

Windows Server 2016 Installation Guide

NEC Express Server Express5800 Series

Express5800/A1040d, A2040d, A2020d, A2010d

- Chapter 1 Installing Windows
- Chapter 2 Maintenance
- Chapter 3 Appendix

CBZ-002473-064-00 © NEC Corporation 2017

Contents

Contents		2
Notations	Used in This Document	4
	Notations used in the text	
	Optical disk drive	
	Hard disk drive	
	Removable media	
	Abbreviations of Operating Systems	
		-
Trademark	(S	5
Warnings	and Additions to This Document	6
J	Latest editions	
Chapter 1	Installing Windows	7
I. Before	Starting Setup	8
	I.I Supported Models	
	1.2 Supported Windows OS	
	1.3 Install Options	
	I.4 Supported Mass Storage Controllers	
	1.5 Supported Optional LAN boards	
	<i>I.6</i> In-place Upgrade to Windows Server 2016	
	1.7 Downloads	
2. Installin	g Windows Server 2016	
	2.1 Before Starting Setup	
	2.2 Setting Up the Operating System	
	2.3 Before You Start	
	2.3.1 Preparation for Operating System Installation	
	2.4 Clean Install	ZZ
9 Annhuin		
3. Applyin	2.4 Clean Install	
	g Starter Pack	
	g Starter Pack	
	g Starter Pack Up Device Drivers 4.1 Installing the LAN drivers 4.1.1 LAN drivers	
	g Starter Pack Up Device Drivers <i>4.1</i> Installing the LAN drivers	
	g Starter Pack Up Device Drivers 4.1 Installing the LAN drivers 4.1.1 LAN drivers 4.1.2 Optional LAN board 4.1.3 Network adapter name	
	g Starter Pack Up Device Drivers 4.1 Installing the LAN drivers	30 32 32 32 32 32 34 34 34
	g Starter Pack Up Device Drivers	30 32 32 32 32 32 34 34 34 34 34
	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 34 35
	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 35 35
	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 35 35 35 36
	g Starter Pack Up Device Drivers	30 32 32 32 32 32 34 34 34 34 35 35 35 36 36 36
	g Starter Pack Up Device Drivers	30 32 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36
	g Starter Pack Up Device Drivers	30 32 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36
4. Setting	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36 36
4. Setting	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36 36 37
4. Setting	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36 36 37 37 37
 Setting License 	g Starter Pack Up Device Drivers 4.1 Installing the LAN drivers 4.1.1 LAN drivers 4.1.2 Optional LAN board 4.1.3 Network adapter name 4.2 Setting up LAN drivers 4.2.1 Setting link speed 4.2.2 Configuring Flow Control 4.2.3 When using NE3304-151M/152M 4.3 Graphics accelerator driver 4.4 When using a SAS controller (NE3303-142). 4.5 When using a RAID Controller (NE3303-177/178/H004) 4.6 When using a Fibre Channel controller (NE3390-157A/158A/159/160). Authentication 5.1 Desktop Experience 5.2 Server Core.	30 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36 36 37 37 37 41
 Setting License 	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36 36 37 37 37 41
 Setting License 	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36 36 37 37 41 42 42
 Setting License 	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36 36 36 37 37 41 42 42 42
 Setting License 	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36 36 36 37 37 41 42 42 42
 Setting License Setup c 	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36 36 36 37 37 41 41 42 42 42 42 42 43
 Setting License Setup c 	g Starter Pack Up Device Drivers 4.1 Installing the LAN drivers 4.1.1 LAN drivers 4.1.2 Optional LAN board 4.1.3 Network adapter name 4.2 Setting up LAN drivers 4.2.1 Setting link speed 4.2.2 Configuring Flow Control 4.2.3 When using NE3304-151M/152M 4.3 Graphics accelerator driver 4.4 When using a SAS controller (NE3303-142) 4.5 When using a RAID Controller (NE3303-177/178/H004) 4.6 When using a Fibre Channel controller (NE3390-157A/158A/159/160) Authentication 5.1 Desktop Experience 5.2 Server Core f Windows Server 2016 NIC Teaming (LBFO) 6.1 Launching the NIC teaming setup tool 6.2 Creating a team 6.3 Notes and restrictions or Solving Problems	30 32 32 32 32 34 34 34 34 35 35 35 36 36 36 36 36 36 36 36 37 37 41 41 42 42 42 42 42 42 43
 Setting License Setup c 	g Starter Pack Up Device Drivers	30 32 32 32 32 34 34 34 34 34 35 35 35 36 36 36 36 36 36 36 36 36 36 36 36 36

Chapter 2	Maintenance	
1. Failure	nformation	51
	I.I Collecting Event Logs	51
	1.2 Collecting Configuration Information	53
	1.3 Collecting User-Mode Process Dump	54
	1.4 Collecting Memory Dump	
2. Trouble:	shooting	
	2.1 Problem of Installing OS	55
	2.2 Problem of Using Internal Devices and Other Hardware	
3. Window	s System Recovery	
	3.1 Recovery of Windows Server 2016	
Chapter 3	Appendix	
I. List of V	Vindows Event Logs	
Revision R	ecord	61

Notations Used in This Document

Notations used in the text

The symbols used in this document include the following:

Important	Indicates critical items that must be followed when handling hardware or operating software. If the procedures described are not followed, <u>hardware failure, data loss, and other serious</u> <u>malfunctions could occur</u> .
Note	Indicates items that must be confirmed when handling hardware or operating software.
Tips	Indicates information that is helpful to keep in mind when using this server.

Optical disk drive

This server is equipped with one of the following drives. These drives are referred to as *optical disk drive* in this document

DVD-ROM drive

DVD Super MULTI drive

Hard disk drive

Unless otherwise stated, hard disk drive described in this document refers to the following.

- Hard disk drive (HDD)
- Solid state drive (SSD)

Removable media

Unless otherwise stated, removable media described in this document refers to the following.

• USB flash drive

Abbreviations of Operating Systems

Windows Operating Systems are referred to as follows.

See Chapter 1 (1.2 Supported Windows OS) for detailed information.

Notations in this document	Official names of Windows		
	Windows Server 2016 Standard		
Windows Server 2016	Windows Server 2016 Datacenter		
	Windows Server 2016 Essentials		
Windows Conver 2012 D2	Windows Server 2012 R2 Standard		
Windows Server 2012 R2	Windows Server 2012 R2 Datacenter		

Trademarks

EXPRESSSCOPE is a registered trademark of NEC Corporation.

Microsoft, Windows, and Windows Server are registered trademarks or trademarks of Microsoft Corporation in the United States and other countries.

All other product, brand, or trade names used in this publication are the trademarks or registered trademarks of their respective trademark owners.

Warnings and Additions to This Document

- 1. Unauthorized reproduction of the contents of this document, in part or in its entirety, is prohibited.
- 2. This document is subject to change at any time without notice.
- 3. Do not make copies or alter the document content without permission from NEC Corporation.
- 4. If you have any concerns, or discover errors or omissions in this document, contact your sales representative.
- 5. Regardless of article 4, NEC Corporation assumes no responsibility for effects resulting from your operations.
- 6. The sample values used in this document are not the actual values.

Keep this document for future reference.

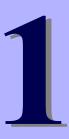
Latest editions

This document was created based on the information available at the time of its creation. The screen images, messages and procedures are subject to change without notice. Substitute as appropriate when content has been modified.

The most recent version of the guide, as well as other related documents, is also available for download from the following website.

http://www.nec.com/

NEC Express5800 Series Express5800/A1040d, A2040d, A2020d, A2010d



Installing Windows

This chapter describes how to install Windows. Read through this chapter to set up the Windows correctly.

- Before Starting Setup
 Describes applicable server models, installable Windows operating systems and supported upgrade methods.
- Installing Windows Server 2016
 Describes how to install Windows Server 2016.
- 3. Applying Starter Pack Describes how to apply Starter Pack.
- Setting Up Device Drivers
 Describes how to install and set up Device Drivers.
- 5. License Authentication

Describes how to Activating Windows to continue to use the system.

6. Setup of Windows Server 2016 NIC Teaming (LBFO)

Describes how to Setup of Windows Server 2016 NIC Teaming (LBFO).

7. Setting Up for Solving Problems

Describes the features that must be set up in advance so that the server can recover from any trouble early and precisely.

I. Before Starting Setup

This section lists the confirmation items for setting up the Windows operating system.

Т

I.I Supported Models

The following models are supported by this document.

Model Names	Express5800/A1040d, A2040d, A2020d, A2010d

1.2 Supported Windows OS

You can install the following editions of Windows operating system. Windows Server 2016 is 64-bit(x64) only.

Windows OS		Boot mode		
		UEFI	Legacy	
	Standard	\checkmark	N/A	
Windows Server 2016	Datacenter	✓	N/A	
	Essentials	N/A	N/A	

✓: supported

1.3 Install Options

In this guide, the installation options of Windows Server 2016 are written as below.

GUI-based installation option

Witten as "Desktop Experience" in this guide.

CUI-based installation option
 Witten as "Server Core" in this guide.

Important "Nano Server" is not supported on Express 5800 series servers.

1.4 Supported Mass Storage Controllers

The Starter Pack supports the following mass storage controllers.

	A1040d	A2040d	A2020d	A2010d	
Controllers supported on an operating system by applying the Starter Pack					
NE3303-177 RAID Controller (1GB, RAID 0/1/5/6)	\checkmark	\checkmark	\checkmark	~	
NE3303-178 RAID Controller (2GB, RAID 0/1/5/6)	✓	\checkmark	\checkmark	~	
Other Options					
NE3303-H004 RAID Controller (2GB, RAID 0/1/5/6)	\checkmark	~	~	✓	
NE3303-142 SAS Controller	~	~	\checkmark	~	
NE3390-157A Fibre Channel Controller (1ch)	\checkmark	\checkmark	\checkmark	\checkmark	
NE3390-158A Fibre Channel Controller (2ch)	\checkmark	\checkmark	\checkmark	\checkmark	
NE3390-159 Fibre Channel Controller (1ch)	\checkmark	\checkmark	\checkmark	\checkmark	
NE3390-160 Fibre Channel Controller (2ch)	✓	~	~	~	

 \checkmark : supported

1.5 Supported Optional LAN boards

	A1040d	A2040d	A2020d	A2010d	
LAN boards supported on an operating system	by applying the	Starter Pack			
N/A N/A N/A N/A N/A					
Other Options					
NE3304-149 10GBASE Adapter (SFP+/2ch)	~	\checkmark	√	~	
NE3304-151M 1000BASE-T Adapter (2ch)	~	\checkmark	\checkmark	~	
NE3304-152M 1000BASE-T Adapter (4ch)	~	~	~	~	
NE3304-157 10GBASE-T Adapter (2ch)	~	~	\checkmark	\checkmark	

The Starter Pack supports the following LAN boards.

✓: supported

1.6 In-place Upgrade to Windows Server 2016

Performing an in-place upgrade from Windows Server 2012 R2 to Windows Server 2016 is not recommended because this may adversely affect files and the registry.

If you want to use Windows Server 2016, please read this document (*Chapter1 "2. Installing Windows Server 2016*") and back-up necessary user files prior to installation.

Tips

- An In-place Upgrade refers to upgrading the operating system to Windows Server 2016 by overwriting the existing operating system, Windows Server 2012 R2, on the same server hardware.
- Performing upgrade from evaluation version to release version is not recommended since this may unexpectedly affect to system or applications.

1.7 Downloads

First of all, download the Starter Pack for the applicable model.

- 1. Downloading the Starter Pack.
 - (1) Go to NEC Corporation Web site at http://www.nec.com/.

Click Support & Downloads.

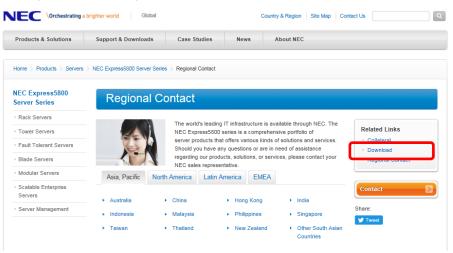
	🖂 Contact 🕼 🛃 Support & Downloads 🔍 Search 🗸 🎯 Country & Region 🗠 Global
NEC \Orchestrating a brighter world	Products & Solutions $ \lor $ Case Studies $$ About NEC $ \lor $
(2) Click Support .	
NEC \Orchestrating a brighter world Contact Us Support & Downloads Search inside NE	C Site

Products & Solutions	Case Studies
Home > Support & Downloads	
Support & Downloads	
Support	
Downloads	
Products Global FAQ	

(3) Under "PCs & Servers", find "Servers" and click Asia Pacific.

Support	
	Get assistance from your local support center.
PCs & Serve	rs
PCs	
NEC Brand	
North America China Japan (for Bus Japan (for Hor Servers	siness)
North America Latin America EMEA Asia Pacific Lanan	
Peripherals Monitors and	Projectors

(4) On "Regional Contact" page, and "Related Links" and click Download.



(5) On "Downloads - Express5800 Server Series" page, click Windows Support Kits tab.

NEC \Orchest	rating a brighter world						
Product Information							
Downloads - Express	55800 Server Series						
Please input the model name	e, e.g:120E	Recent update Less than a wee Less than a mor	k old (1)				
Documents & Syste Software Guide	n Windows Support Kits	/Mware 📲 ESN	1PRO Diana	Scope	Utility	Technology paper	
Tower Rack Fault Serve	rolerant in Server Diado r	Many-core Server	Scalable HA Server	Thin Cli Termina		er Server Options	
Express5800/110Ei	Exp	ress5800/120Eg		Expr	ess5800/T1	1 <u>10b</u>	
Express5800/110Ej	Exp	ress5800/120Eh		Expression	ess5800/T1	10f-E	
Express5800/110Gd	Exp	ress5800/120Ei		Expr	ess5800/T1	110f-S	
Express5800/110Ge	Exp	ress5800/120Li		Expression	ess5800/T1	110g-E	
Express5800/GT110a	■ <u>Exp</u>	ress5800/120Lj		Expression	ess5800/T1	10g-S	
Everace5800/GT110F	Eve	r0006800/140Hf		- Even	осс6800/Т1	106	

- (6) On "NEC Express5800 Server Series Microsoft® Windows Server® 2016 Support Kit" page, select the appropriate model name on the list of supported models.
- (7) Scroll down to Windows Server 2016 Support Kit section and download the module.
- 2. After downloading the Starter Pack, unzip the file in any folder (e.g. C:¥TEMP) on the hardware. Folders which include double-byte characters or spaces in their names cannot be specified.

Tips

If folder hierarchy is too deep, extraction of setup programs may not be performed correctly.

If you copy the Starter Pack to an optical disk such as a DVD, copy all the files and folders without changing the structure.

Tips

If you use a DVD, write the data in a format compatible with Windows operating system.

3. After copying the modules, delete all the files and unzipped folders on the hardware.

Download is now complete.

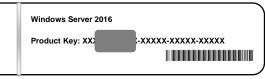
2. Installing Windows Server 2016

2.1 Before Starting Setup

Before you install Windows Server 2016, read this chapter carefully.

COA label

Scrape off with a coin or the like lightly the scratch that covers a part of the product key on the Certificate of Authenticity (COA) label. When you scrape, be careful not to break the part that the product key is printed on.



Windows Activation

To activate Windows Server 2016, enter the Product Key written on the COA label. The COA label of Windows Server 2016 is attached to the operating system media package or the server. See *Chapter 1(5. License Authentication)*, for details.

Starter Pack Application

Starter Pack installs necessary drivers to Express5800 series servers. Be sure to apply the Starter Pack.

BIOS Update

A BIOS update may be required to install Windows Server 2016.

To know if a BIOS update is required, check if there are applicable modules; go to [Windows Server 2016 Support kits] (shown in [1.7 Downloads]).

For the update procedure, refer to "Readme.txt" included in the downloaded data or instructions shown on the above web site when downloading the module.

BMC Firmware/SDR Updates

BMC Firmware/SDR updates may be required to install Windows Server 2016.

To know if BMC Firmware/SDR updates are required, check if there are applicable modules; go to [Windows Server 2016 Support Kits] (shown in [1.7 Downloads]).

For the update procedures, refer to "Readme.txt" included in the downloaded data or instructions shown on the above web site shown when downloading the modules.

BIOS setting

Change **Boot Mode** to **UEFI Mode**. See *Chapter 2 (1. System BIOS)* in *Maintenance Guide* for details.

 $\textbf{Boot} \rightarrow \textbf{Boot} \; \textbf{Mode} \rightarrow \textbf{UEFI}$

Select **Enabled** for X2APIC feature of processor. See *Chapter 2 (1. System BIOS)* in *Maintenance Guide* for details.

 $\textbf{Advanced} \rightarrow \textbf{Processor} \ \textbf{Configuration} \rightarrow \textbf{X2APIC} \rightarrow \textbf{Enabled}$

At re-installation, open **Boot Option Priorities** in BIOS SETUP to make sure that the higher boot priority than **Windows Boot Manager** is specified for optical disk drive.

	[Boot]–[Boot Option Priorities]				
	– Boot Option #1 [UEFI: Optical Disk Drive]				
	– Boot Option #2 [Windows Boot Manager]				
	ightarrow The system can boot from OS installation media.				
	Example of incorrect setting				
	[Boot]–[Boot Option Priorities]				
	– Boot Option #1 [Windows Boot Manager]				
	– Boot Option #2 [UEFI: Optical Disk Drive]				
	ightarrow The system cannot boot from OS installation media.				
Note	 Before opening BIOS SETUP, be sure to insert OS installation media into optical disk drive. 				
	 If Windows Boot Manager is not displayed in Boot Option Priorities, you need not to confirm the boot priority. 				

Hardware configuration

The following hardware configurations require special procedures.

Setup when there are multiple logical drives

When installing Windows Server 2016, disk order and numbers displayed on the screen to create partitions may not be the same as those of physical slots. The installation destination must be judged from the capacity of the hard disk drive or the partition size. If you choose a wrong hard disk drive, existing data may be deleted accidentally.

Important

Refer to the following website for the details. http://support.microsoft.com/kb/937251/

Reinstalling to a mirrored volume

Remove an MO device before installing an OS. Some peripheral devices need to be halted before installation. Refer to the manual provided with the peripheral devices for how to set a device appropriate to installation.

DAT, LTO, and other tape media

Do not set media that is unnecessary to installation during setup.

Reinstalling to hard disk drives that have been upgraded to dynamic disks

Reinstalling to hard disk drives that have been upgraded to dynamic disks If the hard disk drive has been upgraded to a dynamic disk, the operating system cannot be reinstalled to it with the existing partitions. Set up the operating system with the Windows standard installer.

Setup when mass memory is installed

If mass memory is installed in your system, the large size of paging file is required at installation. Thus, the partition size for storing debug information (dump file) may not be secured. If you fail to secure the dump file size, allocate the required file space to multiple disks by performing the following steps.

- 1. Set the system partition size to a size sufficient to install the OS and paging file.
- 2. Specify another disk as the destination to store the debug information (required dump file size) by referring to *Chapter 1 (7. Setup for Solving Problems)*.

If the hard disk drive does not have enough space to write the debug information, set the partition size to a size sufficient to install the OS and paging file, and then add another hard disk drive for the dump file.

Note

If the partition size for installing Windows is smaller than the recommended size, expand the partition size or add another hard disk drive.

If sufficient space cannot be secured for the paging file, perform either of the following after installing Windows.

 Specify a hard disk drive other than the system drive as the location to store the paging file for collecting memory dump

Create a paging file of the installed memory size + 400 MB or more in a drive other than the system drive.

The paging file that exists in the first drive (in the order of drive letter C, D, E, ...) is used as the temporary memory dump location. Therefore, the size of the paging file must be "installed memory size + 400 MB" or more. Paging files in dynamic volumes are not used for dumping memory. The setting is applied after restarting the system.

Example of correct setting

C: No paging file exists

- D: Paging file whose size is "installed memory size + 400 MB" or more
- → The paging file in drive D can be used for collecting memory dump because its size satisfies the requirement.

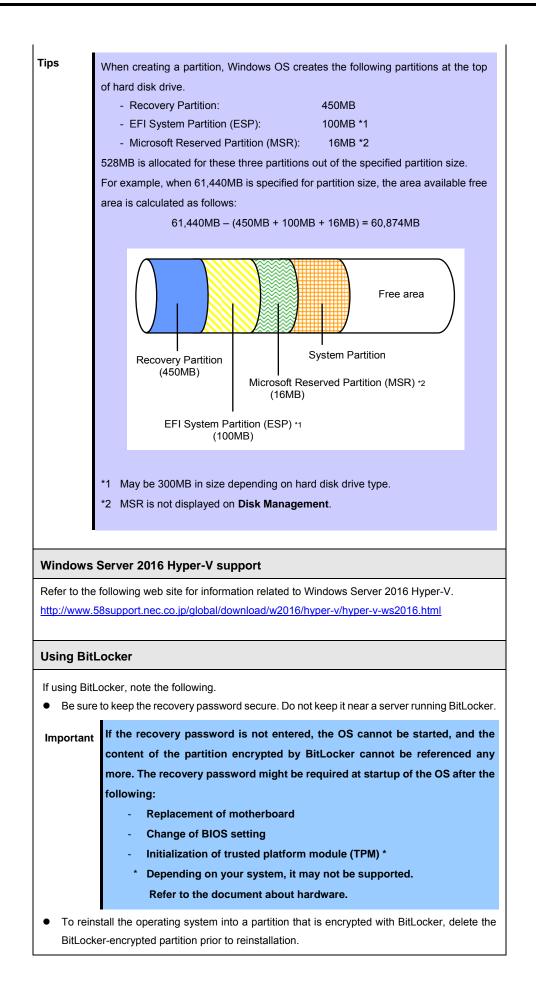
Example of incorrect setting 1

- C: Paging file whose size is smaller than the installed memory size
- D: Paging file whose size is "installed memory size + 400 MB" or more
- → The paging file in drive C is used for collecting memory dump, but collection may fail because the size of the paging file is smaller than the installed memory size.

C: Pagir	ng file whose size is "installed memory size × 0.5"
D: Pagir	ng file whose size is "installed memory size \times 0.5"
E: Pagir	g file whose size is 400 MB
	otal paging file size in all drives is "installed memory size + 400 MB"
	collection may fail because only the paging file in drive C is used for
colle	cting memory dump.
Example	of incorrect setting 3
C: No pa	aging file exists
D: Pagir	ng file whose size is "installed memory size + 400 MB" or more
	namic volume)
-	g files in a dynamic volume cannot be used for collecting memory
dum	p. Thus, collecting memory dump fails.
-	
e the reg ated Dur	sistry shown below by using the Registry Editor and specify the
e the reg ated Dur	gistry shown below by using the Registry Editor and specify the np File. ifying the file named "dedicateddumpfile.sys" in drive D> HKEY_LOCAL_MACHINE¥SYSTEM
e the reg ated Dur nen spec Key:	gistry shown below by using the Registry Editor and specify the np File. ifying the file named "dedicateddumpfile.sys" in drive D> HKEY_LOCAL_MACHINE¥SYSTEM ¥CurrentControlSet¥Control¥CrashControl
e the reg ated Dur nen spec Key: Name:	gistry shown below by using the Registry Editor and specify the np File. ifying the file named "dedicateddumpfile.sys" in drive D> HKEY_LOCAL_MACHINE¥SYSTEM ¥CurrentControlSet¥Control¥CrashControl DedicatedDumpFile
hen spec Key: Name: Type: Data:	gistry shown below by using the Registry Editor and specify the np File. ifying the file named "dedicateddumpfile.sys" in drive D> HKEY_LOCAL_MACHINE¥SYSTEM ¥CurrentControlSet¥Control¥CrashControl DedicatedDumpFile REG_SZ D:¥dedicateddumpfile.sys
e the reg ated Dur nen spec Key: Name: Type: Data: e the folk	gistry shown below by using the Registry Editor and specify the np File. ifying the file named "dedicateddumpfile.sys" in drive D> HKEY_LOCAL_MACHINE¥SYSTEM ¥CurrentControlSet¥Control¥CrashControl DedicatedDumpFile REG_SZ
e the reg ated Dur hen spec Key: Name: Type: Data: e the follo Pay st	gistry shown below by using the Registry Editor and specify the np File. ifying the file named "dedicateddumpfile.sys" in drive D> HKEY_LOCAL_MACHINE¥SYSTEM ¥CurrentControlSet¥Control¥CrashControl DedicatedDumpFile REG_SZ D:¥dedicateddumpfile.sys
e the reg ated Dur nen spec Key: Name: Type: Data: e the follo Pay sti The se	gistry shown below by using the Registry Editor and specify the np File. ifying the file named "dedicateddumpfile.sys" in drive D> HKEY_LOCAL_MACHINE¥SYSTEM ¥CurrentControlSet¥Control¥CrashControl DedicatedDumpFile REG_SZ D:¥dedicateddumpfile.sys

virtual memory. Specify the paging file size so that sufficient virtual memory can be allocated in the entire system.

The syste	em partition size can be calcu	lated by using the following formula.
Size req	uired to install the OS + paging f	ile size + dump file size + application size
Size Pagi Dum	p Experience required to install the OS ing file size (recommended) ip file size ication size	= 15,200MB = installed memory size × 1.5 = installed memory size + 400MB = as required by the application
Server Size Pagi Dum		= 10,300MB
	ple, if the installed memory size is Il is selected, the partition size is	CAR (2,048MB), application size is 100MB, and Server calculated as follows:
	· · · · · · · · · · · · · · · · · · ·	
15.20	0MB + (2,048MB × 1.5) + 2.048M	//B + 400//B + 100///B
= 20,8 The above Ensure th The follo	at the partition size is sufficient for wing partition sizes are recor	minimum partition size required for system installation. or system operations. nmended.
= 20,8 The above Ensure th The follo D	320 MB e mentioned partition size is the r at the partition size is sufficient for wing partition sizes are recor esktop Experience :	minimum partition size required for system installation. or system operations. nmended.
= 20,8 The above Ensure th The follo D Si	320 MB e mentioned partition size is the r at the partition size is sufficient for wing partition sizes are recor esktop Experience :	minimum partition size required for system installation. or system operations. nmended. 32,768MB(32GB) or more



Support for NIC teaming in Windows Server 2016

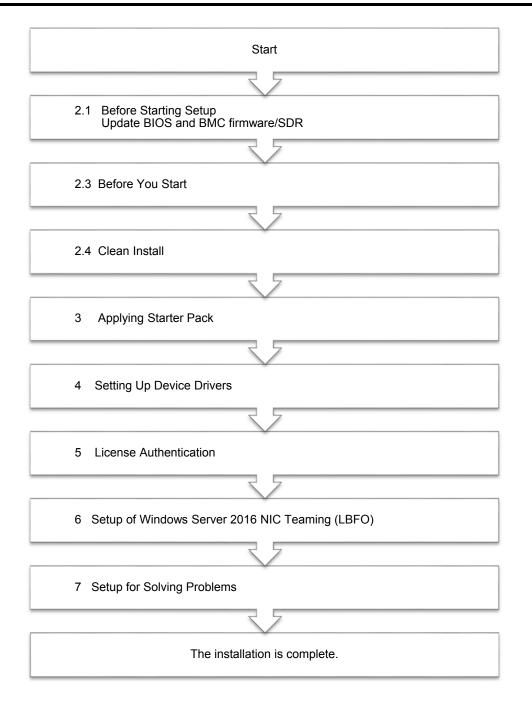
The NIC teaming feature, which used to be provided by network interface card (NIC) vendors, is built into Windows Server 2016. In Windows Server 2016, this feature is also called "load balancing and failover (LBFO)".

Refer to *Chapter 1* (6. Setup of Windows Server 2016 NIC Teaming (LBFO)) and specify any required settings.

Device Guard feature and Credential Guard feature

Device Guard feature and Credential Guard feature are not available for Express Server.

2.2 Setting Up the Operating System



If you need to install applications after installing the operating system, refer to the application installation guides.

2.3 Before You Start

Before you install Windows Server 2016, check the BIOS settings and hard disk environment (disk array configuration, etc.) of your server referring to a product manual (users' guide, etc.). The latest product manuals are available on NEC's corporate website (<u>http://www.nec.com/</u>).

2.3.1 Preparation for Operating System Installation

Prepare the following media and instruction manuals before starting setup.

Items to necessary to prepare

- > **OS installation media** *need to purchase one of the following.
 - Microsoft operating system installation media (hereafter referred to as Windows Server 2016 DVD-ROM)
 - NEC operating system installation media (hereafter referred to as Backup DVD-ROM)

Starter Pack for Windows Server 2016

Module Name	WS2016.80-002.01.zip
Supported Models	Express5800/A1040d, A2040d, A2020d, A2010d

Tips	For the details about the Starter Pack, see <i>Chapter 1(1.7 Downloads</i>) section. For copying the Starter Pack, prepare an optical disk.
Important	After installing Windows Server 2016, do not apply EXPRESSBUILDER or Starter Packs for Windows Server 2012 R2 that we provide on our website. Starter Pack for Windows Server 2012 R2 is not available on Windows Server 2016. <u>Be sure to apply Starter Pack for Windows Server 2016 that is suitable</u> to your system.

Windows Server 2016 Installation Guide (this document)

2.4 Clean Install

This section shows the steps to clean install Windows Server 2016. Note that existing old version of Windows will be deleted.

1. Turn on your display and server in that order.

Important Update the BIOS as needed referring to "BIOS Update" in *Chapter 1 (2.1 Before Starting Setup)*.

2. Boot from a backup DVD or Windows Server 2016 DVD-ROM.

The message "Press any key to boot from CD or DVD..." is displayed on the top of the screen.

Press <Enter> key to start the system from the installation media.

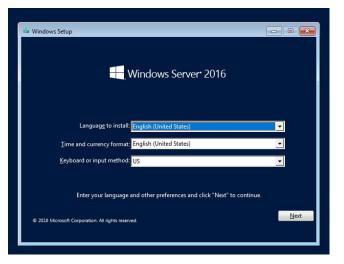
The following screen will appear as boot process proceeds.



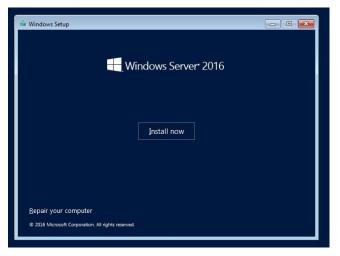
3. If you are using a backup DVD, the following screen will appear. Choose the Language you use.



In case that "Windows Setup" window does not appear, <Enter> key was not pressed correctly in Step 2. Reboot the server and go back to Step 2. 4. Click Next.



5. Click Install now.

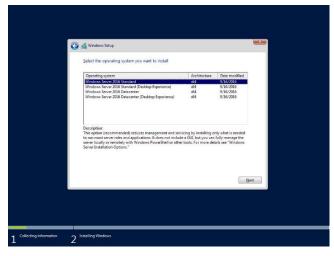


6. Enter the product key and click **Next**.

	😡 💰 Windows Setup			
	Activate Windows			
	you need to enter a valid Window	ing Windows on this PC (or you're installing a differe product key. Your product key should be in the con digital copy of Windows or on a label inside the box t	firmation	
	The product key looks like this: XX	XXXXX-XXXXX-XXXXXX-XXXXXX-XXXXXX		
	If you're reinstalling Windows, selv automatically activated later.	ect I don't have a product key. Your copy of Windows	: will be	
	[
	Brivecy statement] don't have a product key	Next	
Collecting information	Installing Windows			

you are using a backup DVD-ROM, this screen does not appear.

7. Select the operating system you want to install and click Next.



The options listed on the screen vary depending on the installation media you are using.

Tips	Read the description on the screen and choose an installation option.
•	- Windows Server 2016 Standard or Windows Server 2016 Datacenter
	\rightarrow correspond to "Server Core" in this guide
	- Windows Server 2016 Standard (Desktop Experience) or Windows
	Server 2016 Datacenter (Desktop Experience)
	\rightarrow correspond to "Desktop Experience" in this guide.

8. Read the license terms carefully.

If you agree, check I accept the license terms and click Next.

9. Select the type of installation you want.

Custom: Install Windows only (advanced) is selected below.

_	-	x)
G	Kindows Setup	-
	Which type of installation do you want?	
	Upgrade: Install Windows and keep files, settings, and applications The files, settings, and applications are moved to Windows with this option. This option is only available when a supported version of Windows is already running on the computer.	
	Cuttom: Install Windows only (advanced) The file, settings, and applications aren't model to Windows with this region. Fiyos aserts makes changes to provide and setting, after the computer angle the installation disc. You recommend tacking up your files to for you continue.	
	Help me decide	
lecting information	Installing Windows	

10. Click New.

Name Drive 0 Unallocati		Total size	Free space Ty	pe
and the second se	∑ Delete ■ Extend	⊘ Eormat	* Ngw	
				Next

Tips

It NEW is not displayed on the screen, click Drive Options (advanced).

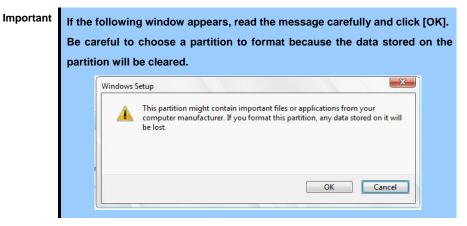
Specify the partition size in the text box, and the click **Apply**.
 If a partition already exits, go to Step 12.

Name	want to install Wi	Total	ize Frees	расе Туре	
Drive O Una	llocated Space	371.6	GB 371)	5 GB	
Sefresh	XDelete	@Eormat	*	ew	-
Coad driver	Extend	Size: \$80			incel
	ur -	Provide State			
				N	
				131	EAL

When the following window appears, click **OK**.

Vindows Setup	
To ensure that all Windows features v additional partitions for system files.	work correctly, Windows might create
	OK Cancel
Tips	When you initially create a partition, the following three partitions are
	automatically created at the beginning of the hard disk.
	- Recovery Partition
	- EFI System Partition (ESP)
	- Microsoft Reserved Partition (MSR)

12. Select the partition created in step 11, and then click **Format**.



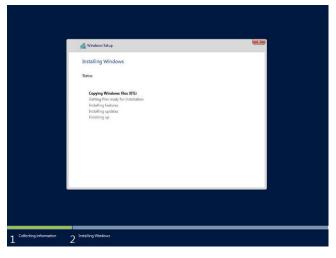
13. Select the created partition, and then click Next.

Name		Total size	free space	1.
-	tion 1: Recovery	450.0 MB	436.0 MB	
Drive 0 Parti		100.0 MB	95.0 MB	
Drive 0 Parti		16.0 MB		MSR (Reserved)
Drive 0 Parti	tion 4	185.8 GB	185.8 GB	Primary
to Befresh	× Delete	@ Eormat	₩ Ngw	
💮 Load driver	Extend			
				Next

Tips

The number of partitions displayed differs depending on the hardware configuration.

When the following message appears, Windows installation starts automatically.



When the installation is done, the system will automatically restart. After the system restart, continued the Windows Setup.

14. Set according to operating system selected in Step 7.

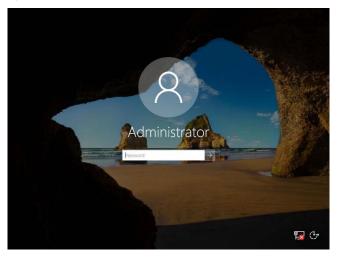
Desktop Experience

Type a password and click Finish.

Press <Ctrl> + <Alt> + <Delete> to unlock.



Type the password and press <Enter>.



Windows Server 2016 starts.

	anager 🔸 Dashb	ooard • 🕑 🚩	Manage Tools View Hel
Dashboard	WELCOME TO SERVE	R MANAGER	
Local Servers All Servers File and Storage Services ▷		1 Configure this local server	
	QUICK START	2 Add roles and features	
		3 Add other servers to manage	
	WHAT'S NEW	4 Create a server group	
		5 Connect this server to cloud services	
	LEARN MORE		Hide
	ROLES AND SERVER	GROUDS	
	Roles: 1 Server groups File and Stor Services	age 1 Local Server 1	
	Roles: 1 Server groups File and Stor Services Manageability	age 1 Local Server 1 Image: I server Image: Image and Image addition Image: Image addition Image addition	
	Roles: 1 Server groups File and Stor Services	age 1 Local Server 1	
	Roles: 1 Server groups File and Stor Services Manageability Events	age 1 Generation 1 Generation 1 Manageability Events	

Server Core

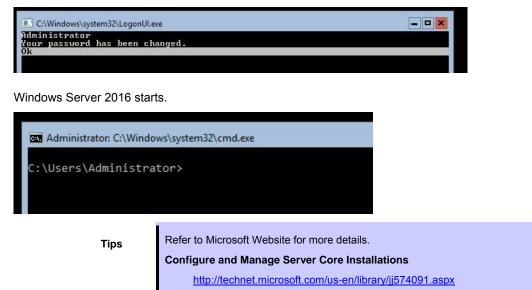
The password must be changed. Select [OK] and press <Enter>.



Enter new password and press <Enter>.

C:\Windows\system32\LogonUI.exe	_ 0 ×
Enter new credentials for Administrator or hit ESC to cance New password : _ Confirm password :	1

When the following message appears, select OK and press <Enter>.



- 15. Apply the Starter Pack referring to Chapter 1 (3. Applying Starter Pack).
- 16. Install and set up the drivers referring to Chapter 1 (4. Setting Up Device Drivers).
- 17. Confirm if the Windows is activated referring to Chapter 1 (5. License Authentication).
- 18. Set up the NIC Teaming as needed referring to Chapter 1 (6. Setup of Windows Server 2016 NIC Teaming (LBFO)).
- 19. Set up features referring to Chapter 1 (7. Setup for Solving Problems).

After the OS installation is completed, install applications as needed referring to the installation guide of each product.

3. Applying Starter Pack

The Starter Pack contains drivers customized for the Express5800 Series.

Before starting to use the system, apply the necessary modules for Windows Server 2016 (Starter Pack) dedicated for the model of your server. A Starter Pack for other server models cannot be used.

If you have not downloaded the Starter Pack, Go to Chapter 1(1.7 Downloads).

Important Also install Starter Pack in the following cases.

- The motherboard of the server has been replaced (If a dialog box prompting you to reboot the system is displayed, reboot the system according to the on-screen instructions, and then apply the Starter Pack.)
 - If the system was restored using a restore process
 - If a system has been restored using the backup tool

Note

Tips

"Device Guard: virtualization-based security" is disabled by using this setup. Do not enable Device Guard feature because this feature is not available for this server.

1. Log-on to Windows installed to the system using an account with administrative rights.

If you use the Starter Pack copied on a DVD, place the media into the disk drive.

2. Click "Run," or type the following path in the command prompt and press <Enter>.

Wail for a while (1 to 3 minutes) until the screen in Step3 appears.

<drive letter>:¥<destination folder>¥winnt¥bin¥pkgsetup.vbs

A path which includes double-byte characters or the space character cannot be used here. For example, if the Starter Pack is placed in *temp* folder in *D* drive, type the following path and press <Enter>. *D*.**¥temp¥winnt¥bin¥pkgsetup.vbs**

3. The following screen appears.

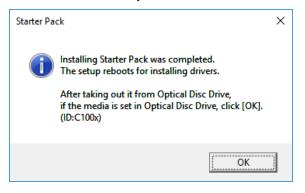
Starter Pack	×
Setup is going to install Starter Pack. If you install it, click [OK], if you wish to cancel it, click [Cancel]. (ID:C203g)	
OK Cancel	

Wait until the installation of the Starter Pack is complete. (About 2 to 5 minutes)

Note

The screen may black out instantaneously or resolution may change while Starter Pack is installed, but it is not a failure.

4. Click **OK** to restart the system.



Installation of Starter Pack is now complete.

4. Setting Up Device Drivers

Install and set up device drivers provided for the standard configuration.

For details regarding the installation and setup of a driver for an optional device, refer to the manual supplied with the optional device.

Installing the LAN drivers 4.1

4.1.1 LAN drivers

LAN drivers are installed by applying the Starter Pack.

Use the Starter Pack when you repair or re-configure your system.

Important Wake On LAN (WOL) is available by the NE3304-151M installed in PCI slot 5 or 9. Wake On LAN will be able to be used in the state after the installation of the LAN Driver. For BIOS settings, check the "User's Guide".



4.1.2 Optional LAN board

This server supports the following optional LAN boards.

NE3304-149/151M/152M/157

The LAN derivers of NE3304-149/151M/152M/157 are installed automatically by Windows Plug-and-Play. However, if the following LAN boards are not equipped with the server at the time when the Starter Pack is being applied, the drivers included in the Starter Pack will not be installed automatically if you additionally equip the LAN boards.

In that case, install the LAN drivers by the following steps.

Note

NE3304-149

When QLogic Driver Installer is shown to Programs and Features, this step is unnecessary.

Open command prompt, and execute the following file. 1.

<drieve letter>:¥<destination folder>¥winnt¥drivers¥02_network¥8_as_02¥install_ws2016.bat

2. When the following message appears, restart the system.

QLOGIC Driver Installation Completed!

When the LAN board is a new addition, configure the LAN board referring to Chapter 1(4.2 Setting up 3. LAN drivers). Setup is now completed.

NE3304-151M/152M

Note	When Broadco
	Factures this

om Gigabit Integrated Controller is shown to Programs and Features, this step is unnecessary.

- Double click the following file in the Starter Pack. 1. <drive letter>:¥<destination folder>#winnt#drivers#02_network#8_aw_01#rssqueuecfg.bat
- 2. Open command prompt, and execute the following file <drive letter>:¥<destination folder>¥winnt¥drivers¥02_network¥8_ah_02¥install_ws2016.bat
- 3. When the following message appears, restart the system.

BCOM Driver Installation Completed!

When the LAN board is a new addition, configure the LAN board referring to Chapter 1(4.2 Setting up 4. LAN drivers)

Setup is now completed.

NE3304-157

Note

When Intel(R) Network Connections xx.xx.xx is shown to Programs and Features, this step is unnecessary.

1. Open command prompt, and execute the following file

<drive letter>:¥<destination folder>#winnt#drivers#02_network#8_ag_02#install_ws2016.bat

2. When the following message appears, restart the system.

Intel Driver Installation Completed!

When the LAN board is a new addition, configure the LAN board referring to Chapter 1(4.2 Setting up 3. LAN drivers.

4.1.3 Network adapter name

After installing the LAN drivers, the following network adapter names will be displayed on the Device Manager.

[NE3304-149]	QLogic BCM57810 10 Gigabit Ethernet (NDIS VBD Client) #xx *		
[NE3304-	Broadcom NetXtreme Gigabit Ethernet #xx *		
151M/152M]			
[NE3304-157]	Intel(R) Ethernet Controller X550 #xx *		
$\overset{*}$ If there are adapters with the same name, a different identification number will be			
assigned to xx.			
	Tips	The ID for NE3304-149 might be a number of two or more digits. This is due to	

4.2 Setting up LAN drivers

4.2.1 Setting link speed

The transfer rate and duplex mode of the network adapter must be the same as those of the switching hub.

Follow the procedure below to specify the transfer rate and duplex mode.

Tips

When using NE3304-149, you can specify "10 Gb Full" for network adapter and "Auto Negotiation" to switching hub.

the LAN driver specifications and not an error. This number cannot be changed.

- 1. Open the Device Manager.
- Expand Network Adapters, and then double-click the name of the network adapter you want to configure. The properties of the network adapter will be displayed.
- 3. On the Advanced tab, set the Speed & Duplex values to the same as those of the switching hub.
- 4. Click OK.
- 5. Restart the system.

4.2.2 Configuring Flow Control

Flow Control is a feature to stop transmitting frames temporarily by sending a pause frame to the destination device when the receive buffer is about to run out. When it receives a pause frame, it regulates the transmission. Configure the Flow Control following the procedure below.

Tips

The settings of Transmit/Receive of the network adapter should match those of the destination device. For example, if Flow Control in the destination device is set as Receive only, that in the server should be set as Transmit only.

- 1. Open the **Device Manager**.
- Expand Network Adapters, and then double-click the name of the network adapter you want to configure. The properties of the network adapter will be displayed.
- 3. Open Advanced tab and click Flow Control to show Value.
- 4. The **Value** can be changed by the down-arrow button.
- 5. Click OK.
- 6. Restart the system.

Setup is now completed.

4.2.3 When using NE3304-151M/152M

When using NE3304-151M/152M with the server, follow the procedure below to set it.

Note

This procedure can be used when you replace a motherboard.

1. Execute the following file.

<drive letter>:¥<destination folder>¥winnt¥drivers¥02_network¥8_ah_02¥pgdyavd_disable.vbs

2. When the following message appears, click OK.

Configuration Completed [Option:PopUp RLV Disabled(Action<u>:Done)]</u> Reboot the system

Tips

The message "Action: Non" indicates that the LAN driver is already set.

3. Restart the system.

4.3 Graphics accelerator driver

Standard graphics accelerator driver is installed automatically at the time of OS installation.

Note

The resolution of the screen is established automatically according to the connected monitor, and it can't be changed.

4.4 When using a SAS controller (NE3303-142)

The driver for SAS controller NE3303-142 is automatically installed by Windows Plug-and-Play.

4.5 When using a RAID Controller (NE3303-177/178/H004)

The driver for RAID Controller NE3303-177/178/H004 is automatically installed by Windows Plug-and-Play. Drivers customized for the Express5800 Series are installed by applying the Starter Pack.

4.6 When using a Fibre Channel controller (NE3390-157A/158A /159/160)

The driver for Fibre Channel controller NE3390-157A/158A/159/160 is automatically installed by Windows Plugand-Play.

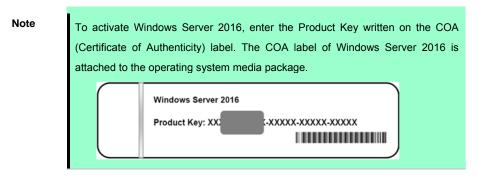
Drivers customized for the Express5800 Series are installed by applying the Starter Pack.

However, if you additionally equip a Fibre Channel controller (NE3390-157A/158A/159/160), right click on **cli_inst.bat** in the Starter Pack (shown below), and select **Run as Administrator**.

<drive letter>:¥<destination folder>¥winnt¥drivers¥01_storage¥8_ao_02¥utl¥cli_inst.bat

5. License Authentication

You need to activate Windows Server 2016 to use it. Follow the steps below to check if your operating system has been activated and perform the activation as needed.



5. I Desktop Experience

1. Right-click the left bottom of screen, and click System from the menu displayed.

Bin		
Programs and Features		
Power Options		
Event Viewer		
System		
And the second s		
Network Connections		
Disk Management		
Computer Management		
Command Prompt		
Command Prompt (Admin)		
Task Manager		
Control Panel		
File Explorer		
Search		
Run		
Shut down or sign out		
Desktop		

- 2. Check Windows license authentication.
 - If "Windows is activated." is displayed:

You do not need to perform this procedure.

- If "Connect to the internet to activate windows." is displayed:

Go to Step 3.

		Computer description: Workgroup: WORKSROUP		
	See also Security and Maintenance	Vindows activation Connect to the Internet to activate Windows. Read he Microsoft Software Lic Product ID: 00000-00000-00000 \$	ense Terms Activate Windows	
# / O	ê 📄 💷		^ 🖬 🕼	11:43 AM 12/7/2016

3. Click Activate Windows.

	Windows activation		
See also	Connect to the Internet to activate Windows. Read the Microsoft	Software License Terms	
Security and Maintenance	Product ID: 00000-00000-00000	Ctivate Windows	~

4. Perform license authentication.

Settings		– 🗆 X
Ø Home	Windows	5
Find a setting $ ho$ Update & security	Edition Activation	Windows Server 2016 Standard Unable to reach Windows activation servers Learn more
	Product Key	XXXXX-XXXXX-XXXXX-XXXXX
Windows Defender		Windows now
③ Recovery	~	w product key, select change product key.
O Activation	Change	product key
🖁 For developers	If you're havir try and fix the	g problems with activation, select Troubleshoot to problem.
	C Troubles	hoot

- When connected to Internet:

Click Change product key.

Complete license authentication process according to the message.

- When not connected to the Internet :

Go to Step 5.

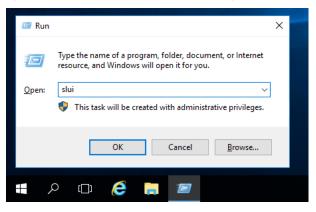
- 5. Perform License Authentication via telephone. Go to the next step, which differs depending on the installation media you used.
 - Backup DVD-ROM : Go to Step 6.
 - Windows Server 2016 DVD-ROM

Product key has been input : Go to Step 9.

- Product key <u>has not been input</u> : Go to step 6.
- 6. Right-click the left bottom of screen, and click **Run** from the menu displayed.

	Task Manager Control Panel File Explorer Search	
	Run	
	Shut down or sign out >	
-	アロ 6 言	

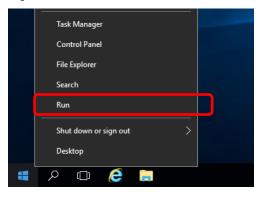
7. Type "slui", and then press the <Enter> key.



8. You need to replace product keys. Input a product key on the following screen.

Enter a product key Your product key should be in an email from whoever sold or of the box the Windows DVD or USB came in.	distributed Windows to you, or on
The product key looks similar to this: PRODUCT KEY: XXXXX-XXXXX-XXXXX-XXXXX-XXXXXX	
Product key	
Dashes will be added automatically	
	Cancel

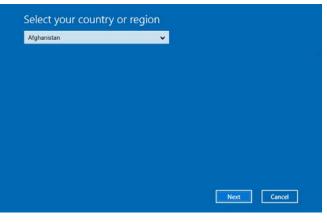
9. Right-click the left bottom of screen, and click **Run** from the menu displayed.



10. Type "slui 4", and then press the <Enter> key.

💷 Run	:	×
٨	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.	
Open:	slui 4 🗸 🗸	
	This task will be created with administrative privileges.	
	OK Cancel <u>B</u> rowse	
7	o 🖽 🤶 🔚 📨	

11. On the next screen, select your country, and then click Next.



Acquire the installation ID required for license activation.

								tion ID (IID). Som es or regions.
Toll free: not availa								
Toll: (971) (4)	391 7000							
Installati	on ID:							
0000000	0000000	0000000	0000000	0000000	0000000	0000000	0000000	0000000

Call the Microsoft license activation hotline and then tell your installation ID.
 Type the acquired confirmation ID, and then click Activate Windows.

			nfirmatic ystem will tell		enter.				
Ē	A	B	c	D	E	F	G	н	
			9J						
						Activate Wi	ndows	Cancel	

This completes authentication.

5.2 Server Core

1. Confirm if your license is activated.

At the command prompt, enter the following, and then press <Enter> key.

C:¥Users¥administrator>**slmgr -dli**

If license authentication is required, go to the next step.

If your license is already authenticated, you can skip the next and the subsequent steps.

2. Change the product key.

When using Backup DVD-ROM:

Type the following command, and then press the <Enter> key.

C:¥Users¥administrator>SImgr -ipk <Product key on COA label>

When using Windows Server 2016 DVD-ROM:

You do not need to change the product key.

Go to the next step.

3. Perform license authentication.

When connected to the Internet:

License authentication is performed via the Internet.

Type the following command, and then press the <Enter> key.

C:¥Users¥administrator>**slmgr**-ato

This completes authentication.

When not connected to the Internet:

Use telephone for license authentication.

Type the following command to get an Install ID for authentication, and then press the <Enter> key.

C:¥Users¥administrator>**slmgr-dti**

Acquire the installation ID required for license activation.

Refer to the file %systemroot%¥system32¥sppui¥phone.inf to confirm the telephone number of Microsoft Licensing Center.

Call Microsoft Licensing Center and tell them your Install ID.

Type the confirmation ID you have received in the following command line, and then press the <Enter> key.

C:¥Users¥administrator>slmgr -atp <Confirmation ID>

Acquire the installation ID required for license activation.

6. Setup of Windows Server 2016 NIC Teaming (LBFO)

Set up the network adapter teaming feature as shown below.

6.1 Launching the NIC teaming setup tool

- 1. Launch Server Manager.
- 2. Select Local Server.
- In the Properties window, click Enable or Disable for NIC teaming. The NIC teaming setup tool will launch.

Tips

The NIC teaming setup tool can also be launched by opening the **Run** dialog box, typing lbfoadmin /server ., and then pressing the <Enter> key.

6.2 Creating a team

Create a team by using the NIC teaming setup tool.

1. In the Servers section, select the name of the server to set up.

If there is only one server connected, the name of the server is selected automatically.

- 2. In the Teams section, under Tasks, select New Team. The New Team wizard then starts.
- 3. Type the name of the team to create, and then select the network adapter to include in the team from the **Member adapters** list.
- 4. Click Additional properties.
- 5. Specify the required settings, and then click OK.

Teaming mode

Static Teaming	Configures static aggregation between the NIC and switches.
Switch Independent	Configures teaming on the NIC side without depending on the switch settings.
LACP	Configures dynamic aggregation between the NIC and switches.

Load balancing mode

Address Hash	Distributes the load based on IP addresses and port numbers.
Hyper-V Port	Distributes the load to each of the virtual switch ports used by the virtual machines.
Dynamic	 Distributes the load based on IP addresses and port numbers in sending. Distributes the load same to "Hyper-V Port" in receiving.

Standby adapter

Select one adapter to be set to standby mode from the adapters in the team.

Setting all adapters to active mode is also possible.

Primary team interface

Any VLAN ID can be specified for the primary team interface.

6.3 Notes and restrictions

- NIC teaming on a guest OS is not supported.
- Teaming of virtual NICs on the host OS is not supported in the Hyper-V environment.
- When STP (Spanning Tree Protocol) is enabled on network switch ports to which network adapters of the team are connected, network communications may be disrupted. Disable STP, or configure "PortFast" or "EdgePort" to the ports.

* About setting the network switch of the connection destination, see the manual of the network switch.

- All NICs in the team must be connected to the same subnet.
- Teaming of different speed NICs is not supported.
- Teaming of different vendor's NICs is not supported.
- When teaming is configured in a Network Load Balancing (NLB) environment, you should select multicast mode on the NLB cluster.

For the latest technical information, go to [Windows Server 2016 Support Information] (shown in [1.7 Downloads]).

7. Setup for Solving Problems

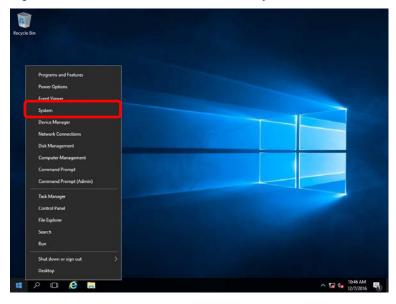
We recommend installing the following features for solving the server failure quickly.

7. I Specifying Memory Dump Settings (Debug Information)

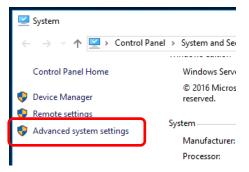
This section explains the procedures for collecting a memory dump (debug information) in the server.

ImportantWhen you restart the system to save the memory dump, a message informing
you that the system is short of virtual memory might appear.Ignore this message and proceed with the restart. If you reset or restart the
system again, the memory dump might not be saved normally.

1. Right-click the left bottom of screen, and click System from the menu displayed.



2. Click Advanced system settings.



3. In Startup and Recovery, click Settings....

System Properties	Х
Computer Name Hardware Advanced Remote	
You must be logged on as an Administrator to make most of these changes. Performance Visual effects, processor scheduling, memory usage, and virtual memory <u>Settings</u>	
User Profiles Desktop settings related to your sign-in S <u>e</u> ttings	
Startup and Recovery System startup, system failure, and debugging information	
Environment Variables OK Cancel Apply	

4. Type a file name to store the debug information in the **Dump file** text box, and then click **OK**.

Startup and Recovery	×
System startup	
Default operating system:	
Windows Server 2016 \checkmark	
☑ Time to display list of operating systems: 30 🔹 seconds	
Time to display recovery options when needed: 30	
System failure Write an event to the system log Automatically restart Write debugging information Automatic memory dump	
Dump file: D:\MEMORY.DMP Overwrite any existing file	
Disable automatic deletion of memory dumps when disk space is low	
OK Cancel	

Note the following when specifying a dump file:

- We recommend specifying Kernel memory dump for Write debugging information.
- Specify a drive that has a free space of at least "the memory capacity mounted on the server 400 MB".
- The size of the debug information (memory dump) changes if DIMM is added. Make sure that the free space of the drive to store the debug information (memory dump) is sufficient.

5. In Performance, click Settings.

System Properties	×
Computer Name Hardware Advanced Remote	
You must be logged on as an Administrator to make most of these changes. Performance Visual effects, processor scheduling, memory usage, and virtual memory Settings	
User Profiles Desktop settings related to your sign-in	
S <u>e</u> ttings	
Startup and Recovery System startup, system failure, and debugging information Settings	
Enviro <u>n</u> ment Variables	
OK Cancel Apply	

6. Click the **Advanced** tab on the **Performance Options** window.

Performance Options X	
Visual Effects Advanced Lata Execution Prevention	
Select the settings you want to use for the appearance and performance of Windows on this computer.	
● Let Windows choose what's best for my computer	
○ Adjust for <u>b</u> est appearance	
○ Adjust for best <u>p</u> erformance	
○ <u>C</u> ustom:	
 Animate controls and elements inside windows Animate windows when minimizing and maximizing Animations in the taskbar Enable Peek Fade or slide menus into view Fade or slide ToolTips into view Fade out menu items after clicking Save taskbar thumbnail previews Show shadows under mouse pointer Show shadows under windows Show thumbnails instead of icons Show translucent selection rectangle Show window contents while dragging Slide open combo boxes 	

7. In Virtual memory, click Change....

Performance Opt	ions		×
Visual Effects Ac	dvanced Data Execution F	Prevention	
Processor sch Choose how	neduling r to allocate processor res	sources.	
Adjust for be	est performance of:		
O <u>P</u> rograms	; 🔘 Backgr	round <u>s</u> ervices	
Virtual memo	-		
A paging file were RAM.	is an area on the hard d	lisk that Windows uses as if it	
Total paging	file size for all drives:	8192 MB	
		<u>C</u> hange	

8. Clear the Automatically manage paging file size for all drives check box, and then click Custom size.

Virtual Memory		×
Automatically manage Paging file size for each of Drive [Volume Label]	e paging file size for all drives arrive Paging File Size (MB)	
C:	System managed	
Selected drive: Space available:	C: 366520 MB	
Output Custom size:		
initial size (IVIB):		
Ma <u>x</u> imum size (MB):		
○ S <u>v</u> stem managed size	e	
○ <u>N</u> o paging file	<u>S</u> et	
Total paging file size for	all drives	
Minimum allowed:	16 MB	
	1889 MB	
Currently allocated:	8192 MB	
	OK Cancel	

 In Paging file size for each drive, enter the value equal or larger than the recommended value for Initial size, and the value larger than Initial size for Maximum size, and then click Set.

Virtual Memory	×
Automatically manages Paging file size for each Drive [Volume Label]	ge paging file size for all drives drive Paging File Size (MB) System managed
Selected drive:	C:
Space available: © <u>C</u> ustom size: <u>I</u> nitial size (MB): Ma <u>x</u> imum size (MB):	366520 MB
 System managed size No paging file 	ze <u>S</u> et
Total paging file size for	
Minimum allowed: Recommended:	16 MB 1889 MB
Currently allocated:	8192 MB
	OK Cancel

Note the following when specifying a paging file size:

- The paging file is used to collect debug information (dump file). The boot volume must have a paging file of its initial size (Total capacity of physical memory mounted + 400MB or larger) is enough to store the dump file. Make sure to specify a sufficient paging file size (recommended size: Total capacity of physical memory mounted * 1.5 or more).
- See "System Partition" in Chapter 1 (2.1 Before Starting Setup) for recommended value.
- When DIMM is added, re-specify the paging file according to the increased memory size.
- 10. Click OK.

If a message to restart Windows appears, restart the system according to on-screen message.

Specification of the memory dump settings is now complete.

7.2 How to Create a User-mode Process Dump File

The user-mode process dump file records information when an application error occurs.

If an application error occurs, get user-mode process dump information using the following procedures without closing the pop-up window that reported the error:

1. Right-click an empty area of the taskbar and then click **Task Manager** or press <Ctrl> + <Shift> + <Esc> keys to start Task Manager.

Programs and Features				
Power Options				
Event Viewer				
System				
Device Manager				
Network Connections				
Disk Management				
Computer Management				
Command Prompt			-	
Command Prompt (Admin)				
Task Manager				
Control Panel				
File Explorer				
Search				
Run				

2. Click More details.

🕎 Task Manager	_		×
The	re are no running apps		
⊘ More <u>d</u> etails]	<u>E</u> nd t	ask

- 3. Click the **Processes** tab.
- Right-click the name of the process that you want to get dump information for, and then click Create Dump File.
- 5. A dump file for the process is created in the following folder:

C:¥Users¥user name¥AppData¥Local¥Temp

Tips

tab.		
เสม.		
📙 🛛 🛃 🥃 🗸 🖬 🚽	tor	- 🗆
File Home Share	View	
Preview pane	Extra large icons Large icons Medium icons Medium icons	ons
Navigation T Details pane	B List B Details ▼ Sort H Hidden items	Hide selected Op

Get the user-mode process dump file from the folder shown in step 5.

NEC Express5800 Series Express5800/A1040d, A2040d, A2020d, A2010d



Maintenance

This chapter provides information for system inspection and maintenance, and how to troubleshoot the problems, which you might need to operate an Express5800 Series server.

1. Failure Information

Describes how to collect the failure information. See this section in case of a failure.

2. Troubleshooting

Describes how to troubleshoot the server. See this section if you suspect a failure.

3. Windows System Recovery

Describes Windows recovery setup. See this section if the Windows is corrupt.

I. Failure Information

If the server is broken, you can collect failure information by using the following method.

The failure information to be described is to be collected only at the request of your sales representative.

Important

When the system restarts after a failure has occurred, a message may appear indicating virtual memory shortage. Ignore this message and proceed with starting the system. Restarting the system may result in an inability to properly dump the data.

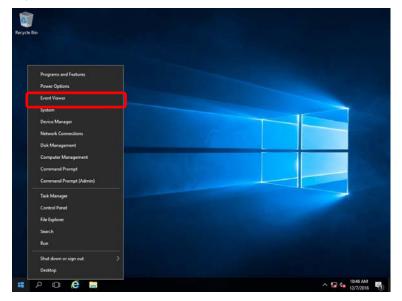
I.I Collecting Event Logs

Collection for various event logs that occurred on the server follows the steps below.

Tips

If a STOP error, system error, or stall occurs, restart the system and then follow the steps below.

1. Right-click the left bottom of screen, and click Event Viewer from the menu displayed.



2. Select the type of log in Windows Logs.

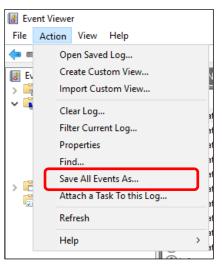
Application records events related to running applications.

Security records events related to security.

System records events that occur in Windows system components.

🛃 Event Viewer						-	σ	×
Eile Action View Help								
🗢 🔿 🙍 📷 🖬 💼								
🛃 Event Viewer (Local)	Windows Logs				Ac	tions		
Custom Views C	Name Application Security Setup System Forwarded Events	Type Administrative Administrative Operational Administrative Operational	1,337 0	Size 1.07 MB 1.07 MB 66 KB 1.07 MB 0 Bytes	4	open Saved Open Saved Create Custr Import Cust View Refresh	om View	•
5 Subscriptions					2			•
								•

3. Click Save All Events As... from Action menu.



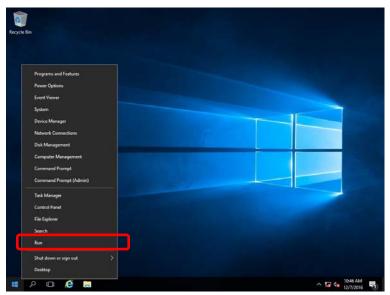
- 4. Type the file name of the archived log in **File name**.
- 5. Select the type of the log file you want to save in **Save as type**, and then click **Save**.

1.2 Collecting Configuration Information

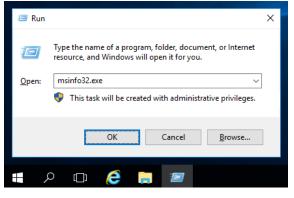
This section describes how to collect hardware information or configuration.

TipsIf a STOP error, system error, or stall occurs, restart the system and then follow
the steps below.

1. Right-click the left bottom of screen, and click **Run** from the menu displayed.



2. Type msinfo32.exe, and then press <Enter> key.



System Information starts.

- 3. Click **Export** from **File** menu.
- 4. Type a file name to save in File Name, and then Click Save.

1.3 Collecting User-Mode Process Dump

Collects diagnostic information related to application errors. For details, see *Chapter 1 (7.2 How to Create a User-Mode Process Dump File)*.

1.4 Collecting Memory Dump

If an error occurs, the dump file should be saved to acquire necessary information. You can specify any location for saving the diagnostic information. For details, see *Chapter 1 (7.1 Specifying Memory Dump Settings (Debug Information))*.

Consult with your sales representative before dumping the memory. Dumping the memory while the server is in operating normally may affect the system operation.

Important

A message indicating insufficient virtual memory may appear when restarting the system due to an error. Ignore this message and proceed. Restarting the system may result in an inability to properly dump the data.

2. Troubleshooting

If this system does not operate as intended, check it according to the contents of your document before sending it for repair. If an item in the checklist corresponds with a problem you are experiencing, follow the processing instructions.

2.1 Problem of Installing OS

[?] The following devices are indicated as faulty devices in a Server Core installation environment of

<u>Windows</u>

- PCI Device
- Base System Device
- System Interrupt Controller
- Performance Counters
- \rightarrow There is no operational problem.

2.2 Problem of Using Internal Devices and Other Hardware

[?] Flow Control of LAN controller

→ When the Flow Control is set as Auto Negotiation, Rx & Tx Enabled, Tx Enabled or Transmit Enabled, Receive & Transmit Enabled in case that the packet processing of the operating system stops due to some factors, such as a system hang, with a high transmission load, pause frames may be sent continuously.

In this case, the buffer in the switch runs out because a large amount of packets is stored in the switch, which may affect all the telecommunication devices connected to the server. To avoid this, set the Flow Control as **Disabled**.

[?] Display name of NE3303-177/178/H004 RAID Controller in Device Manager

When NE3303-177/178/H004 RAID controller is used, its name may be displayed differently in Device Manager and in Offline Utility or Universal RAID Utility, but this does not affect the operation.

[?] <u>When NE3390-157A/158A/159/160 is used, the names of the Fibre Channel controllers may appear</u> with different names on Device Manager

When NE3390-157A/158A/159/160 is used in Windows, a different controller name may be displayed per controller in Device Manager. This does not affect the operation. To display correct controller names, execute the following file in the Starter Pack.

<drive letter>:¥<destination folder>¥winnt¥drivers¥01_storage¥8_ao_02¥utl¥friendlyname.exe

3. Windows System Recovery

Ν

Recover the Windows system by using the following instructions if the system does not work normally.

lote	•	After recovering Windows, install drivers and the Starter Pack referring to
		Chapter 1 (4. Setting Up Device Drivers) and Chapter1 (3. Applying Starter
		Pack).
	•	If hard disk drives cannot be detected, you cannot recover the Windows system.

3.1 Recovery of Windows Server 2016

If the Windows does not start normally, you can recover it using the feature of the Windows installation disc.

To run this feature, start the installation disc, and then choose Repair your computer in Windows Setup wizard. We recommend that this option is performed by the system administrator.

NEC Express5800 Series Express5800/A1040d, A2040d, A2020d, A2010d





1. List of Windows Event Logs Shows a list of Windows event logs

Windows Server 2016 Installation Guide

I. List of Windows Event Logs

os

ent Log				
ID	Source	Level	Message (Description)	
	Timing when an event is logged		Action	

Windows Server 2016

System Log

	<u> </u>		
	b57nd60a	Warning	Broadcom NetXtreme Gigabit Ethernet #xx: The network link is down. Check to make sure the network cable is properly connected.
4	When installing an OS, starting system, or applying Starter Pack		This event does not affect system operation.
	l2nd	Warning	QLogic BCM57810 10 Gigabit Ethernet (NDIS VBD Client) #xx: The network link is down. Check to make sure the network cable is properly connected.
4	When installing an OS, starting system, or applying Starter Pack		This event does not affect system operation.
27	ixgbs	Warning	Intel(R) Ethernet Controller X550 #xx Network link is disconnected.
27	When starting system or installing Starter Pack		This event does not affect system operation.
27	ixgbi	Warning	Intel(R) Ethernet Controller X550 #xx Network link is disconnected.
21	When installing an OS		This event does not affect system operation.
219	Microsoft-Windows- Kernel-PnP	Warning	The driver ¥Driver¥WudfRd failed to load for the device xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
219	When starting system or connecting a disk		This may be recorded when starting the system or connecting a disk depending on timing, but does not affect system operation.
	Kernel-PnP	Warning	The application YYY with process id XXX stopped the removal or ejection for the device ZZZ.
225			 ZZZ : Instance name of the device YYY : Name of the process that was using the device XXX : ID of the process that was using the device
	When applying Starter Pack		This event does not affect system operation if it is logged when applying Starter Pack.

	r	r	
7023	Service Control Manager	Error	"xxxxxxx service terminated with the following error: A device attached to the system is not functioning."
1023	When running an OS for the first time		This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly.
	Service Control Manager	Error	The Data Sharing Service service terminated with the following error:
7023	When running an OS for the first time or rebooting it		This event does not affect system operation.
7030	Service Control Manager	Error	The Printer Extensions and Notifications service is marked as an interactive service. However, the system is configured to not allow interactive services. This service may not function properly.
	When running an OS for the first time		This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly.
10010	Microsoft-Windows- DistributedCOM	Error	The server {XXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXXXX
10010	When running an OS for the first time or rebooting it		Refer to the following website. http://support.microsoft.com/kb/956479/
10317	Microsoft-Windows-NDIS	Error	Miniport Microsoft Network Adapter Multiplexor Driver, {xxxxxxx-xxxx-xxxx-xxxx-xxxxx, had event Network Interface deleted while PNP Device still exists. Note that this event is provided for informational purpose and might not be an error always (Eg: In case of vSwitch which was recently un-installed or a LBFO team was removed)
	When removing a team		This event does not affect system operation.

Application Log

1014	Microsoft-Windows- Security-SPP	Warning	Acquisition of End User License failed. hr=0x80072EE7
1014	When running an OS for the first time		This event does not affect system operation if it is not recorded repeatedly after activating the Windows.
1015	Microsoft-Windows- Security-SPP	Warning	Detailed HRESULT. Returned hr=0xC004F022, Original hr=0x80049E00
1015	When running an OS for the first time		This event does not affect system operation if it is not recorded repeatedly after activating the Windows.
1534	Microsoft-Windows- User Profiles Service	Warning	Profile notification of event Create for component {2c86c843-77ae-4284-9722-27d65366543c} failed, error code is Not implemented.
	When running an OS for the first time		This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly.

8198	Microsoft-Windows- Security-SPP	Error	License Activation (slui.exe) failed with the following error code: hr=0x****** Command-line arguments: RuleId=********************
	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded repeatedly after activating the Windows.
8200	Microsoft-Windows- Security-SPP	Error	License acquisition failure details. hr=0x80072EE7
8200	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded repeatedly after activating the Windows.

Applications and Services Logs

69	Microsoft-Windows- AppModel-Runtime	Error	Failed with 0x490 modifying AppModel Runtime status for package ************************************
	When running an OS for the first time		This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly.
134	Microsoft-Windows-Time- Service	Warning	NtpClient was unable to set a manual peer to use as a time source because of DNS resolution error on 'time.windows.com,0x1'. NtpClient will try again in 15 minutes and double the reattempt interval thereafter. The error was: No such host is known. (0x80072AF9)
	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded after connecting to the internet.
200	Microsoft-Windows- DeviceSetupManager	Warning	A connection to the Windows Update service could not be established.
200	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded after connecting to the internet.
201	Microsoft-Windows- DeviceSetupManager	Warning	A connection to the Windows Metadata and Internet Services (WMIS) could not be established.
201	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded after connecting to the internet.
202	Microsoft-Windows- DeviceSetupManager	Warning	The Network List Manager reports no connectivity to the internet.
202	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded after connecting to the internet.
506	Microsoft-Windows- DeviceManagement- Pushrouter	Error	DmWapPushService: Failed to register WNF with EventAggregator for WAP messages received by SMS Router. Result: (0xC002000B).
	When running an OS for the first time		This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly.

Revision Record

Document Number	Date	Notes
CBZ-002473-064-00	March 2017	The first edition