.

The properties of the network adapter will be displayed.

- 3. Open Advanced tab, click Flow Control to show Value.
- 4. The Value can be changed by the down-arrow button.
- 5. Click **OK**, and then restart the system.

The Flow Control setting is now complete.

(3) Setting up Wake on LAN

- When using R120h-1E / R120h-2E / T120h onboard network adapters and N8104-172/175/193/194/195/206/208/213/217 with the server, follow the procedure below to set it.
 - 1. Open the **Device Manager**.
 - 2. Expand **Network Adapters**, and then double-click the name of the network adapter you want to configure.

The properties of the network adapter will be displayed.

3. Open **Advanced** tab, click **Enable PME** to show Value.

Tips

For N8104-213/217, set the Enable PME on shutdown value to Enabled.

- 4. Change the value to **Enabled** by the down-arrow button.
- 5. Click **OK**, and then restart the system. Setup is now complete.

- When not using Wake On LAN on the N8104-208, be sure to follow the procedure below to set it.
 - 1. Start the system.
 - 2. Press the <F9> key during the startup process to access System Utility.
 - 3. Enter the **System Configuration**, select the LAN controller to set Wake On LAN. In the case of this product, it is the following name.
 - OCP Slot 10 Port 1 : Intel(R) Ethernet Network Adapter E810-XXV-2 for OCP 3.0 xx:xx:xx:xx:xx:xx:xx
 - OCP Slot 10 Port 2 : Intel(R) Ethernet Network Adapter E810-XXV-2 for OCP 3.0 xx:xx:xx:xx:xx:xx
 - 4. Select NIC Configuration, set the Wake On LAN to Disabled.
 - 5. Select F12: Save and Exit, and select OK or Yes Save Changes.

When the Reboot button appears, press <Enter> to restart the system. Setup is now complete.

- When not using Wake On LAN on the N8104-213/217, be sure to follow the procedure below to set it.
 - 1. Start the system.
 - 2. Press the <F9> key during the startup process to access **System Utility**.
 - Enter the System Configuration, select the LAN controller to set Wake On LAN. In the case of N8104-213, it is the following name.
 - Embedded FlexibleLOM Port 1 : HPE Ethernet 10Gb 2-Port 535T Adapter xx:xx:xx:xx:xx:xx

In the case of N8104-217, it is the following name.

- OCP Slot 10 Port 1 : Broadcom NetXtreme-E 2Px10GBASE-T OCP 3.0 Ethernet xx:xx:xx:xx:xx:xx
- OCP Slot 10 Port 2 : Broadcom NetXtreme-E 2Px10GBASE-T OCP 3.0 Ethernet xx:xx:xx:xx:xx:xx
- 4. Select Device Configuration Menu, set the Enable PME Capability to Disabled.
- 5. Select F12: Save and Exit, and select OK or Yes Save Changes.

When the Reboot button appears, press <Enter> to restart the system. Setup is now complete.

3.6.3 Using Graphics Accelerator

For installation with the Rapid Setup or Manual installation, the drivers are installed by Standard Program Package.

If you install the Graphics Accelerator driver after installing Standard Program Package, install Standard Program Package again according to *Chapter 1 (3.4 Standard Program Package Installation)*.

3.6.4 Using SAS Controller (N8103-184/E184)

The driver for SAS controller N8103-184/E184 is automatically installed by Windows Plug-and-Play.

3.6.5 Using SAS Controller (N8103-197)

For installation with the Rapid Setup or Manual installation, the drivers are installed by Standard Program Package.

If you install the SAS controller (N8103-197) after installing Standard Program Package, install driver by following steps.

- 1. Insert the Starter Pack DVD into the optical disk drive.
- 2. Run the \packages\cp049387.exe on the DVD to install the driver.
- 3. After installing driver, restart the server.

3.6.6 Using RAID Controller (N8103-189/190/191/192/193/194/195/196/201/237/238)

For installation with the Rapid Setup or Manual installation, the drivers are installed by Standard Program Package.

If you install the RAID controller (N8103-189/190/191/192/193/194/195/196/201/237/238) after installing

Standard Program Package, install driver by following steps.

- 1. Insert the Starter Pack DVD into the optical disk drive.
- 2. Run the \packages\cp049387.exe on the DVD to install the driver.
- 3. After installing driver, restart the server.

3.6.7 Using 480GB SSD Adapter for OS Boot (N8103-239)

The driver for the 480GB SSD Adapter for OS Boot (N8103-239) is automatically installed by Windows Plug-and-Play.

3.6.8 Using Fibre Channel Controller (N8190-163/164/165/166/171/172)

For installation with the Rapid Setup or Manual installation, the drivers are installed by Standard Program Package.

If you install the Fibre Channel controller (N8190-163/164/165/166/171/172) after installing Standard Program Package, install Standard Program Package again according to *Chapter 1 (3.4 Standard Program Package Installation)*.

3.7 License Authentication

To use Windows Server 2019, you need finish the license authentication procedure.

Confirm if the license is authenticated or not in the next step.

Note

To activate Windows Server 2019, enter the Product Key written on the COA (Certificate of Authenticity) label. The COA label of Windows Server 2019 is attached to the operating system media package.

3.7.1 Desktop Experience

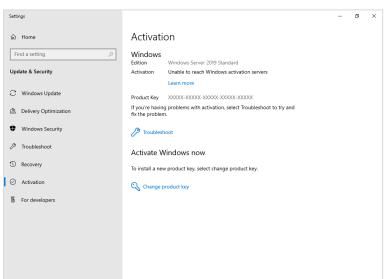
1. Right-click the lower left of the screen, and click **System** from the menu displayed.



2. Click Change product key or upgrade your edition of Windows.

| Settings | | - | ٥ | × |
|---|--|---|---|---|
| û Home | About | | | |
| Find a setting | | | | |
| System | Windows specifications | | | |
| □ Display 10 Sound □ Notifications & actions J Focus assist ○ Power & sleep □ Storage □ Tablet mode □ Multitasking | Edition Windows Server 2019 Standard Version IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII | | | |
| Remote Desktop About | Related settings System info | | | |

3. Perform license authentication.



When connected to the Internet:

Click Change product key.

Complete license authentication process according to the message.

When not connected to the Internet:

Go to Step 4.

4. Perform the license authentication by phone.

Windows Server 2019 DVD-ROM:

Go to the appropriate step according to OS installation media you are using.

Backup DVD-ROM:

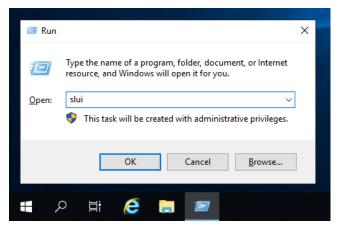
Go to Step 5.

| Product key is <u>already entered</u> : | Go to Step 8. |
|---|---------------|
| Product key is <u>not entered</u> : | Go to Step 5. |

5. Right-click the lower left of the screen, and click **Run** from the menu displayed.

| Task Manager | |
|--------------------------------|--|
| Setti <u>ng</u> s | |
| File <u>E</u> xplorer | |
| <u>S</u> earch | |
| <u>R</u> un | |
| Sh <u>u</u> t down or sign out | |
| <u>D</u> esktop | |

6. Type "slui", and then press <Enter> key.



7. Change the product key. On the next screen, type the product key.

| Enter a product key | | |
|--|-------------|--|
| Enter a product key | | |
| Your product key should be in an email from whoever sold or distributed Windows to you, or on the box the Windows DVD or USB came in. | | |
| Product key | | |
| xxxxx-xxxxxx-xxxxxx-xxxxxx | | |
| | | |
| | Next Cancel | |

8. Right-click the lower left of the screen, and click **Run** from the menu displayed.

| <u>T</u> ask Manager | |
|--------------------------------|--|
| Setti <u>n</u> gs | |
| File <u>E</u> xplorer | |
| <u>S</u> earch | |
| <u>R</u> un | |
| Sh <u>u</u> t down or sign out | |
| <u>D</u> esktop | |

9. Type "slui 4", and then press <Enter> key.

| 🖅 Run | | × | |
|---------------|--|---|--|
| | Type the name of a program, folder, document, or Internet resource, and Windows will open it for you. | | |
| <u>O</u> pen: | slui 4 🗸 🗸 | | |
| | This task will be created with administrative privileges. | | |
| | | _ | |
| | OK Cancel <u>B</u> rowse | | |
| | | | |
| | o e i \land 🧎 📨 | | |
| / | | | |

10. On the next screen, choose your country, and then click Next.

| United States | ~ | | |
|---------------|----------|------|--------|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | Next | Cancel |

Get the installation ID required for license activation.

| € | Call a | nd pr | ovide | your i | nstall | ation | ID | | | | |
|---|---|------------|---------|---------|---------|---------|----------|------------|---------|--------|---|
| | Call one of these numbers. The automated phone system will ask for your installation ID (IID). Some charges may be applied by local operators for toll-free numbers in certain countries or regions. | | | | | | | | | | |
| | Toll free : 855-801- | | | | | | | | | | |
| | Toll: not availa | able | | | | | | | | | |
| | Installati | on ID: | | | | | | | | | |
| | | | | | | | | | | | |
| | 0000000 | 0000000 | 0000000 | 0000000 | 0000000 | 0000000 | 0000000 | 0000000 | 0000000 | | |
| | | privacy st | atement | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | Enter co | onfirmatic | n ID | Cancel |] |

11. Call the Microsoft license activation hotline and then tell your installation ID.

Type the confirmation ID, and then click Activate Windows.

| Enter your confirmation ID The automated phone system will tell you what to enter. | | | | | | | | | |
|--|---|---|---|---|---|------------|--------|--------|---|
| | А | В | с | D | E | F | G | н | |
| 1 | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | [| Activate W | indows | Cancel |] |

The authentication is now complete.

3.7.2 Server Core

1. Confirm if your license is activated.

At the command prompt, type the following command, and then press <Enter> key.

C:¥Users¥administrator>**slmgr-dli**

When license authentication is required, go to the next step.

When your license is already authenticated, you can skip the next and the subsequent steps.

2. Change the product key.

Using Backup DVD-ROM:

Type the following command, and then press <Enter> key.

C:¥Users¥administrator>Slmgr -ipk <Product key on COA label>

Using Windows Server 2019 DVD-ROM:

You do not need to change the product key.

Go to the next step

3. Perform license authentication.

The server connects to the Internet:

License authentication is performed via the Internet.

Type the following command, and then press <Enter> key.

C:¥Users¥administrator>slmgr -ato

This completes authentication.

The server does not connect to the Internet:

Use telephone for license authentication.

Type the following command to get an Install ID for authentication, and then press <Enter> key.

C:\Users\administrator>**slmgr** -dti

Acquire the installation ID required for license activation.

Refer to the file %systemroot%\system32\sppui\phone.inf to confirm the telephone number of Microsoft Licensing Center.

Call Microsoft Licensing Center and tell them your Install ID.

Type the confirmation ID you have received in the following command line, and then press <Enter> key.

C:\Users\administrator>slmgr -atp <Confirmation ID>

The authentication is now complete.

3.8 Setup of Windows Server 2019 NIC Teaming (LBFO)

Set up the network adapter teaming feature as shown below.

3.8.1 Launching the NIC teaming setup tool

- 1. Launch Server Manager.
- 2. Select Local Server.
- 3. In the Properties window, click Enable or Disable for NIC teaming.

The NIC teaming setup tool will launch.

Tips

The NIC teaming setup tool can also be launched by opening the **Run** dialog box, typing "lbfoadmin /server .", and then pressing <Enter> key.

3.8.2 Creating a team

Create a team by using the NIC teaming setup tool.

- In the Servers section, select the name of the server to set up.
 If there is only one server connected, the name of the server is selected automatically.
- 2. In the Teams section, under Tasks, select New Team. The New Team wizard then starts.
- 3. Type the name of the team to create, and then select the network adapter to include in the team from the **Member adapters** list.
- 4. Click Additional properties.
- 5. Specify the required settings, and then click OK.

Teaming mode

| Static Teaming Configures static aggregation between the NIC and switches. | | | |
|---|--|--|--|
| Switch Independent Configures teaming on the NIC side without depending on the switch set | | | |
| LACP | Configures dynamic aggregation between the NIC and switches. | | |

Load balancing mode

| Address Hash | Distributes the load based on IP addresses and port numbers. |
|--------------|--|
| Hyper-V Port | Distributes the load to each of the virtual switch ports used by the virtual machines. |
| Dynamic | • Distributes the load based on IP addresses and port numbers in sending. |
| | Distributes the load same to "Hyper-V Port" in receiving. |

Standby adapter

Select one adapter to be set to standby mode from the adapters in the team.

Setting all adapters to active mode is also possible.

Primary team interface

Any VLAN ID can be specified for the primary team interface.

3.8.3 Removing a team

Remove a team by using the NIC teaming setup tool.

1. In the **Servers** section, select the name of the server to set up.

If there is only one server connected, the name of the server is selected automatically.

- 2. In the Teams section, select the team to remove.
- 3. In the Teams section, under Tasks, select Delete.
- 4. The message box to confirm appears, then click Delete team.

3.8.4 Notes and restrictions

- NIC teaming on a guest OS is not supported.
- Teaming of virtual NICs on the host OS is not supported in the Hyper-V environment.
- When STP (Spanning Tree Protocol) is enabled on network switch ports to which network adapters of the team are connected, network communications may be disrupted. Disable STP, or configure "PortFast" or "EdgePort" to the ports.

* About setting the network switch of the connection destination, see the manual of the network switch.

- All NICs in the team must be connected to the same subnet.
- Teaming of different speed NICs is not supported.
- Teaming of different vendor's NICs is not supported.
- When teaming is configured in a Network Load Balancing (NLB) environment, you should select multicast mode on the NLB cluster.
- When a team is removed, the following error message may be logged in the system event log.

You can safely ignore this error message.

| Level | Error |
|---------------|---|
| Source | Microsoft-Windows-NDIS |
| Event ID | 10317 |
| Task Category | PnP |
| Message | Miniport Microsoft Network Adapter Multiplexor Driver, {xxxxxxxx-xxxx- xxxx-xxxx-xxxxxxxxxx}, had event Network Interface deleted while PNP Device |
| | still exists. Note that this event is provided for informational purpose and might not |
| | be an error always (Eg: In case of vSwitch which was recently un-installed or a |
| | LBFO team was removed) |

In a Windows Server Failover Cluster environment, heartbeat interruption or failover may occur if you
configure Active-Standby teaming. To avoid this, you should configure multiple NICs in Active Mode in a
team so that all the NICs do not fail simultaneously.

• In a Hyper-V environment, the following warning message may appear when a teaming adapter is bound to a virtual switch. There is no problem for the operation unless this message is output multiple times at one time.

| Level | Warning |
|----------|---|
| Source | Microsoft-Windows-MsLbfoSysEvtProvider |
| Event ID | 16945 |
| Message | MAC conflict: A port on the virtual switch has the same MAC as one of the |
| | underlying team members on Team Nic Microsoft Network Adapter Multiplexor |
| | Driver |

Refer to the following website for the latest information.

https://www.58support.nec.co.jp/global/download/w2019/index.html

- [Technical Information] - [NIC Teaming (LBFO)]

3.9 Installing Applications

Some applications included in Starter Pack can be installed easily by performing the procedures described below. When installing these applications individually, see *the manual of each applications*. This feature is **only available on Desktop Experience**.

System reboot is required after installing applications.

Tips

Application can install using iLO remote console and iLO virtual media.

This function supports clean installation of applications only. If you re-install installed application, refer to *the manual of each applications*.

- 1. Sign-in to the Windows with an Administrators privilege.
- 2. Insert the Starter Pack DVD into the optical disk drive.
- 3. Run the **start_up.bat** under the root folder on DVD.
- 4. Click Integrated Installation on the menu.

| Starter Pack | | NEC |
|--------------|-------------------------|---------------------------|
| | Instruction Manuals | |
| Í | Versions | |
| F | Integrated Installation | |
| | Applications | |
| | Exit | |
| | | Version S8.10-001.01(001) |

5. On the following screen, choose the check boxes corresponding to the applications you want to install, and then click **Install**. The chosen applications are automatically installed.

| Starter Pack | | | | |
|--------------|---|----------------|---------------|---|
| Starter | | NEC | | |
| | Integrated Installation | | | |
| | Install the following software. – Install Standard Program Package prior to ins – Uninstall the application prior to reinstalling t | | | |
| () | Octande di Hogrammackage O Applications VEC ESMPRO ServerAgentService | Rev2.0 | Not installed | |
| | Express Report Service | Rev3.5E | Not installed | |
| | Express Report Service (HTTPS) | Rev3.8 | Not installed | |
| | RAID Report Service | Rev1.00 (3459) | Not installed | |
| | Product Info Collection Utility | Rev3.0.5 | Not installed | |
| | RESTful Interface Tool | Rev2.0.0.0 | Not installed | |
| | | | | |
| Bal | | | Insta | |
| | | | |] |

| Note | Applications available for installation are chosen by default. | | | | | |
|------|--|--|--|--|--|--|
| | • If your system environment does not satisfy the prerequisite for an application, | | | | | |
| | you cannot install it. For details, see the on-screen information and the manual | | | | | |
| | of each applications. | | | | | |
| | • To collect product information using a device information collection utility, | | | | | |
| | RESTful interface tool needs to be installed. If it is not installed, some logs | | | | | |
| | required for the maintenance may not be gathered. | | | | | |
| | • If the following message displayed during installing applications, click No | | | | | |
| | continue process. | | | | | |
| | Other muscless this excited | | | | | |
| | Stop running this script? | | | | | |
| | A script on this page is causing your web browser to run slowly. | | | | | |
| | If it continues to run, your computer might become unresponsive. | | | | | |
| | | | | | | |
| | | | | | | |

- 6. When a message indicating restart appears, click **OK** to restart the server.
- 7. See *the manual of each applications* to install the bundled software or confirm that the software is appropriate to your operating environment.

Now installation of applications is complete.

4. Setting up for Maintenance

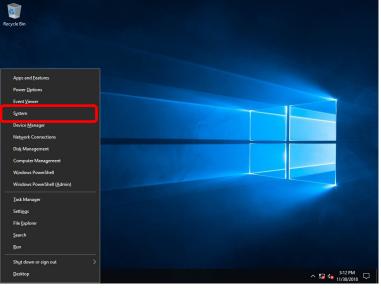
We recommend setting up the following features for maintenance.

4.1 Specifying Memory Dump Settings (Debug Information)

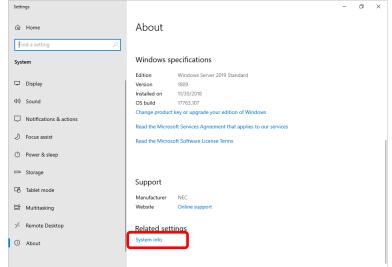
This section explains the procedures for collecting a memory dump (debug information) in the server.

ImportantWhen you restart the system to save the memory dump, a message
informing you that the system is short of virtual memory might appear.
Ignore this message and proceed with the restart. If you reset or restart the
system again, the memory dump might not be saved normally.

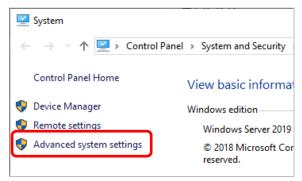
1. Right-click the left bottom of screen, and click System from the menu displayed.



2. Click System info.



3. Click Advanced system settings.



4. In Startup and Recovery, click Settings....

| System Properties X |
|---|
| Computer Name Hardware Advanced Remote |
| You must be logged on as an Administrator to make most of these changes. Performance Visual effects, processor scheduling, memory usage, and virtual memory Settings |
| User Profiles Desktop settings related to your sign-in Settings |
| Startup and Recovery |
| System startup, system failure, and debugging information |
| Settings |
| Enviro <u>n</u> ment Variables |
| OK Cancel Apply |

5. Type a file name to store the debug information in the **Dump file** text box, and then click **OK**.

| Startup and Recovery | × |
|---|---|
| System startup | |
| Default operating <u>s</u> ystem: | |
| Windows Server \checkmark | |
| ∑ Ime to display list of operating systems: 30 💌 seconds | |
| Time to display recovery options when needed: 30 🛓 seconds | |
| System failure Write an event to the system log Automatically restart Write debugging information Kernel memory dump | |
| Dump file: | |
| D:\MEMORY.DMP | |
| Overwrite any existing file Disable <u>a</u> utomatic deletion of memory dumps when disk space is low | |
| OK Cancel | |

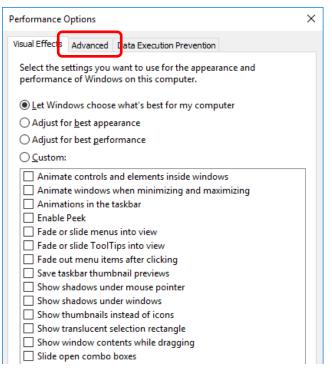
Note the following when specifying a dump file:

- We recommend specifying Kernel memory dump for Write debugging information.
- Specify a drive that has a free space of at least "the memory capacity mounted on the server 400 MB".
- The size of the debug information (memory dump) changes if DIMM is added. Make sure that the free space of the drive to store the debug information (memory dump) is sufficient.

6. In Performance, click Settings.

| System Properties | | | × |
|---|------------------------|--|-------------------|
| Computer Name Han | dware Advanced | Remote | |
| You must be logged Performance Visual effects, proc | | tor to make most of the most o | |
| | | | <u>S</u> ettings |
| User Profiles Desktop settings re | elated to your sign-in | | S <u>e</u> ttings |
| Startup and Recov | ery | | |
| System startup, sys | tem failure, and deb | ugging information | |
| | | | Settings |
| | | Environm | ent Variables |
| | ОК | Cancel | <u>A</u> pply |

7. Click the Advanced tab on the Performance Options window.



8. In Virtual memory, click Change....

| Performance (| Options | | | × |
|------------------|---------------------|---|----------------------------|---|
| Visual Effects | Advanced | Data Execution Preven | ntion | |
| Choose h | | ate processor resourc | es. | |
| Adjust fo | r best perfo | rmance of: | | |
| ⊖ <u>P</u> rogra | ○ Programs | | | |
| were RAN | file is an ar A. | ea on the hard disk th for all drives: | at Windows uses 8192 MB | |

9. Clear the Automatically manage paging file size for all drives check box, and then click Custom

size.

| Virtual Memory | × |
|--|---|
| Automatically manage Paging file size for each o Drive [Volume Label] C: | e paging file size for all drives drive Paging File Size (MB) System managed |
| Selected drive: Space available: © <u>C</u> ustom size: <u>initial size (MB)</u> : Ma <u>x</u> imum size (MB): O S <u>v</u> stem managed size O <u>N</u> o paging file | C: 366520 MB |
| | all drives 16 MB 1889 MB 8192 MB |
| | OK Cancel |

10. In **Paging file size for each drive**, enter the value equal or larger than the recommended value for **Initial size**, and the value larger than **Initial size** for **Maximum size**, and then click **Set**.

| Virtual Memory | Х |
|--|--|
| Automatically manac Paging file size for each Drive [Volume Label] C: | ge paging file size for all drives drive Paging File Size (MB) System managed |
| Selected drive: Space available: | C: 366520 MB |
| ① <u>C</u> ustom size: <u>Initial size</u> (MB): | |
| Ma <u>x</u> imum size (MB): | |
| ○ System managed siz | re Contraction of the second sec |
| ○ <u>N</u> o paging file | <u>S</u> et |
| Total paging file size for | all drives |
| Minimum allowed: | 16 MB |
| Recommended: | 1889 MB |
| Currently allocated: | 8192 MB |
| | OK Cancel |

Note the following when specifying a paging file size:

- The paging file is used to collect debug information (dump file). The boot volume must have a paging file of its initial size ("total size of physical memory" + 400 MB (total size of physical memory + 1,100MB when the total size is 4 TB or more) is enough to store the dump file. Make sure to specify a sufficient paging file size.
- See "System Partition Size" in Chapter 1 (3.1 Precautions of Windows Server 2019 Installation) for recommended value.
- When DIMM is added, re-specify the paging file according to the increased memory size.
- If an error occurs in setting the paging file to a drive exceeding 2TB, close [Virtual memory] and [Performance Options], and then set in the following way.

ex. Setting the paging file in drive C with 4096 MB as Initial size, 8192MB as Maximum size.

- Start command prompt as Administrator and execute the following command. wmic computersystem set AutomaticManagedPagefile=false wmic pagefileset delete
- 2. Restart the Windows system.
- 3. Start command prompt as Administrator and execute the following command. wmic pagefileset create name="C:\pagefile.sys" wmic pagefileset set InitialSize=4096, MaximumSize=8192
- 4. Restart the Windows system.

11. Click OK.

If a message to restart Windows appears, restart the system according to on-screen message.

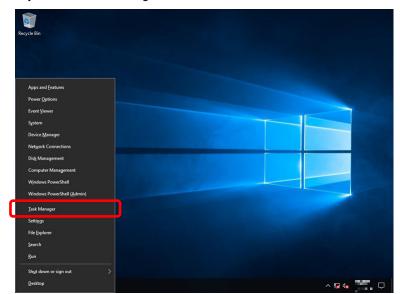
Specification of the memory dump settings is now complete.

4.2 How to Create a User-mode Process Dump File

The user-mode process dump file records information when an application error occurs.

If an application error occurs, get user-mode process dump information using the following procedures without closing the pop-up window that reported the error:

1. Right-click an empty area of the taskbar and then click **Task Manager** or press <Ctrl> + <Shift> + <Esc> keys to start Task Manager.



2. Click More details.

| 🕎 Task Manager | - | | × |
|------------------------|---------------------------|-------------|------|
| | There are no running apps | | |
| | | | |
| | | | |
| | | | |
| ⊘ More <u>d</u> etails | | <u>E</u> nd | task |

- 3. Click the **Processes** tab.
- Right-click the name of the process that you want to get dump information for, and then click Create Dump File.
- 5. A dump file for the process is created in the following folder:

C:\Users\(user name)\AppData\Local\Temp

| Tips | If the folder is not displayed, open Explorer, select Hidden items in the View | | | | | | |
|------|--|-----------------------|-------------------|--|--|--|--|
| | tab. | | | | | | |
| | 📙 📝 📙 🖛 Administrator | - 0 | × | | | | |
| | File Home Share View | | -> 🕐 | | | | |
| | Image: Preview pane Image: Large icons □ | ide selected items | Ŭ Options ▼ | | | | |
| | Danar Lavout Current view summide | | | | | | |

Get the user-mode process dump file from the folder shown in step 5.

5. Backup of system information

After environment building, back up the setting information of the system in advance of any troubles.

- Back up system settings contained in system utility.
 See User's Guide (2. Description on System Utility) for details of system utility.
- Back up detail information of iLO 5.
 See " *iLO 5 User's Guide*" for details of procedure.



NEC Express5800 Series

Maintenance

This chapter explains maintenance of server, and what actions are to be taken in case of trouble when operating this server.

1. Failure Information

Describes how to collect the failure information. See this section in case of a failure.

2. Troubleshooting

Describes how to troubleshoot the server. See this section if you suspect a failure.

3. Windows System Recovery

Describes Windows recovery setup. See this section if the Windows is corrupt.

I. Failure Information

If the server does not work normally, you can collect failure information by using the following way.

The failure information to be described is to be collected only at the request of your sales representative.

Important Do not reset during dumping memory or restarting the server even if the message of virtual memory shortage appears.

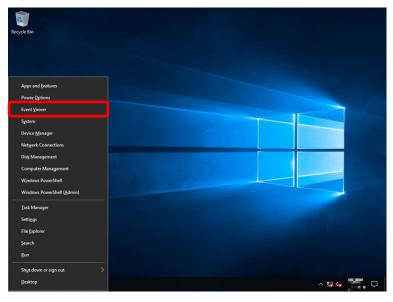
I.I Collecting Event Logs

To collect the various event logs of the server, follow the steps below.

Tips

If a STOP error, system error, or stall occurs, restart the system and then follow the steps below.

1. Right-click the left bottom of screen, and click Event Viewer from the menu displayed.



2. Select the type of log in Windows Logs.

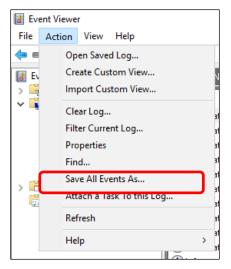
Application records events related to running applications.

Security records events related to security.

System records events that occur in Windows system components.

| 🛃 Event Viewer | | | | | | - | ٥ | × |
|--|----------------------------|----------------|------------------|---------|----------|--------------|--------|-----|
| File Action View Help | | | | | | | | |
| 🗢 🔿 🙋 📰 | | | | | | | | |
| 🛃 Event Viewer (Local) | Windows Logs | | | | Actio | ins | | |
| > 📑 Custom Views 🗸 👔 Windows Logs | Name | Туре | Number of Events | Size | | lows Logs | | • |
| Application | Application | Administrative | 403 | 1.07 MB | <i>i</i> | Open Saved L | .og | |
| E Security | Security | Administrative | 1,337 | 1.07 MB | 7 | Create Custo | m View | |
| Setup | Setup | Operational | 0 | 68 KB | 1 | Import Custo | m View | |
| System | System Forwarded Events | Administrative | 1,394 | 1.07 MB | | View | | • |
| > Porwarded Events > Porwarded Events > Porwarded Events | | Operational | 0 | 0 Bytes | | Refresh | | - · |
| Subscriptions | | | | | | | | |
| | | | | | ? | Help | | • |
| | | | | | Appl | ication | | • |
| | | | | | | Open | | |
| | | | | | | Properties | | |
| | | | | | ? | Help | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

3. Click Save All Events As... from Action menu.



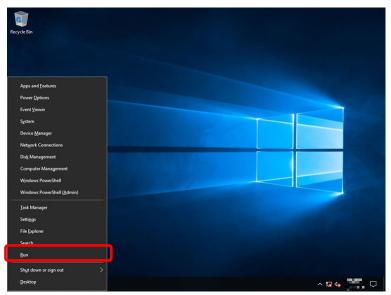
- 4. Type the file name of the archived log in **File name**.
- 5. Select the type of the log file you want to save in **Save as type**, and then click **Save**.

1.2 Collecting Configuration Information

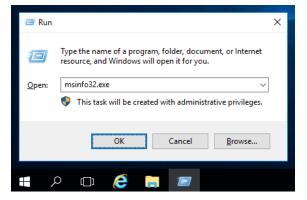
This section describes how to collect hardware information or configuration.

TipsIf a STOP error, system error, or stall occurs, restart the system and then follow
the steps below.

1. Right-click the left bottom of screen, and click **Run** from the menu displayed.



2. Type msinfo32.exe, and then press <Enter> key.



System Information starts.

- 3. Click **Export** from **File** menu.
- 4. Type a file name to save in File Name, and then Click Save.

1.3 Collecting User-Mode Process Dump

The user-mode process dump is the failure information related to application errors.

For details, see Chapter 1 (4.2 How to Create a User-Mode Process Dump File).

I.4 Collecting Memory Dump

If an error occurs, the dump file will be saved to get necessary information. You can specify any location for saving the diagnostic information. For details, see *Chapter 1 (4.1 Specifying Memory Dump Settings (Debug Information)*).

Consult with your sales representative before dumping the memory. Dumping the memory while the server is in operating normally will affect the system operation.

Important Do not reset during dumping memory or resetting the server even if the message of virtual memory shortage appears.

2. Troubleshooting

If this system does not operate as intended, check it according to the contents of your document before sending it for repair. If an item in the checklist corresponds with a problem you are experiencing, follow the processing instructions. The other contents check Maintenance Guide.

3. Windows System Recovery

Recover the Windows system by using the following instructions if the system does not work normally.

Note

- After recovering Windows, install drivers and the Starter Pack referring to Chapter 1 (3.6 Setup of Device Drivers) and Chapter1 (3.4 Standard Program Package Installation).
- If the Windows system cannot find hard disk drives, you cannot recover the Windows system.

3. I Recovery of Windows Server 2019

Note

If the Windows does not start normally, you can recover it using the feature of the Windows installation media. To run this feature, start the installation media, and then choose **Repair your computer** in the setup wizard. We recommend that this option is performed by the system administrator.

If the RAID controller driver is required, take the following steps:

| When the server configures an on-board RAID controller and an internal optical |
|--|
| disk drive, load the driver from a removable media. |
| Copy the following folder from Starter Pack DVD to a removable media in |
| advance. |
| <starter pack="">:\software\010\drivers\sw_raid1_driver</starter> |

- 1. After turning on the server or restarting the server, insert the OS installation media into the server.
- 2. Press <F11> key during POST to start Boot Menu.

In **One-Time Boot Menu**, select the optical disk drive to which OS installation media is set by Step 1, and then exit the menu.

 When the message "Press any key to boot from CD or DVD..." appears on the upper of the screen, press <Enter> key to boot from the media.

While boot-up proceeds, the message "Loading files..." appears.

- 4. Choose Repair your computer in the setup wizard.
- 5. Click Troubleshoot.
- 6. Click Command Prompt.

 After setting Starter Pack DVD to the drive, run the following command to load the driver: ("D:" means a drive name of DVD and this name depends on your system)

For on-board RAID controller:

drvload D:\software\010\drivers\sw_raid1_driver\ws2016_ws2019\SmartDQ.inf

| Tips | • | When the server configures an on-board RAID controller and an internal |
|------|---|---|
| | | optical disk drive, load the driver from a removable media. ("E:" means a drive |
| | | name of removable media and this name depends on your system) |
| | | drvload E:\sw_raid1_driver\ws2016_ws2019\SmartDQ.inf |
| | • | The volume label for each drive can be checked from the display result of the |
| | | dir command. |
| | | Example: dir C:\ |

8. Exit the command prompt.

The driver installation is completed.

NEC Express5800 Series



1. List of Windows Event Logs Shows a list of Windows event logs.

1. List of Windows Event Logs

| ID | Source | Level | Message (Description) |
|----|-------------------------------|-------|-----------------------|
| U | Timing when an event is logge | d | Action |

All Windows OS

"System Log"

| 1 | VDS Basic Provider | Error | Unexpected failure. Error code : 32@01000004 |
|----|--|-----------|--|
| | At the time of a USB Device of | onnection | When it's at the time of a USB Device connection, it's no problem. |
| 10 | Smart Update Manager System Log | Warning | The description for Event ID 10 from source Smart Update Manager System Log cannot be found. Either the component that raises this event is not installed on your local computer or the installation is corrupted. You can install or repair the component on the local computer. If the event originated on another computer, the display information had to be saved with the event. The following information was included with the event: Disabling blocked firewall rules |
| | When applying Standard Program Package | • | This event may be registered when Firefall is enabled, but this does not affect system operation. |
| 11 | Elxfc | Error | The driver detected a controller error on Device\RaidPortX. (X is any number) |
| | When applying Standard Program Package | | This event does not affect system operation. |
| 51 | Cdrom | Warning | Error detected on the device \Device\CdRom0 during the paging operation. |
| | When installing an OS | | This event may be registered in the event viewer, but this does not affect system operation. |
| 56 | Application Popup | Error | The description for Event ID 56 from source Application Popup cannot be found. Either the component that raises this event is not installed on your local computer or the installation is corrupted. You can install or repair the component on the local computer. If the event originated on another computer, the display information had to be saved with the event. The following information was included with the event: PCI XXXXXXXXXXXXXXXXXXXX The message resource is present but the message was not found in the message table. * A different number replaces X depending on the connection status of LAN controller. |
| | When installing an OS, starting system, or applying Starter Pack | | When multiple LAN controller are loaded it is registered, but does not affect system operation. |

| ID | Source | Level | Message (Description) |
|-----|--------------------------------|-------|-----------------------|
| . – | Timing when an event is logged | | Action |

All Windows OS "System Log"

| 56 | Application Popup When installing an OS, startin applying Starter Pack SmartDQa | Error ng system, or Warning | information had to be saved with the event. The following information was included with the event: SCSI XXXXXXXXXXXXXXXXXXXX The message resource is present but the message was not found in the message table. * A different number replaces X depending on the connection status of RAID controller and SAS controller. When multiple RAID controller or SAS controller are loaded it is registered, but does not affect system operation. Reset was issued to the device \Device\RaidPort(x). (x is any number) |
|------|--|-----------------------------------|--|
| 129 | While the system is running | | If this message has been registered as a log during heavy I/O, there is no problem since the OS has succeeded in retry. Continue using. |
| | SmartPqi | Warning | Reset was issued to the device \Device\RaidPort(x). (x is any number) |
| 129 | While the system is running | | Even if the message is registered in the log, there is no problem because the OS has successfully completed the retry. You don't need any changes. |
| | Disk | Warning | Disk x is suddenly removed. |
| 157 | When creating a RAID | | If you create new RAID on Windows, this event can be registered, but this does not affect the system operation. |
| 1407 | ESMCommonService | Error | This is the event which occurred between this system start-up and the last system stop or system shutdown. Date : YYYY-MM-DD hh:mm:ss Event Class : 0x11 Event Code : 0x0A Status : Critical Description : xxxxx Connectivity status changed to xxxxx for adapter in slot x, port x |
| | When starting system, | 1 | This event does not affect system operation. |

| ID | Source | Level | Message (Description) |
|----|--------------------------------|-------|-----------------------|
| U | Timing when an event is logged | | Action |

All Windows OS "System Log"

| 1407 | ESMCommonService | Error | This is the event which occurred between this system start-up and the last system stop or system shutdown. Date : YYYY-MM-DD hh:mm:ss Event Class : 0x11 Event Code : 0x0C Status : Critical Description : Redundancy status changed to xxxxx by adapter in slot x, port x |
|------|---|---------|---|
| | When starting system, or applying Standard Program | Package | This event does not affect system operation. |
| 1407 | ESMCommonService | Error | This is the event which occurred between this system start-up and the last system stop or system shutdown. Date : YYYY-MM-DD hh:mm:ss Event Class : 0x11 Event Code : 0x0D Status : Critical Description : All links are down in adapter xxxxx in slot x |
| | When starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 4367 | Agentless Management Service | Error | Description of Event ID 4367, IML Class Code 17, Event Code 13: All links are down in adapter xxxxx in slot xCheck the connection to the adapter and validate the connectivity from the server to any external device, including the cabling. If no problems are found, the adapter or other connectivity device may need replacement. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 4367 | Agentless Management Service | Error | Description of IML Event ID 4367, Class Code 17, Event Code 12: Redundancy status changed to decreased by adapter in slot x, port xlf redundancy decreased, check the connection to the adapter and validate the connectivity from the server to any external device, including the cabling. If no problems are found, the adapter or other connectivity device may need replacement |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 4367 | Agentless Management Service | Error | Description of IML Event ID 4367, Class Code 17, Event Code 10: xxxxx Connectivity status changed to Link Failure for adapter in slot x, port xlf the connection is lost, then check the physical connection from the server to its destination device such as interconnect, blade, switch etc, including any cables. Refer to the NIC issues flowchart in the Troubleshooting Guide for more information. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |

| ID | Source | Level | Message (Description) |
|----|--------------------------------|-------|-----------------------|
| U | Timing when an event is logged | | Action |

All Windows OS "System Log"

| 7000 | Service Control Manager Applying Standard Program P | Error | QLogic Fibre Channel Service service failed to start due to the following error: the system cannot find the file specified This event does not affect system operation. |
|-------|---|-------|--|
| 37130 | ESMCommonService | Error | Date : YYYY-MM-DD hh:mm:ss Event Class : 0x11 Event Code : 0x0A Status : Critical Description : xxxxx Connectivity status changed to xxxxx for adapter in slot x, port x |
| | When starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 37132 | ESMCommonService | Error | Date : YYYY-MM-DD hh:mm:ss Event Class : 0x11 Event Code : 0x0C Status : Critical Description : Redundancy status changed to xxxxx by adapter in slot x, port x |
| | When starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 37133 | ESMCommonService | Error | Date : YYYY-MM-DD hh:mm:ss Event Class : 0x11 Event Code : 0x0D Status : Critical Description : All links are down in adapter xxxxx in slot x |
| | When starting system, or applying Standard Program Package | | This event does not affect system operation. |

| D | Source | Level | Message (Description) |
|----|--------------------------------|-------|-----------------------|
| ID | Timing when an event is logged | | Action |

| 2 | bnxtnd | Warning | xxxxx #xx : The network link is down. Check to make sure the network cable is properly connected. * x is a different display name depending on the LAN board. |
|----|---|--|--|
| | When installing an OS, startin applying Standard Program Pa | | This event does not affect system operation. |
| 4 | b57nd60a | Warning | Broadcom NetXtreme Gigabit Ethernet #xx: The network link is down. Check to make sure the network cable is properly connected. |
| 4 | When installing an OS, startin applying Standard Program Pa | | This event does not affect system operation. |
| 4 | l2nd | Warning | xxxxx #xx : The network link is down. Check to make sure the network cable is properly connected.* x is a different display name depending on the LAN board. |
| | When installing an OS, startin applying Standard Program Pa | • • | This event does not affect system operation. |
| 4 | I2nd2 | Warning | xxxxx #xx : The network link is down. Check to make sure the network cable is properly connected.* x is a different display name depending on the LAN board. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 4 | q57nd60a | Warning | xxxxx #xx : The network link is down. Check to make sure the network cable is properly connected. * x is a different display name depending on the LAN board. |
| | When installing an OS, startin applying Standard Program Pa | | This event does not affect system operation. |
| 9 | bxfcoe | Warning | The SAN link is down for port WWN XX:XX:XX:XX:XX:XX:XX:XX:XX:XX:XX:XX:XX: |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 9 | qefcoe | Warning | The SAN link is down for port WWN XX:XX:XX:XX:XX:XX:XX:XX:XX:XX:XX:XX:XX: |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| | bnxtnd | Error | xxxxx #xx : Firmware returned failure status. * x is a different display name depending on the LAN board. |
| 23 | About N8104-213/215/217/219 when changing the link speed the LAN cable and switchi connected, or when you resta in the state after changing applying Standard Program Pa | d setting with ing hub not rt the system the settings | This event does not affect system operation. |

| ID | IJ | Source | Level | Message (Description) |
|----|----|--------------------------------|-------|-----------------------|
| | D | Timing when an event is logged | | Action |

| | bnxtnd | Warning | xxxxx #xx : Adapter Incompatible speed selection between Port 1 and Port 2. Reported link speeds are correct and might not match Speed and Duplex setting. * x is a different display name depending on the LAN board. |
|----|--|---------|---|
| 26 | About N8104-213/215/217/219, when changing the link speed setting with the LAN cable and switching hub not connected, or when you restart the system in the state after changing the settings applying Standard Program Package | | This event does not affect system operation. |
| 27 | e1rexpress | Warning | xxxxx #xx Network link is disconnected. * x is a different display name depending on the LAN board. |
| | When installing an OS, startin applying Standard Program Pa | | This event does not affect system operation. |
| 27 | e1iexpress | Warning | xxxxx #xx Network link is disconnected. * x is a different display name depending on the LAN board. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 27 | ixgbs | Warning | xxxxx #xx Network link is disconnected. * x is a different display name depending on the LAN board. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 27 | ixgbi | Warning | xxxxx #xx Network link is disconnected. * x is a different display name depending on the LAN board. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 27 | i40ea | Warning | xxxxx #xx Network link is disconnected. * x is a different display name depending on the LAN board. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 27 | i40eb | Warning | xxxxx #xx Network link is disconnected. * x is a different display name depending on the LAN board. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |

| Source | Level | Message (Description) |
|--------------------------------|-------|-----------------------|
| Timing when an event is logged | | Action |

| 27 | i40ei65 | Warning | The description for Event ID 27 from source i40ei65 cannot be found. Either the component that raises this event is not installed on your local computer or the installation is corrupted. You can install or repair the component on the local computer. |
|----|--|---------|--|
| | When installing an OS, startin applying Standard Program Pa | | This event does not affect system operation. |
| 27 | icea | Warning | xxxxx #xx Network link is disconnected. * x is a different display name depending on the LAN board. |
| | When installing an OS, startin applying Standard Program Pa | | This event does not affect system operation. |
| 38 | l2nd2 | Warning | xxxxx #xx : NDIS-Miniport is not compatible(older or newer) with bus driver. Hence only basic L2 functionality is available. * "x" depends on the system environment. |
| | When installing an OS, starting applying Standard Program Pa | | This event does not affect system operation. |
| 56 | qebdrv | Warning | NTPNP_PCIxxxx: RDMA has been implicitly disabled due to RDMA interface incompatibility between NDIS Miniport (ver x.xx.xx.x) and VBD (ver x.xx.x.x) drivers. VBD driver upgrade is required. * "x" depends on the system environment. |
| | When applying Standard Program Package | | This event does not affect system operation. |
| 57 | qebdrv | Warning | NTPNP_PCIxxxx: RDMA has been implicitly disabled due to RDMA interface incompatibility between NDIS Miniport (ver x.xx.xx.x) and VBD (ver x.xx.x.x) drivers. NDIS Miniport upgrade is required. * "x" depends on the system environment. |
| | When applying Standard Program Package | | This event does not affect system operation. |
| 69 | i40ea | Warning | HPE Ethernet xGb x-port xxxx Adapter The driver for the device detected a newer version of the NVM image than expected. Please install the most recent version of the network driver. * "x" depends on the system environment. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 69 | i40eb | Warning | HPE Ethernet xGb x-port xxxx Adapter The driver for the device detected a newer version of the NVM image than expected. Please install the most recent version of the network driver. * "x" depends on the system environment. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |

| | D | Source | Level | Message (Description) |
|----|---|--------------------------------|-------|-----------------------|
| ID | U | Timing when an event is logged | | Action |

| 69 | i40ei65 | Warning | The description for Event ID 69 from source "i40ei65" cannot be found. Either the component that raises this event is not installed on your local computer or the installation is corrupted. You can install or repair the component on the local computer. |
|-----|--|---------|--|
| | When installing an OS, startir applying Standard Program Pa | | This event does not affect system operation. |
| 89 | icea | Error | xxxxx #xx PROBLEM: An unknown error occurred when loading the DDF package. Entering Safe Mode. ACTION: Restart the Adapter. If the problem persists, install the latest driver from "http://www.intel.com/support/go/network/adapter/home.htm". * x is a different display name depending on the LAN board. |
| | When installing an OS, startir applying Standard Program Pa | | This event does not affect system operation. |
| 91 | icea | Error | xxxxx #xx PROBLEM: The DDP package signature is not valid and cannot be loaded. Entering Safe Mode. ACTION: Install the latest driver from "http://www.intel.com/support/go/network/adapter/home.htm. * x is a different display name depending on the LAN board. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| 101 | i40eb | Warning | HPE Ethernet xGb x-port xxxx Adapter PROBLEM: Flow Control disabled on this interface. For RDM/ traffic, it is recommended that flow control be enabled end to end or all network interfaces and switches to avoid performance degradation from dropped packets. ACTION: Enable link level flow control or priority flow control fo network direct port 445 on this interface. * "x" depends on the system environment. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. After Standard Program Package is applied, this log will no longer be registered. |
| 101 | icea | Warning | Intel(R) Ethernet Network Adapter E810-XXV-2 xxxxx PROBLEM: Flow Control disabled on this interface. For RDMA traffic, it is recommended that flow control be enabled end to end or all network interfaces and switches to avoid performance degradation from dropped packets. ACTION: Enable link level flow control or priority flow control fo network direct port 445 on this interface. * "x" depends on the system environment. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. After Standard Program Package is applied, this log will no longer be registered. |

| ID | Source | Level | Message (Description) |
|----|--------------------------------|-------|-----------------------|
| | Timing when an event is logged | | Action |

| 129 | SmartDQa | Warning | Reset was issued to the device \Device\RaidPort(x). (x is any number) |
|------|---|---------|---|
| 125 | While the system is running | | If this message has been registered as a log during heavy I/O, there is no problem since the OS has succeeded in retry. Continue using. |
| | SmartPqi | Warning | Reset was issued to the device \Device\RaidPort(x). (x is any number) |
| 129 | While the system is running | | Even if the message is registered in the log, there is no problem because the OS has successfully completed the retry. You don' need any changes. |
| 134 | Microsoft-Windows-Time- Service | Warning | NtpClient was unable to set a manual peer to use as a time source because of DNS resolution error on 'time.windows.com,0x1'. NtpClient will try again in 15 minutes and double the reattemp interval thereafter. The error was: No such host is known. (0x80072AF9) |
| | While the system is running | - | This event does not affect system operation if it is not recorded after connecting to the internet. |
| | Disk | Warning | Disk x is suddenly removed. |
| 157 | When creating a RAID | | If you create new RAID on Windows, this event can be registered but this does not affect the system operation. |
| 225 | Kernel-PnP | Warning | The application YYY with process id XXX stopped the removal of ejection for the device ZZZ. * ZZZ : Instance name of the device YYY : Name of the process that was using the device XXX : ID of the process that was using the device |
| | When applying Standard Program Package | | This event does not affect system operation. |
| 262 | icea | Error | Intel(R) Ethernet Network Adapter E810-XXV-2 xxx PROBLEM: Module is not present. Possible Solution(s): Manually set the speed/duplex or use Intel(R) Ethernet Po Configuration Tool to change the port option. If the problem persists, use a cable/module that is found in th supported modules and cables list for this device. * "x" depends on the optional LAN board environment. |
| | When SFP+/SFP28 module (N8104-189/ 190) or DA cable disconnected from optional LAN board (N8104-208/212). | | Confirm the SFP+/SFP28 module (N8104-189/190) or DA cable. |
| 1284 | icea | Error | xxxxx #xx PROBLEM: DDP package failed. Possible Solution: Update to latest base driver and DDP package. * x is a different display name depending on the LAN board. |
| | When installing an OS, starting system, or applying Standard Program Package | | This event does not affect system operation. |
| | Service Control Manager | Error | "xxxxxxx service terminated with the following error: A device attached to the system is not functioning." |
| 7023 | When running an OS for the first time | | |

| ID | Source | Level | Message (Description) |
|----|--------------------------------|-------|-----------------------|
| U | Timing when an event is logged | | Action |

| | Service Control Manager | Error | The Spooler service terminated with the following error: Ran out of memory |
|-------|---------------------------------------|---------|---|
| 7023 | When installing an OS | | There is no problem when it occurs at following conditions. Occurs once during OS installation, and it does not register continuously. After sign-in to the system, the service started normally. |
| 7030 | Service Control Manager | Error | The Printer Extensions and Notifications service is marked as an interactive service. However, the system is configured to not allow interactive services. This service may not function properly. |
| | When running an OS for the first time | | This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly. |
| 10010 | Microsoft-Windows- DistributedCOM | Error | The server {XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX |
| | While the system is running | | This event does not affect system operation. |
| | Microsoft-Windows- WinRM | Warning | The WinRM service is not listening for WS-Management requests. |
| 10149 | When restarting an OS | | There is no problem to ignore it when WinRM event 10148 (The WinRM service is not listening for WS-Management requests.) is registered after soon. |

| | ID | Source | Level | Message (Description) |
|---|----|--------------------------------|-------|-----------------------|
| U | U | Timing when an event is logged | | Action |

Windows Server 2019 "Application Event Log"

| 86 | Microsoft-Windows-Certificate ServicesClient-CertEnroll | Error | SCEP Certificate enrollment initialization for XXXXXXXX via https://STM-Keyld-1adb994ab58be57a0cc9b900e7851e1a43c0866 0.microsoftaik.azure.net/templates/Aik/scep |
|------|--|---------|---|
| | When running an OS. | | This event does not affect system operation. This event may be registered on the system that TPM is installed and has no connectivity to the internet. |
| 1015 | Microsoft-Windows- Security-SPP | Error | Detailed HRESULT. Returned hr=0xC004F022, Original hr=0x****** |
| 1013 | When restarting an OS | | This event does not affect system operation if it is not recorded repeatedly after activating the Windows. |
| 3007 | EvntAgnt | Warning | Error opening event log file Parameters. Log will not be processed. Return code from OpenEventLog is 87. |
| | When SNMP is effective | | Every restarting it's registered, it's no problem. |
| 3007 | EvntAgnt | Warning | Error opening event log file State. Log will not be processed. Return code from OpenEventLog is 87. |
| | When SNMP is effective | | Every restarting it's registered, it's no problem. |
| 8198 | Microsoft-Windows- Security-SPP | Error | License Activation (slui.exe) failed with the following error code: hr=0x****** Command-line arguments: RuleId=******************* |
| | When restarting an OS | | This event does not affect system operation if it is not recorded repeatedly after activating the Windows. |

| | ID | Source | Level | Message (Description) |
|---|----|--------------------------------|-------|-----------------------|
| U | U | Timing when an event is logged | | Action |

Windows Server 2019 "Applications and Services Logs"

| | Microsoft-Windows- SMBWitnessClient | Error | Witness Client initialization failed with error (The system cannot find the file specified.) |
|-----|---|---------|--|
| 1 | When installing an OS | | This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly. |
| 69 | Microsoft-Windows- AppModel-Runtime | Error | Failed with 0x490 modifying AppModel Runtime status for package ************************************ |
| | When running an OS for the firs | time | This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly. |
| 200 | Microsoft-Windows- DeviceSetupManager | Warning | A connection to the Windows Update service could not be established. |
| 200 | While the system is running | | This event does not affect system operation if it is not recorded after connecting to the internet. |
| 004 | Microsoft-Windows- DeviceSetupManager | Warning | A connection to the Windows Metadata and Internet Services (WMIS) could not be established. |
| 201 | While the system is running | | This event does not affect system operation if it is not recorded after connecting to the internet. |
| 202 | Microsoft-Windows- DeviceSetupManager | Warning | The Network List Manager reports no connectivity to the internet. |
| 202 | While the system is running | | This event does not affect system operation if it is not recorded after connecting to the internet. |
| 215 | AppReadiness | Error | 'ART:UserFirstLogon' failed for <user>. Error:'Illegal operation attempted on a registry key that has been marked for deletion.' (0 seconds)</user> |
| | When installing an OS | | This event does not affect system operation if it is not recorded repeatedly. |
| 360 | Microsoft-Windows-User Device Registration | Warning | Windows Hello for Business provisioning will not be launched. Device is AAD joined (AADJ or DJ++): Not Tested User has logged on with AAD credentials: No Windows Hello for Business policy is enabled: Not Tested Windows Hello for Business post-logon provisioning is enabled: Not Tested Local computer meets Windows hello for business hardware requirements: Not Tested User is not connected to the machine via Remote Desktop: Yes User certificate for on premise auth policy is enabled: Not Tested Machine is governed by none policy. |
| | When restarting an OS | | There is no problem when it occurs at the environment that is not registered to Microsoft Azure AD. |

Revision Record

| Document Number | Date | Notes |
|-------------------|----------|-------------------|
| CBZ-002473-274-00 | May 2022 | The first edition |
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