

Windows Server 2016 Installation Guide

NEC Express Server Express5800 Series

Express5800/B120f-h, B120g-h

- Chapter 1 Installing Windows
- Chapter 2 Maintenance
- Chapter 3 Appendix

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Notations Used in This Document

Notations used in the text

The symbols used in this document include the following:

Important	Indicates critical items that must be followed when handling hardware or operating software. If the procedures described are not followed, <u>hardware failure, data loss, and other serious</u> <u>malfunctions could occur</u> .
Note	Indicates items that must be confirmed when handling hardware or operating software.
Tips	Indicates information that is helpful to keep in mind when using this server.

Optical disk drive

This server is equipped with one of the following drives. These drives are referred to as *optical disk drive* in this document

- DVD-ROM drive
- DVD Super MULTI drive

Hard disk drive

Unless otherwise stated, hard disk drive described in this document refers to the following.

- Hard disk drive (HDD)
- Solid state drive (SSD)

Removable media

Unless otherwise stated, removable media described in this document refers to the following.

- USB flash drive
- Flash FDD

Abbreviations of Operating Systems

Windows Operating Systems are referred to as follows.

See Chapter 1 (1.2 Supported Windows OS) for detailed information.

Notations in this document	Official names of Windows
	Windows Server 2016 Standard
Windows Server 2016	Windows Server 2016 Datacenter
	Windows Server 2016 Essentials
	Windows Server 2012 R2 Standard
Windows Server 2012 R2	Windows Server 2012 R2 Datacenter
	Windows Server 2012 Standard
Windows Server 2012	Windows Server 2012 Datacenter

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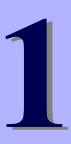
Latest editions

This document was created based on the information available at the time of its creation. The screen images, messages and procedures are subject to change without notice. Substitute as appropriate when content has been modified.

The most recent version of the guide, as well as other related documents, is also available for download from the following website.

http://www.nec.com/

NEC Express5800 Series Express5800/B120f-h, B120g-h



Installing Windows

This chapter describes how to install Windows. Read through this chapter to set up the Windows correctly.

- Before Starting Setup
 Describes applicable server models, installable Windows operating systems and supported upgrade methods.
- Installing Windows Server 2016
 Describes how to install Windows Server 2016.
- 3. Applying Starter Pack Describes how to apply Starter Pack.
- Setting Up Device Drivers
 Describes how to install and set up Device Drivers.
- 5. License Authentication

Describes how to Activating Windows to continue to use the system.

6. Setup of Windows Server 2016 NIC Teaming (LBFO)

Describes how to Setup of Windows Server 2016 NIC Teaming (LBFO).

7. Setting Up for Solving Problems

Describes the features that must be set up in advance so that the server can recover from any trouble early and precisely.

I. Before Starting Setup

This section lists the confirmation items for setting up the Windows operating system.

I.I Supported Models

The following models are supported by this document.

Model Names

Express5800/B120f-h, B120g-h

1.2 Supported Windows OS

You can install the following editions of Windows operating system. Windows Server 2016 is 64-bit(x64) only.

Windows OS		Boot mode		
		UEFI	Legacy	
	Standard	~	N/A	
Windows Server 2016	Datacenter	✓	N/A	
	Essentials	N/A	N/A	

✓: supported

1.3 Install Options

In this guide, the installation options of Windows Server 2016 are written as below.

- GUI-based installation option
 Witten as "Desktop Experience" in this guide.
- CUI-based installation option
 Witten as "Server Core" in this guide.

Important

"Nano Server" is not supported on Express 5800 series servers.

1.4 Supported Mass Storage Controllers

The Starter Pack supports the following mass storage controllers.

	B120f-h	B120g-h		
Controllers supported on an operating system by applying the Starter Pack				
Onboard RAID Controller (LSI Embedded MegaRAID))	✓	✓		
N8403-034/034F Fibre Channel Controller (8Gbps/2ch)	✓	✓		
Other Options				
N8403-034/034F Fibre Channel Controller (8Gbps/2ch)	\checkmark	\checkmark		

 \checkmark : supported

1.5 Supported Optional LAN boards

	B120f-h			
LAN boards supported on an operating system by applying the Starter Pack				
N/A N/A				
Other Options	"			
N8403-049/049F Quad Port 10GbE Adapter	✓			
N8403-051/051F Quad Port 10GbE Adapter	N/A			
N8403-076/076F Dual Port 1000BASE Adapter	✓			
N8403-077/077F Quad Port 1000BASE Adapter	✓			
N8403-081/081F Dual Port 1GbE Riser Card Kit	✓			
N8403-082/082F Dual Port 10GbE Riser Card Kit	✓			
N8403-083/083F Dual Port 10GbE Riser Card Kit	N/A			
N8403-084/084F Dual Port 10GbE Adapter	✓			
N8403-085/085F Dual Port 10GbE Adapter	N/A			

The Starter Pack supports the following LAN boards.

✓: supported

	B120g-h		
LAN boards supported on an operating system by applying the Starter Pack			
N/A	N/A		
Other Options			
N8403-076/076F Dual Port 1000BASE Adapter	\checkmark		
N8403-077/077F Quad Port 1000BASE Adapter	\checkmark		
N8403-094/094F Dual Port 1GbE Riser Card Kit	\checkmark		
N8403-095/095F Dual Port 10GbE Riser Card Kit	\checkmark		
N8403-096/096F Dual Port 10GbE Riser Card Kit	N/A		
N8403-097/097F Dual Port 10GbE Adapter	\checkmark		
N8403-098/098F Dual Port 10GbE Adapter	N/A		
N8403-099/099F Quad Port 10GbE Adapter	\checkmark		
N8403-100/100F Quad Port 10GbE Adapter	N/A		

✓: supported

1.6 In-place Upgrade to Windows Server 2016

Performing an in-place upgrade from Windows Server 2012 R2 or Windows Server 2012 to Windows Server 2016 is not recommended because this may adversely affect files and the registry.

If you want to use Windows Server 2016, please read this document (*Chapter1 "2. Installing Windows Server 2016*") and back-up necessary user files prior to installation.

Tips

- An In-place Upgrade refers to upgrading the operating system to Windows Server 2016 by overwriting the existing operating system, Windows Server 2012 R2 or Windows Server 2012, on the same server hardware.
 - Performing upgrade from evaluation version to release version is not recommended since this may unexpectedly affect to system or applications.

1.7 Downloads

First of all, download the Starter Pack for the applicable model.

- 1. Downloading the Starter Pack.
 - (1) Go to NEC Corporation Web site at <u>http://www.nec.com/</u>.

Click Support & Downloads.

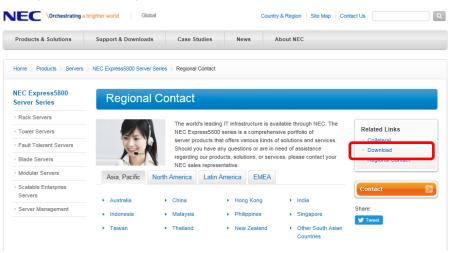
	🖂 Contact 🕼 🛃 Support & Downloads 🤇 Search 🗸 🥥 Country & Region 🗸 Global
NEC \Orchestrating a brighter world	Products & Solutions $ \lor $ Case Studies $$ About NEC $ \lor $
(2) Click Support .	
NEC \Orchestrating a brighter world Contact Us Support & Downloads Search inside NE	EC Site

Products & Solutions	Case Studies
Home > Support & Downloads	
Support & Downloads	
Support	
Downloads	
Products Global FAQ	

(3) Under "PCs & Servers", find "Servers" and click Asia Pacific.

Support	
	Get assistance from your local support center.
PCs & Server	'S
PCs	
NEC Brand	
North America (China Japan (for Busir Japan (for Home Servers	iess)
<u>North America</u> <u>Latin America</u> <u>EMEA</u> <u>Asia Pacific</u> <u>Inpan</u>	
Peripherals	
Monitors and F	Projectors

(4) On "Regional Contact" page, and "Related Links" and click Download.



(5) On "Downloads - Express5800 Server Series" page, click Windows Support Kits tab.

NEC \Orchestrating a brighter world							
Product Information							
Downloads - Express	55800 Server Series						
Please input the model name	e, e.g:120E	Recent update Less than a wee Less than a mor	k old (1)				
Documents & Syste Software Guide	n Windows Support Kits	/Mware 📲 ESN	1PRO Diana	Scope	Utility	Technology paper	
Tower Rack Fault Serve	rolerant in Server Diado	Many-core Server	Scalable HA Server	Thin Cli Termina		er Server Options	
Express5800/110Ei	Exp	ress5800/120Eg		Expr	ess5800/T1	1 <u>10b</u>	
Express5800/110Ej	Exp	ress5800/120Eh		Expression	ess5800/T1	10f-E	
Express5800/110Gd	Exp	ress5800/120Ei		Expr	ess5800/T1	110f-S	
Express5800/110Ge	Exp	ress5800/120Li		Expression	ess5800/T1	110g-E	
Express5800/GT110a	■ <u>Exp</u>	ress5800/120Lj		Expression	ess5800/T1	10g-S	
Everace5800/GT110F	Eve	rocc6800/140Hf		- Even	осс6800/Т1	106	

- (6) On "NEC Express5800 Server Series Microsoft® Windows Server® 2016 Support Kit" page, select the appropriate model name on the list of supported models.
- (7) Scroll down to Windows Server 2016 Support Kit section and download the module.
- 2. After downloading the Starter Pack, unzip the file in any folder (e.g. C:¥TEMP) on the hardware. Folders which include double-byte characters or spaces in their names cannot be specified.

Tips

If folder hierarchy is too deep, extraction of setup programs may not be performed correctly.

If you copy the Starter Pack to an optical disk such as a DVD, copy all the files and folders without changing the structure.

Tips

If you use a DVD, write the data in a format compatible with Windows operating system.

3. After copying the modules, delete all the files and unzipped folders on the hardware.

Download is now complete.

2. Installing Windows Server 2016

2.1 Before Starting Setup

Before you install Windows Server 2016, read this chapter carefully.

COA label
Scrape off with a coin or the like lightly the scratch that covers a part of the product key on the Certificate of Authenticity (COA) label. When you scrape, be careful not to break the part that the product key is printed on. Windows Server 2016 Product Key: XX2 Product Key: X
Windows Activation
To activate Windows Server 2016, enter the Product Key written on the COA label. The COA label of Windows Server 2016 is attached to the operating system media package or the server. See <i>Chapter 1(5. License Authentication)</i> , for details.
Starter Pack Application
Starter Pack installs necessary drivers to Express5800 series servers. Be sure to apply the Starter Pack.
BIOS Update
A BIOS update may be required to install Windows Server 2016. To know if a BIOS update is required, check if there are applicable modules; go to [Windows Server 2016 Support kits] (shown in [1.7 Downloads]). For the update procedure, refer to "Readme.txt" included in the downloaded data or instructions shown on the above web site when downloading the module.
BMC Firmware/SDR Updates
BMC Firmware/SDR updates may be required to install Windows Server 2016. To know if BMC Firmware/SDR updates are required, check if there are applicable modules; go to [Windows Server 2016 Support Kits] (shown in [1.7 Downloads]). For the update procedures, refer to "Readme.txt" included in the downloaded data or instructions shown on the above web site shown when downloading the modules.
BIOS setting
Change Boot Mode to UEFI Mode. See Chapter 2 (1. System BIOS) in Maintenance Guide for details. Boot \rightarrow Boot Mode \rightarrow UEFI
Select Enabled for X2APIC feature of processor. See <i>Chapter 2 (1. System BIOS)</i> in <i>Maintenance Guide</i> for details. Advanced \rightarrow Processor Configuration \rightarrow X2APIC \rightarrow Enabled

you

At re-installation, open Boot Option Priorities in BIOS SETUP to make sure that the higher boot priority than Windows Boot Manager is specified for optical disk drive.

	Example of correct setting			
	[Boot]–[Boot Option Priorities]			
	– Boot Option #1 [UEFI: Optical Disk Drive]			
	– Boot Option #2 [Windows Boot Manager]			
	ightarrow The system can boot from OS installation media.			
	Example of incorrect setting			
	[Boot]–[Boot Option Priorities]			
	– Boot Option #1 [Windows Boot Manager]			
	– Boot Option #2 [UEFI: Optical Disk Drive]			
	\rightarrow The system cannot boot from OS installation media.			
Note	 Before opening BIOS SETUP, be sure to insert OS installation media inte optical disk drive. 	0		
	• If Windows Boot Manager is not displayed in Boot Option Priorities , y need not to confirm the boot priority.	/01		
	-			

Hardware configuration

The following hardware configurations require special procedures.

Setup when there are multiple logical drives

When installing Windows Server 2016, disk order and numbers displayed on the screen to create partitions may not be the same as those of physical slots. The installation destination must be judged from the capacity of the hard disk drive or the partition size. If you choose a wrong hard disk drive, existing data may be deleted accidentally.

Important

Refer to the following website for the details. http://support.microsoft.com/kb/937251/

Reinstalling to a mirrored volume

Remove an MO device before installing an OS. Some peripheral devices need to be halted before installation. Refer to the manual provided with the peripheral devices for how to set a device appropriate to installation.

Other Peripheral Devices

Some peripheral devices need to be hibernated before starting the OS installation depending on the hard disk configuration. Refer to the manual provided with each peripheral device for how to set the device appropriate to installation.

Reinstalling to hard disk drives that have been upgraded to dynamic disks

Reinstalling to hard disk drives that have been upgraded to dynamic disks If the hard disk drive has been upgraded to a dynamic disk, the operating system cannot be reinstalled to it with the existing partitions. Set up the operating system with the Windows standard installer.

NPAR function

Do not change the default setting of the NPAR function.

Setup when mass memory is installed

If mass memory is installed in your system, the large size of paging file is required at installation. Thus, the partition size for storing debug information (dump file) may not be secured. If you fail to secure the dump file size, allocate the required file space to multiple disks by performing the following steps.

- 1. Set the system partition size to a size sufficient to install the OS and paging file.
- 2. Specify another disk as the destination to store the debug information (required dump file size) by referring to *Chapter 1 (7. Setup for Solving Problems)*.

If the hard disk drive does not have enough space to write the debug information, set the partition size to a size sufficient to install the OS and paging file, and then add another hard disk drive for the dump file.

Note

If the partition size for installing Windows is smaller than the recommended size, expand the partition size or add another hard disk drive.

If sufficient space cannot be secured for the paging file, perform either of the following after installing Windows.

 Specify a hard disk drive other than the system drive as the location to store the paging file for collecting memory dump

Create a paging file of the installed memory size + 400 MB or more in a drive other than the system drive.

The paging file that exists in the first drive (in the order of drive letter C, D, E, ...) is used as the temporary memory dump location. Therefore, the size of the paging file must be "installed memory size + 400 MB" or more. Paging files in dynamic volumes are not used for dumping memory. The setting is applied after restarting the system.

Example of correct setting

C: No paging file exists

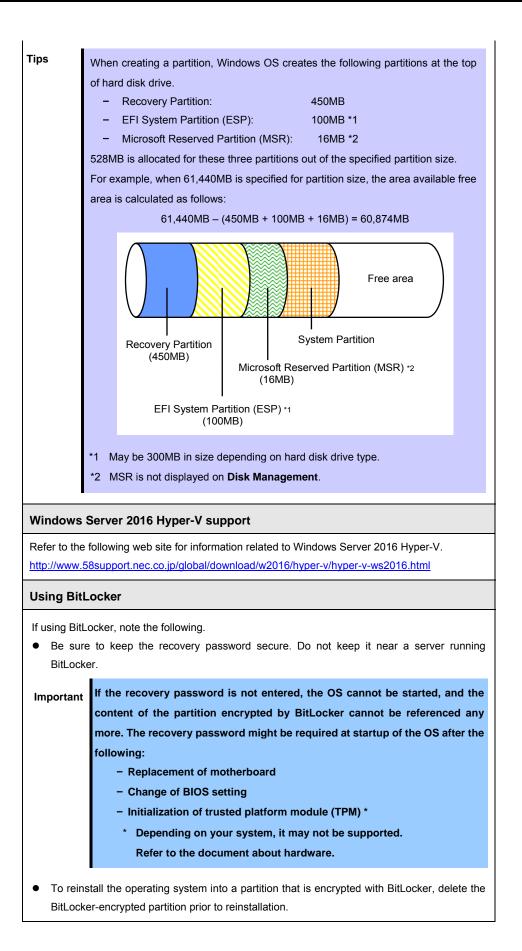
D: Paging file whose size is "installed memory size + 400 MB" or more

→ The paging file in drive D can be used for collecting memory dump because its size satisfies the requirement.

 → The colle insta Example C: Pagir D: Pagir E: Pagir → The t but c 	g file whose size is "installed memory size + 400 MB" or more baging file in drive C is used for collecting memory dump, but ction may fail because the size of the paging file is smaller than the led memory size. of incorrect setting 2 g file whose size is "installed memory size × 0.5" g file whose size is "installed memory size × 0.5" g file whose size is 400 MB otal paging file size in all drives is "installed memory size + 400 MB",
colle insta Example C: Pagir D: Pagir E: Pagir E: Pagir → The t but c	ction may fail because the size of the paging file is smaller than the led memory size. of incorrect setting 2 g file whose size is "installed memory size × 0.5" g file whose size is "installed memory size × 0.5" g file whose size is 400 MB
insta Example C: Pagir D: Pagir E: Pagir → The t but c	led memory size. of incorrect setting 2 g file whose size is "installed memory size × 0.5" g file whose size is "installed memory size × 0.5" g file whose size is 400 MB
Example C: Pagir D: Pagir E: Pagin → The t but c	of incorrect setting 2 g file whose size is "installed memory size × 0.5" g file whose size is "installed memory size × 0.5" g file whose size is 400 MB
C: Pagir D: Pagir E: Pagin → The t but c	g file whose size is "installed memory size × 0.5" g file whose size is "installed memory size × 0.5" g file whose size is 400 MB
D: Pagir E: Pagin → The t but c	g file whose size is "installed memory size × 0.5" g file whose size is 400 MB
E: Pagin → The t but c	g file whose size is 400 MB
→ The t but c	-
but c	tal paging file size in all drives is "installed memory size + 400 MP"
conc	ollection may fail because only the paging file in drive C is used for ting memory dump.
Example	of incorrect setting 3
C: No pa	ging file exists
D: Pagir	g file whose size is "installed memory size + 400 MB" or more
(in dy	amic volume)
→ Pagir	g files in a dynamic volume cannot be used for collecting memory
dum	 Thus, collecting memory dump fails.
e the reg	e other than the system drive for "Dedicated Dump File". istry shown below by using the Registry Editor and specify the r
e the reg ated Dun	istry shown below by using the Registry Editor and specify the r p File.
e the reg ated Dun	istry shown below by using the Registry Editor and specify the r
e the reg ated Dun nen spec Key:	istry shown below by using the Registry Editor and specify the r up File. fying the file named "dedicateddumpfile.sys" in drive D> HKEY_LOCAL_MACHINE¥SYSTEM ¥CurrentControlSet¥Control¥CrashControl
e the reg ated Dun	istry shown below by using the Registry Editor and specify the r up File. fying the file named "dedicateddumpfile.sys" in drive D> HKEY_LOCAL_MACHINE¥SYSTEM

allocated in the entire system.

THE SY	stem partition size can be calc	ulated by using the following formula.
Size r	required to install the OS + paging	file size + dump file size + application size
Desk	top Experience	
Si	ize required to install the OS	= 15,200MB
Pa	aging file size (recommended)	= installed memory size × 1.5
	ump file size	= installed memory size + 400MB
Ap	pplication size	= as required by the application
Serve	er Core	
	ize required to install the OS	= 10,300MB
	aging file size (recommended)	
	ump file size	= installed memory size + 400MB
Ap	pplication size	= as required by the application
	ample, if the installed memory s with a GUI is selected, the partitio	ze is 2GB(2,048MB), application size is 100MB, an size is calculated as follows:
	200MB + (2,048MB × 1.5) +	2,048MB + 400MB + 100MB
=	20,820 MB	
The ab	ove mentioned partition size is the	minimum partition size required for system installati
Ensure	ove mentioned partition size is the that the partition size is sufficient llowing partition sizes are reco	
Ensure	that the partition size is sufficient llowing partition sizes are reco	for system operations.
Ensure	that the partition size is sufficient llowing partition sizes are reco	for system operations.
Ensure	that the partition size is sufficient llowing partition sizes are reco Desktop Experience	for system operations. mmended. : 32,768MB(32GB) or more
Ensure The fo	that the partition size is sufficient llowing partition sizes are reco Desktop Experience Server Core	for system operations. mmended. : 32,768MB(32GB) or more
Ensure The fo	that the partition size is sufficient llowing partition sizes are reco Desktop Experience Server Core *1GB = 1,024MB • The above paging file si (dump file). The initial s enough to store dump file	for system operations. mmended. : 32,768MB(32GB) or more : 32,768MB(32GB) or more zes are recommended for collecting debug informat ize of the Windows partition paging file must be lar es.
Ensure The fo	that the partition size is sufficient llowing partition sizes are reco Desktop Experience Server Core *1GB = 1,024MB • The above paging file si (dump file). The initial s enough to store dump file Make sure you set a su	for system operations. mmended. : 32,768MB(32GB) or more : 32,768MB(32GB) or more zes are recommended for collecting debug informative ize of the Windows partition paging file must be larges. fficient paging file size. If the paging file is insufficient emory shortage that may result in an inability to coll
Ensure The fo	that the partition size is sufficient llowing partition sizes are reco Desktop Experience Server Core *1GB = 1,024MB • The above paging file si (dump file). The initial si enough to store dump file Make sure you set a su there will be a virtual me correct debug informatio • Regardless of the sizes	for system operations. mmended. : 32,768MB(32GB) or more : 32,768MB(32GB) or more zes are recommended for collecting debug informative ize of the Windows partition paging file must be later es. fficient paging file size. If the paging file is insufficient est of the word file size is the paging file is insufficient mory shortage that may result in an inability to coll
Ensure	that the partition size is sufficient llowing partition sizes are reco Desktop Experience Server Core *1GB = 1,024MB • The above paging file si (dump file). The initial s enough to store dump file Make sure you set a su there will be a virtual me correct debug informatio • Regardless of the sizes maximum size of the dur • When installing other a	for system operations. mmended. : 32,768MB(32GB) or more : 32,768MB(32GB) or more zes are recommended for collecting debug informative ize of the Windows partition paging file must be later es. fficient paging file size. If the paging file is insufficient emory shortage that may result in an inability to coll n. of internal memory and write debug information, and pile is "size of internal memory + 400 MB". pplications or other items, add the amount of spa
Ensure The fo	that the partition size is sufficient llowing partition sizes are reco Desktop Experience Server Core *1GB = 1,024MB • The above paging file si (dump file). The initial s enough to store dump file Make sure you set a sur there will be a virtual me correct debug informatio • Regardless of the sizes maximum size of the dur	for system operations. mmended. : 32,768MB(32GB) or more : 32,768MB(32GB) or more zes are recommended for collecting debug informating ize of the Windows partition paging file must be later es. fficient paging file size. If the paging file is insufficient emory shortage that may result in an inability to coll n. of internal memory and write debug information, np file is "size of internal memory + 400 MB". pplications or other items, add the amount of spa



Support for NIC teaming in Windows Server 2016

The NIC teaming feature, which used to be provided by network interface card (NIC) vendors, is built into Windows Server 2016. In Windows Server 2016, this feature is also called "load balancing and failover (LBFO)".

Refer to *Chapter 1 (6. Setup of Windows Server 2016 NIC Teaming (LBFO))* and specify any required settings.

When installing the OS in a SAN boot environment

If you want to install Windows to SAN Boot, please confirm the BIOS setting prior to the installation.

Select Advanced \rightarrow Storage Configuration \rightarrow SATA Mode, then set it to Disabled

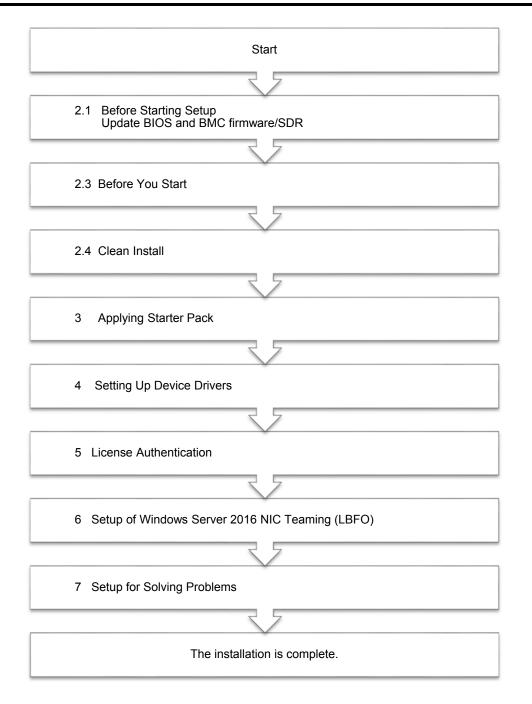
Key Entry

Conduct key entries while the access LED on the USB floppy disk drive or USB CD/DVD-ROM drive is off (or the floppy disk or CD-ROM is not accessed).

Device Guard feature and Credential Guard feature

Device Guard feature and Credential Guard feature are not available for Express Server.

2.2 Setting Up the Operating System



If you need to install applications after installing the operating system, refer to the application installation guides.

2.3 Before You Start

Before you install Windows Server 2016, check the BIOS settings and hard disk environment (disk array configuration, etc.) of your server referring to a product manual (users' guide, etc.). The latest product manuals are available on NEC's corporate website (<u>http://www.nec.com/</u>).

2.3.1 Preparation for Operating System Installation

Prepare the following media and instruction manuals before starting setup.

Items to necessary to prepare

- □ **OS installation media** *need to purchase one of the following.
 - Microsoft operating system installation media (hereafter referred to as Windows Server 2016 DVD-ROM)
 - NEC operating system installation media (hereafter referred to as Backup DVD-ROM)

□ Starter Pack for Windows Server 2016

Module Name	WS2016.40-002.01.zip
Supported Models	Express5800/B120f-h, B120g-h

co	For the details about the Starter Pack, see <i>Chapter 1(1.7 Downloads)</i> section. For copying the Starter Pack, prepare an optical disk.		
Important •	Refer to the User's Guide attached to your Blade Enclosure (SIGMABLADE), and connect and set cables to make available USB CD/DVD-ROM drive and floppy disk drive.		
•	After installing Windows Server 2016, do not apply EXPRESSBUILDER or Starter Packs for Windows Server 2012 and Windows Server 2012 R2		
	that we provide on our website. Starter Pack for Windows Server 2012 R2 is not available on Windows Server 2016. <u>Be sure to apply Starter Pack for Windows Server 2016</u> that is suitable to your system.		

□ Windows Server 2016 Installation Guide (this document)

2.4 Clean Install

This section shows the steps to clean install Windows Server 2016. Note that existing old version of Windows will be deleted.

1. Turn on your display and server in that order.

Important	• Update the BIOS as needed referring to "BIOS Update" in "Chapter 1
	(2.1 Before Starting Setup).
	• If you install the OS in a SAN boot environment, see in advance "When
	installing the OS in a SAN boot environment" in Chapter1 (2.1 Before
	Starting Setup).

2. Boot from a backup DVD or Windows Server 2016 DVD-ROM.

The message "Press any key to boot from CD or DVD..." is displayed on the top of the screen. Press <Enter> key to start the system from the installation media.

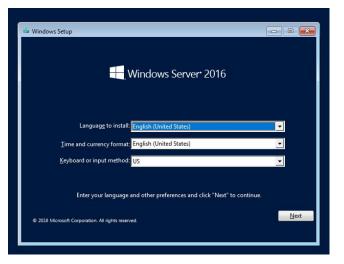
The following screen will appear as boot process proceeds.



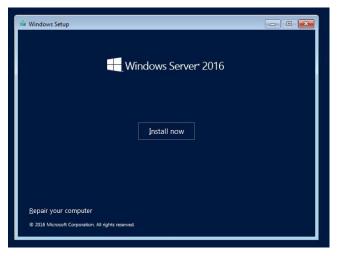
3. If you are using a backup DVD, the following screen will appear. Choose the Language you use.



In case that "Windows Setup" window does not appear, <Enter> key was not pressed correctly in Step 2. Reboot the server and go back to Step 2. 4. Click Next.



5. Click Install now.

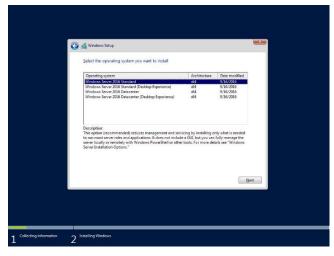


6. Enter the product key and click **Next**.

	🕞 💰 Windows Setup			
	Activate Windows			
	you need to enter a valid Window	ling Windows on this PC (or you're installing a diffe s product key. Your product key should be in the co digital copy of Windows or on a label inside the box	nfirmation	
	The product key looks like this: XX	0001-200001-200001-200001-200001		
	If you're reinstalling Windows, sele automatically activated later.	ect I don't have a product key. Your copy of Windov	vs will be	
	[]	(HIII)		
	Privacy statement] don't have a product key	Next	
ollecting information	2 Installing Windows			

If you are using a backup DVD-ROM, this screen does not appear.

7. Select the operating system you want to install and click Next.



The options listed on the screen vary depending on the installation media you are using.

Tips	Read the description on the screen and choose an installation option.
•	- Windows Server 2016 Standard or Windows Server 2016 Datacenter
	\rightarrow correspond to "Server Core" in this guide
	- Windows Server 2016 Standard (Desktop Experience) or Windows Server
	2016 Datacenter (Desktop Experience)
	\rightarrow correspond to "Desktop Experience" in this guide.

8. Read the license terms carefully.

If you agree, check I accept the license terms and click Next.

🚱 🎪 Windows Strup Applicable notices and license terms	
IMPORTANT NOTICE (followed by LICENSE TERMS) Diagnostic and Usage Information. Microsoft automatica information over the internet, and uses it to help improve y upgrade, and user experience, and the quality and security products and services. Consistent with these purposes, the in be associated with your organization. Windows Server 2016 information collection settings (Security, Basic, Enhanced, a the "Enhanced" setting by default. This level includes inform tc: (i) nu our unimalivare and diagnostic and usage inform technologies; (ii) understand device quality, and application compatibility and (iii) identify quality issues in the use and the operating system and applications.	vur installation, if Microsoft formation may has four (4) d Full), and uses hation required ation usage and
□ Factors the lease tome?	Net

9. Select the type of installation you want.

Custom: Install Windows only (advanced) is selected below.

0	🔏 Windows Strup	
	Which type of installation do you want?	
	Upgrade: Install Windows and keep files, settings, and applications: The files, settings, and applications are moved to Windows with this option. This option is only available when a supported version of Windows is already running on the computer.	
	Contern: Install Windows only (advanced) The files strings, and applications and its model to Windows with this splice. If you want to make theraps to profile and dates, such the complete using the installation date. We nomined blocking up you'file bifting you continue.	
	Hep me decide	
cting information	Installing Windows	

10. "Where do you want to install Windows?" window appears.

If a RAID controller is not used, go to step 14.

Load Driver
To install the driver needed to access your hard drive, insert the installation media containing the driver files, and then click OK.
Note: The installation media can be a floppy disk, CD, DVD, or USB flash drive.
Browse OK Cancel

Click Browse and select the destination, and then click OK.
 Specify the displayed drive as Starter Pack.

Onboard RAID Controller (LSI Embedded MegaRAID): controller (LSI Embedded MegaRAID):

12. Select the following driver from the driver list shown, and then click Next.

LSI Embedded MegaRAID

13. If you inserted as Starter Pack in Step 10, remove it, and then insert the OS installation media.

Tips



14. Click New.

🔇 💰 Windows Setup		
Where do you want to install Wi	dows? Total lize free space Type 186.3 GB 186.3 GB	
4 Estruch XDeles ⊕Lead diver ⊉ Egend	Sent Plan	
nformation 2 Installing Windows		
Tips	It NEW is not displayed	on the screen, click Drive Options (advanc

15. Specify the partition size in the text box, and the click **Apply**.

If a partition already exits, go to Step 16.

🚱 💰 Windows Setu Where do yo	P u want to install Wind	lows?		
Name		Total size	Free space Type	
Drive 0 1	Inallocated Space	371.6 GB	371.6 GB	
fg Betreah ⊕ Load driver	X Delete D Egrend	Size: BB0479		ancel
				CAL.

When the following window appears, click **OK**.

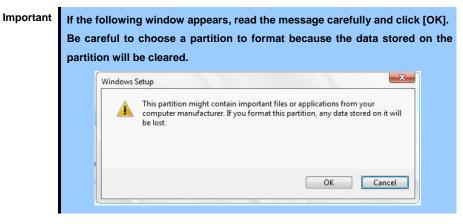
Windows	vs Setup	X
0	To ensure that all Windows features work correctly, Windows might additional partitions for system files.	create
	ОК	Cancel

Tips

When you initially create a partition, the following three partitions are automatically created at the beginning of the hard disk.

- Recovery Partition
- EFI System Partition (ESP)
- Microsoft Reserved Partition (MSR)

16. Select the partition created in step 15, and then click Format.

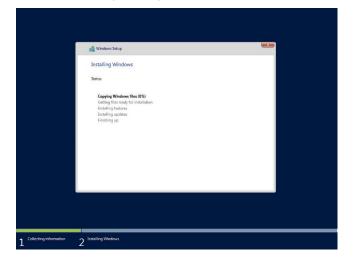


17. Select the created partition, and then click Next.

Drive 0 Partition 1: Recove	450.0 MB	435.0 MB	
	100.0 MB	95.0 MB	
Drive 0 Partition 3	16.0 MB		MSR (Reserved)
Drive 0 Partition 4	185.8 GB	185.8 GB	Primary
€g Befresh X Delet	e 🧳 Eormat	+ Ngw	
🕘 Load driver 🛛 🏖 Este	nd		
			Ne

Tips

The number of partitions displayed differs depending on the hardware configuration.



When the following message appears, Windows installation starts automatically.

When the installation is done, the system will automatically restart. After the system restart, continued the Windows Setup. 18. Set according to operating system selected in Step 7.

Desktop Experience

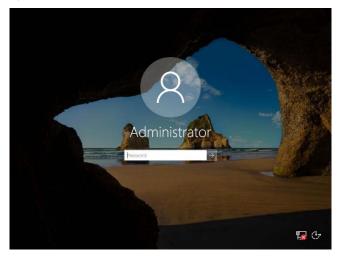
Type a password and click **Finish**.

Type a password for the	he built-in administrator a	account that you can	use to sign in to this o	computer.	
User name	Administrator				
Password	1				
Reenter password					

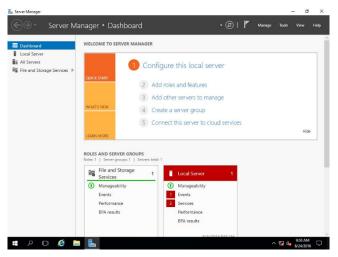
Press <Ctrl> + <Alt> + <Delete> to unlock.



Type the password and press <Enter>.

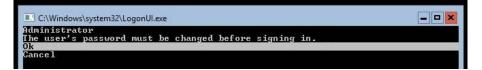


Windows Server 2016 starts.



Server Core

The password must be changed. Select [OK] and press <Enter>.



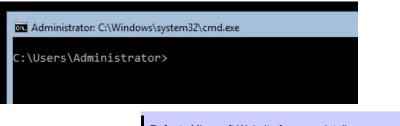
Enter new password and press <Enter>.



When the following message appears, select **OK** and press <Enter>.

C:\Windows\system32\LogonUl.exe	_ 🗆 🗙
Administrator Your password has been changed.	
0k	

Windows Server 2016 starts.



Tips

Refer to Microsoft Website for more details. **Configure and Manage Server Core Installations** <u>http://technet.microsoft.com/us-en/library/jj574091.aspx</u>

- 19. Apply the Starter Pack referring to Chapter 1 (3. Applying Starter Pack).
- 20. Install and set up the drivers referring to Chapter 1 (4. Setting Up Device Drivers).
- 21. Confirm if the Windows is activated referring to Chapter 1 (5. License Authentication).
- 22. Set up the NIC Teaming as needed referring to *Chapter 1 (6. Setup of Windows Server 2016 NIC Teaming (LBFO)).*
- 23. Set up features referring to Chapter 1 (7. Setup for Solving Problems).

After the OS installation is completed, install applications as needed referring to the installation guide of each product.

Setup is now completed.

3. Applying Starter Pack

The Starter Pack contains drivers customized for the Express5800 Series.

Before starting to use the system, apply the necessary modules for Windows Server 2016 (Starter Pack) dedicated for the model of your server. A Starter Pack for other server models cannot be used. If you have not downloaded the Starter Pack, *Go to Chapter 1(1.7 Downloads)*.

Important Also install Starter Pack in the following cases.

- The motherboard of the server has been replaced (If a dialog box prompting you to reboot the system is displayed, reboot the system according to the on-screen instructions, and then apply the Starter Pack.)
- If the system was restored using a restore process
- If a system has been restored using the backup tool

Note

"Device Guard: virtualization-based security" is disabled by using this setup. Do not enable Device Guard feature because this feature is not available for this server.

3.1 In the local environment

- Sign-in to Windows installed to the system using an account with administrative rights.
 If you use the Starter Pack copied on a DVD, place the media into the disk drive.
- Click "Run," or type the following path in the command prompt and press <Enter>.
 Wail for a while (1 to 3 minutes) until the screen in Step3 appears.

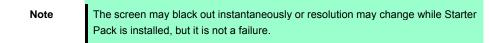
<drive letter>:¥<destination folder>¥winnt¥bin¥pkgsetup.vbs

Tips

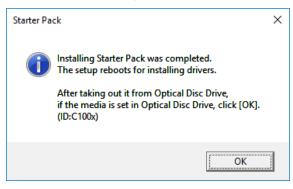
A path which includes double-byte characters or the space character cannot be used here. For example, if the Starter Pack is placed in *temp* folder in *D* drive, type the following path and press <Enter>. *D*:**¥temp¥winnt¥bin¥pkgsetup.vbs** 3. The following screen appears.



Wait until the installation of the Starter Pack is complete. (About 2 to 5 minutes)



4. Click **OK** to restart the system.



Installation of Starter Pack is now complete.

3.2 Via remote desktop connection

1. Sign in the system with an account having an administrative right (e.g., Administrator).

Make sure that Starter Pack is stored in the desired folder (e.g., C:\TEMP) on hard disk drive.

2. Click "Run," or type the following path in the command prompt and press <Enter>.

<drive letter>:¥<destination folder>¥winnt¥bin¥pkgsetup.vbs

A path which includes double-byte characters or the space character cannot be used here. For example, if the Starter Pack is placed in *temp* folder in *D* drive, type the following path and press <Enter>.

D.¥temp¥winnt¥bin¥pkgsetup.vbs

Hereafter, install the Starter Pack according to messages displayed on the screen of remote desktop.

When the screen to quit the remote desktop connection appears, confirm the message, and click OK.

Important

Tips

- Re-connect to the CPU blade after about five minutes have passed. While the system update is applied, the terminal service is automatically disconnected and the CPU blade is restarted.
- The Found New Hardware Wizard dialog box may be displayed during the application of Starter Pack, it is not problem in behavior. It will disappear after a few seconds, do not click Cancel while the message is displayed.

4. Setting Up Device Drivers

Install and set up device drivers provided for the standard configuration.

For details regarding the installation and setup of a driver for an optional device, refer to the manual supplied with the optional device.

4.1 Installing the LAN drivers

4.1.1 LAN drivers

LAN drivers are installed by applying the Starter Pack.

Important	Wake On LAN (WOL) is supported by the standard network adapters only. Wake On LAN will be able to be used in the state after the installation of the LAN Driver. For BIOS settings, check the "User's Guide".
Note	 To change the LAN driver settings, sign in to the system from a local console using an administrator's account. Remotely changing the settings by using the operating system's remote desktop feature is not supported. Be sure to select the Internet Protocol (TCP/IP) check box when specifying an IP address.

4.1.2 Optional LAN board

This server supports the following optional LAN boards.

[Express5800/B120f-h] N8403-049/049F/076/076F/077/077F/084/084F

[Express5800/B120g-h] N8403-076/076F/077/077F/097/097F/099/099F

If you additionally attach the controller N8403-049/049F/084/084F/097/097F/099/099F to the target server, the corresponding LAN driver is automatically installed by Windows Plug-and-Play feature.

When you additionally attach the controller N8403-076/076F/077/077F to the target server, the corresponding LAN driver is automatically installed by Windows Plug-and-Play feature if you have attached the same controller in advance.

If not, the driver is not installed.

In that case, please install the driver by the following steps.

Note

When Intel(R) Network Connections xx.xx.xx is shown to Programs and Features, this step is unnecessary.

1. Open command prompt, and execute the following file.

<drive letter>:¥<destination folder>¥winnt¥drivers¥02_network¥1_ag_05¥install_ws2016.bat

2. When the following message appears, restart the system.

Intel Driver Installation Completed!

3. When LAN board is new addition, configure each LAN board by referring to *Chapter 1(4.2 Setting up LAN drivers)*.

Setup is now completed.

4.1.3 Network adapter name

After installing the LAN drivers, the following network adapter names will be displayed on the Device Manager.

Network adapters for the standard configuration

[N8403-081/081F/094/094F]	QLogic BCM57810 Gigabit Ethernet (NDIS VBD Client) #xx *
[N8403-082/082F/095/095F]	QLogic BCM57810 10 Gigabit Ethernet (NDIS VBD Client) #xx *

If connecting with an optional LAN board:

[N8403-049/049F/099/099F]	QLogic BCM57840 Ethernet (NDIS VBD Client) #xx *
[N8403-076/076F/077/077F]	Intel(R) I350 Gigabit Backplane Connection #xx *
[N8403-084/084F/097/097F]	QLogic BCM57810 10 Gigabit Ethernet (NDIS VBD Client) #xx *
	* If there are adapters with the same name, a different identification number will be

⁶ If there are adapters with the same name, a different identification number will be assigned to *xx*.

Tips

The ID for standard network adapters (N8403-081/081F/082/082F/094/094F/095/ 095F) or N8403-049/049F/084/084F/097/097F/099/099F might be a number of two or more digits. This is due to the LAN driver specifications and not an error. This number cannot be changed.

4.2 Setting up LAN drivers

4.2.1 Configuring Flow Control

Flow Control is a feature to stop transmitting frames temporarily by sending a pause frame to the destination device when the receive buffer is about to run out. When it receives a pause frame, it regulates the transmission. Configure the Flow Control following the procedure below.

Tips

• Flow control may not be set depending on LAN controller.

The settings of Transmit/Receive of the network adapter should match those of the destination device. For example, if Flow Control in the destination device is set as Receive only, that in the server should be set as Transmit only.

- 1. Open the **Device Manager**.
- Expand Network Adapters, and then double-click the name of the network adapter you want to configure. The properties of the network adapter will be displayed.
- 3. Open Advanced tab and click Flow Control to show Value.
- 4. The **Value** can be changed by the down-arrow button.
- 5. Click OK.
- 6. Restart the system.

Setup is now completed.

4.3 Graphics accelerator driver

Standard graphics accelerator driver is installed automatically at the time of OS installation.

Note

The resolution of the screen is established automatically according to the connected monitor, and it can't be changed.

4.4 When using a Fibre Channel controller (N8403-034/034F)

The driver for Fibre Channel controller N8403-034/034F is automatically installed by Windows Plug-and-Play.

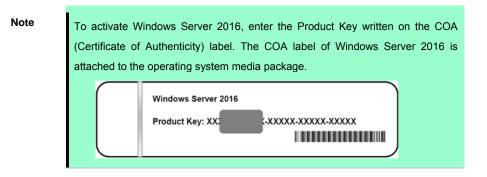
Drivers customized for the Express5800 Series are installed by applying the Starter Pack.

However, if you additionally equip a Fibre Channel controller (N8403-034/034F), right click on **cli_inst.bat** in the Starter Pack (shown below), and select **Run as Administrator**.

<drive letter>:¥<destination folder>¥winnt¥drivers¥01_storage¥1_ao_04¥utl¥cli_inst.bat

5. License Authentication

You need to activate Windows Server 2016 to use it. Follow the steps below to check if your operating system has been activated and perform the activation as needed.



5. I Desktop Experience

1. Right-click the left bottom of screen, and click System from the menu displayed.

Programs and Features Power Options Event Venuer			
System			
Network Connections Disk Management Computer Management	1		
Command Prompt Command Prompt (Admin)			
Task Manager Control Panel			
File Explorer Search Run			
Shut down or sign out > Desktop			

- 2. Check Windows license authentication.
 - □ If "Windows is activated." is displayed:

You do not need to perform this procedure.

□ If "Connect to the internet to activate windows." is displayed:

Go to Step 3.

See also Security and Maintenance	Computer descriptions: Workgroup: WORKSROUP Windows activation Connect to the Internet to activate Windows. Read Product ID: 00000-00000-00000	Microsoft Software License Terms @Activate Windows
# P © 🖨 🔳 💷		^ ╦ 4 ¹¹⁴³ AM 등)

3. Click Activate Windows.

	Windows activation		
See also	Connect to the Internet to activate Windows. Read the Microsoft S	oftware License Terms	
Security and Maintenance	Product ID: 00000-00000-00000	Ctivate Windows	~

4. Perform license authentication.

Settings		– 🗆 X
Ø Home	Windows	5
Find a setting $ ho$ Update & security	Edition Activation	Windows Server 2016 Standard Unable to reach Windows activation servers Learn more
	Product Key	XXXXX-XXXXX-XXXXX-XXXXX
Windows Defender		Windows now
③ Recovery	~	w product key, select change product key.
O Activation	Change	product key
🖁 For developers	If you're havir try and fix the	g problems with activation, select Troubleshoot to problem.
	C Troubles	hoot

□ When connected to Internet:

Click Change product key.

Complete license authentication process according to the message.

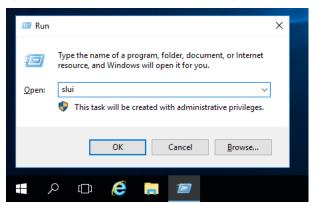
□ When not connected to the Internet:

Go to Step 5.

- 5. Perform License Authentication via telephone. Go to the next step, which differs depending on the installation media you used.
 - □ Backup DVD-ROM : Go to Step 6.
 - □ Windows Server 2016 DVD-ROM
 - Product key <u>has been input</u> : Go to Step 9.
 - Product key has not been input : Go to Step 6.
- 6. Right-click the left bottom of screen, and click **Run** from the menu displayed.

Task Manager	
Control Panel	
File Explorer	
Search	
Run	
Shut down or sign out	
Desktop	
ዖ 🗆 렪 📄	

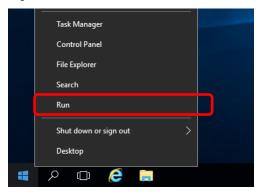
7. Type "slui", and then press the <Enter> key.



8. You need to replace product keys. Input a product key on the following screen.

Enter a product key Your product key should be in an email from whoever sold or of the box the Windows DVD or USB came in.	distributed Windows to you, or on
The product key looks similar to this: PRODUCT KEY: XXXXX-XXXXX-XXXXX-XXXXX-XXXXXX	
Product key	
Dashes will be added automatically	
	Cancel

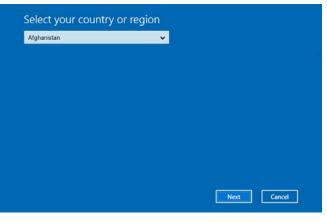
9. Right-click the left bottom of screen, and click **Run** from the menu displayed.



10. Type "slui 4", and then press the <Enter> key.

🖅 Run	×
٨	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.
Open:	slui 4 🗸 🗸
	This task will be created with administrative privileges.
	OK Cancel <u>B</u> rowse
\$	o 🔲 렪 🔚 📨

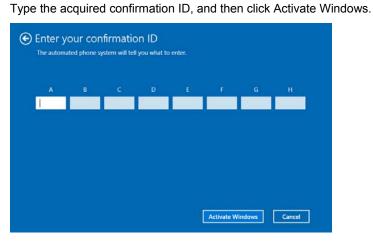
11. On the next screen, select your country or region, and then click Next.



Acquire the installation ID required for license activation.

Call one of these numbers. The automated phone system will ask for your installation ID (IID). Some charges may be applied by local operators for toll-free numbers in certain countries or regions.								
Toll free: not availa								
Toll: (971) (4)	391 7000							
Installati	on ID:							
0000000	0000000	0000000	0000000	0000000	0000000	0000000	0000000	0000000

12. Call the Microsoft license activation hotline and then tell your installation ID.



This completes authentication.

5.2 Server Core

1. Confirm if your license is activated.

At the command prompt, enter the following, and then press <Enter> key.

C:¥Users¥administrator>**slmgr -dli**

If license authentication is required, go to the next step.

If your license is already authenticated, you can skip the next and the subsequent steps.

2. Change the product key.

When using Backup DVD-ROM:

Type the following command, and then press the <Enter> key.

C:¥Users¥administrator>SImgr -ipk <Product key on COA label>

When using Windows Server 2016 DVD-ROM:

You do not need to change the product key.

Go to the next step.

3. Perform license authentication.

When connected to the Internet:

License authentication is performed via the Internet.

Type the following command, and then press the <Enter> key.

C:¥Users¥administrator>**slmgr**-ato

This completes authentication.

When not connected to the Internet:

Use telephone for license authentication.

Type the following command to get an Install ID for authentication, and then press the <Enter> key.

C:¥Users¥administrator>**slmgr -dti**

Acquire the installation ID required for license activation.

Refer to the file %systemroot%¥system32¥sppui¥phone.inf to confirm the telephone number of Microsoft Licensing Center.

Call Microsoft Licensing Center and tell them your Install ID.

Type the confirmation ID you have received in the following command line, and then press the <Enter> key.

C:¥Users¥administrator>slmgr -atp <Confirmation ID>

Acquire the installation ID required for license activation.

6. Setup of Windows Server 2016 NIC Teaming (LBFO)

Set up the network adapter teaming feature as shown below.

6.1 Launching the NIC teaming setup tool

- 1. Launch Server Manager.
- 2. Select Local Server.
- 3. In the Properties window, click Enable or Disable for NIC teaming.

The NIC teaming setup tool will launch.

Tips

The NIC teaming setup tool can also be launched by opening the **Run** dialog box, typing lbfoadmin /server ., and then pressing the <Enter> key.

6.2 Creating a team

Create a team by using the NIC teaming setup tool.

1. In the **Servers** section, select the name of the server to set up.

If there is only one server connected, the name of the server is selected automatically.

- 2. In the Teams section, under Tasks, select New Team. The New Team wizard then starts.
- 3. Type the name of the team to create, and then select the network adapter to include in the team from the **Member adapters** list.
- 4. Click Additional properties.
- 5. Specify the required settings, and then click OK.

Teaming mode

Static Teaming	Configures static aggregation between the NIC and switches.
Switch Independent	Configures teaming on the NIC side without depending on the switch settings.
LACP	Configures dynamic aggregation between the NIC and switches.

Load balancing mode

Address Hash	Distributes the load based on IP addresses and port numbers.
Hyper-V Port	Distributes the load to each of the virtual switch ports used by the virtual machines.
Dynamic	Distributes the load based on IP addresses and port numbers in sending.Distributes the load same to "Hyper-V Port" in receiving.

Standby adapter

Select one adapter to be set to standby mode from the adapters in the team.

Setting all adapters to active mode is also possible.

Primary team interface

Any VLAN ID can be specified for the primary team interface.

6.3 Notes and restrictions

- NIC teaming on a guest OS is not supported.
- Teaming of virtual NICs on the host OS is not supported in the Hyper-V environment.
- When STP (Spanning Tree Protocol) is enabled on network switch ports to which network adapters of the team are connected, network communications may be disrupted. Disable STP, or configure "PortFast" or "EdgePort" to the ports.

* About setting the network switch of the connection destination, see the manual of the network switch.

- All NICs in the team must be connected to the same subnet.
- Teaming of different speed NICs is not supported.
- Teaming of different vendor's NICs is not supported.
- When teaming is configured in a Network Load Balancing (NLB) environment, you should select multicast mode on the NLB cluster.

For the latest technical information, go to [Windows Server 2016 Support Information] (shown in [1.7 Downloads]).

7. Setup for Solving Problems

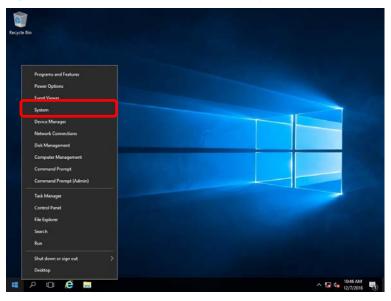
We recommend installing the following features for solving the server failure quickly.

7. I Specifying Memory Dump Settings (Debug Information)

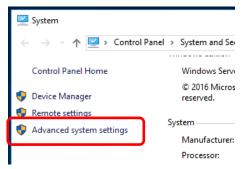
This section explains the procedures for collecting a memory dump (debug information) in the server.

ImportantWhen you restart the system to save the memory dump, a message
informing you that the system is short of virtual memory might appear.
Ignore this message and proceed with the restart. If you reset or restart the
system again, the memory dump might not be saved normally.

1. Right-click the left bottom of screen, and click System from the menu displayed.



2. Click Advanced system settings.



3. In Startup and Recovery, click Settings....

System Properties	Х
Computer Name Hardware Advanced Remote	
You must be logged on as an Administrator to make most of these changes. Performance Visual effects, processor scheduling, memory usage, and virtual memory Settings	
User Profiles Desktop settings related to your sign-in S <u>e</u> ttings	
Startup and Recovery System startup, system failure, and debugging information	
OK Cancel Apply	

4. Type a file name to store the debug information in the **Dump file** text box, and then click **OK**.

System startup Default operating system: Windows Server 2016 Ime to display list of operating systems: Time to display recovery options when needed: System failure Write an event to the system log Automatically restart Write debugging information Automatic memory dump Dump file: D:MEMORY.DMP Qverwrite any existing file Disable gutomatic deletion of memory dumps when disk space is low	Startup and Recovery	Х
Write an event to the system log Automatically restart Write debugging information Automatic memory dump Dump file: D:\MEMORY.DMP Qverwrite any existing file	Default operating system: Windows Server 2016 Image: Time to display list of operating systems:	
D:MEMORY.DMP Qverwrite any existing file	Write an event to the system log Automatically restart Write debugging information	
	D:\MEMORY.DMP Overwrite any existing file	

Note the following when specifying a dump file:

- We recommend specifying Kernel memory dump for Write debugging information.
- Specify a drive that has a free space of at least "the memory capacity mounted on the server 400 MB".
- The size of the debug information (memory dump) changes if DIMM is added. Make sure that the free space of the drive to store the debug information (memory dump) is sufficient.

5. In Performance, click Settings.

System Properties X	
Computer Name Hardware Advanced Remote	
You must be logged on as an Administrator to make most of these changes. Performance Visual effects, processor scheduling, memory usage, and virtual memory	
Settings	
User Profiles	
Desktop settings related to your sign-in	
S <u>e</u> ttings	
Startup and Recovery	
System startup, system failure, and debugging information	
Seţtings	
Enviro <u>n</u> ment Variables	
OK Cancel Apply	

6. Click the **Advanced** tab on the **Performance Options** window.

Performance Options	×
Visual Effects Advanced Lata Execution Prevention	
Select the settings you want to use for the appearance and performance of Windows on this computer.	
● Let Windows choose what's best for my computer	
○ Adjust for <u>b</u> est appearance	
○ Adjust for best <u>p</u> erformance	
○ <u>C</u> ustom:	
 Animate controls and elements inside windows Animate windows when minimizing and maximizing Animations in the taskbar Enable Peek Fade or slide menus into view Fade or slide ToolTips into view Fade out menu items after clicking Save taskbar thumbnail previews Show shadows under mouse pointer Show shadows under windows Show thumbnails instead of icons Show translucent selection rectangle Show window contents while dragging Slide open combo boxes 	

7. In Virtual memory, click Change....

Performance Options		×
Visual Effects Advanced	Data Execution Prevention	
Processor scheduling Choose how to alloc	ate processor resources.	
Adjust for best perfo	rmance of:	
○ <u>P</u> rograms	Background <u>services</u>	
Virtual memory		
A paging file is an ar were RAM.	ea on the hard disk that Windows uses as if it	
Total paging file size	for all drives: 8192 MB	
	<u>C</u> hange	

8. Clear the Automatically manage paging file size for all drives check box, and then click Custom size.

Virtual Memory		×
Automatically manage Paging file size for each of Drive [Volume Label]	e paging file size for all drives arrive Paging File Size (MB)	
C:	System managed	
Selected drive: Space available:	C: 366520 MB	
Output Custom size:		
initial size (IVIB):		
Ma <u>x</u> imum size (MB):		
○ S <u>v</u> stem managed size	e	
○ <u>N</u> o paging file	<u>S</u> et	
Total paging file size for	all drives	
Minimum allowed:	16 MB	
	1889 MB	
Currently allocated:	8192 MB	
	OK Cancel	

 In Paging file size for each drive, enter the value equal or larger than the recommended value for Initial size, and the value larger than Initial size for Maximum size, and then click Set.

Virtual Memory	×
Automatically managed Paging file size for each Drive [Volume Label]	ge paging file size for all drives drive Paging File Size (MB) System managed
Selected drive:	C:
Space available: © <u>C</u> ustom size: <u>I</u> nitial size (MB): Ma <u>x</u> imum size (MB):	366520 MB
 System managed size No paging file 	ze <u>S</u> et
Total paging file size for	
Minimum allowed: Recommended:	16 MB 1889 MB
Currently allocated:	8192 MB
	OK Cancel

Note the following when specifying a paging file size:

- The paging file is used to collect debug information (dump file). The boot volume must have a paging file of its initial size (Total capacity of physical memory mounted + 400MB or larger) is enough to store the dump file. Make sure to specify a sufficient paging file size (recommended size: Total capacity of physical memory mounted * 1.5 or more).
- See "System Partition" in Chapter 1 (2.1 Before Starting Setup) for recommended value.
- When DIMM is added, re-specify the paging file according to the increased memory size.
- 10. Click OK.

If a message to restart Windows appears, restart the system according to on-screen message.

Specification of the memory dump settings is now complete.

7.2 How to Create a User-mode Process Dump File

The user-mode process dump file records information when an application error occurs.

If an application error occurs, get user-mode process dump information using the following procedures without closing the pop-up window that reported the error:

1. Right-click an empty area of the taskbar and then click **Task Manager** or press <Ctrl> + <Shift> + <Esc> keys to start Task Manager.

Programs and Features			
Power Options			
Event Viewer			
System			
Device Manager			
Network Connections			
Disk Management	-		
Computer Management			
Command Prompt			
Command Prompt (Admin)			
Task Manager			
Control Panel			
File Explorer			
Search			

2. Click More details.

🕎 Task Manager	_		×
Ther	e are no running apps		
⊘ More <u>d</u> etails		<u>E</u> nd t	ask

- 3. Click the **Processes** tab.
- 4. Right-click the name of the process that you want to get dump information for, and then click **Create Dump File**.
- 5. A dump file for the process is created in the following folder:

C:¥Users¥user name¥AppData¥Local¥Temp

Tips

tab.		
📙 📝 📙 🖛 Administra	itor	- 0
File Home Share	View	
Preview pane	Extra large icons Large icons Medium icons Small icons Elist Extra large icons Soft	Hide selected

Get the user-mode process dump file from the folder shown in step 5.

NEC Express5800 Series Express5800/B120f-h, B120g-h



Maintenance

This chapter provides information for system inspection and maintenance, and how to troubleshoot the problems, which you might need to operate an Express5800 Series server.

1. Failure Information

Describes how to collect the failure information. See this section in case of a failure.

2. Troubleshooting

Describes how to troubleshoot the server. See this section if you suspect a failure.

3. Windows System Recovery

Describes Windows recovery setup. See this section if the Windows is corrupt.

I. Failure Information

If the server is broken, you can collect failure information by using the following method.

The failure information to be described is to be collected only at the request of your sales representative.

Important

When the system restarts after a failure has occurred, a message may appear indicating virtual memory shortage. Ignore this message and proceed with starting the system. Restarting the system may result in an inability to properly dump the data.

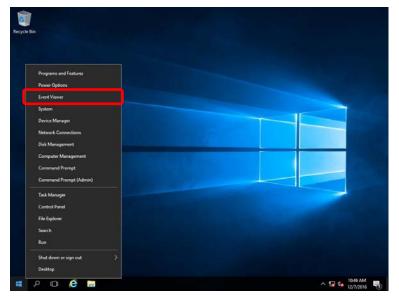
I.I Collecting Event Logs

Collection for various event logs that occurred on the server follows the steps below.

Tips

If a STOP error, system error, or stall occurs, restart the system and then follow the steps below.

1. Right-click the left bottom of screen, and click Event Viewer from the menu displayed.



2. Select the type of log in Windows Logs.

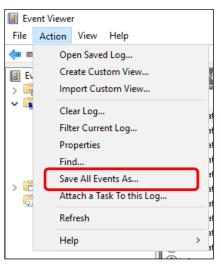
Application records events related to running applications.

Security records events related to security.

System records events that occur in Windows system components.

🛃 Event Viewer						-	σ	×
Eile Action View Help								
🗢 🔿 🙍 📷 🖬 💼								
🛃 Event Viewer (Local)	Windows Logs				Ac	tions		
Custom Views C	Name Application Security Setup System Forwarded Events	Type Administrative Administrative Operational Administrative Operational	1,337 0	Size 1.07 MB 1.07 MB 66 KB 1.07 MB 0 Bytes	4	open Saved Open Saved Create Custr Import Cust View Refresh	om View	•
5 Subscriptions					2			•
								•

3. Click Save All Events As... from Action menu.



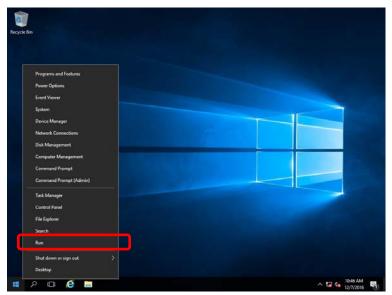
- 4. Type the file name of the archived log in **File name**.
- 5. Select the type of the log file you want to save in **Save as type**, and then click **Save**.

1.2 Collecting Configuration Information

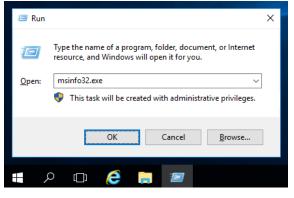
This section describes how to collect hardware information or configuration.

TipsIf a STOP error, system error, or stall occurs, restart the system and then follow
the steps below.

1. Right-click the left bottom of screen, and click **Run** from the menu displayed.



2. Type msinfo32.exe, and then press <Enter> key.



System Information starts.

- 3. Click **Export** from **File** menu.
- 4. Type a file name to save in File Name, and then Click Save.

1.3 Collecting User-Mode Process Dump

Collects diagnostic information related to application errors. For details, see *Chapter 1 (7.2 How to Create a User-Mode Process Dump File)*.

1.4 Collecting Memory Dump

If an error occurs, the dump file should be saved to acquire necessary information. You can specify any location for saving the diagnostic information. For details, see *Chapter 1 (7.1 Specifying Memory Dump Settings (Debug Information))*.

Consult with your sales representative before dumping the memory. Dumping the memory while the server is in operating normally may affect the system operation.

Important

A message indicating insufficient virtual memory may appear when restarting the system due to an error. Ignore this message and proceed. Restarting the system may result in an inability to properly dump the data.

2. Troubleshooting

If this system does not operate as intended, check it according to the contents of your document before sending it for repair. If an item in the checklist corresponds with a problem you are experiencing, follow the processing instructions.

2.1 Problem of Installing OS

[?] The following devices are indicated as faulty devices in a Server Core installation environment of

<u>Windows</u>

- PCI Simple Communications Controller
- PCI Device
- SM Bus Controller
- Base System Device
- System Interrupt Controller
- Performance Counters
- \rightarrow There is no operational problem.

2.2 Problem of Using Internal Devices and Other Hardware

[?] Flow Control of LAN controller

→ When the Flow Control is set as Auto Negotiation, Rx & Tx Enabled, Tx Enabled or Transmit Enabled, Receive & Transmit Enabled in case that the packet processing of the operating system stops due to some factors, such as a system hang, with a high transmission load, pause frames may be sent continuously.

In this case, the buffer in the switch runs out because a large amount of packets is stored in the switch, which may affect all the telecommunication devices connected to the server. To avoid this, set the Flow Control as **Disabled**.

[?] <u>When N8403-034/034F is used, the names of the Fibre Channel controllers may appear with different</u> <u>names on Device Manager</u>

→ When N8403-034/034F is used in Windows, a different controller name may be displayed per controller in Device Manager. It is not a problem in operating the system.

To display correct controller names, execute the following file in the Starter Pack.

<drive letter>:¥<destination folder>¥winnt¥drivers¥01_storage¥1_ao_04¥utl¥friendlyname.exe

3. Windows System Recovery

Ν

Recover the Windows system by using the following instructions if the system does not work normally.

lote	•	After recovering Windows, install drivers and the Starter Pack referring to
		Chapter 1 (4. Setting Up Device Drivers) and Chapter1 (3. Applying Starter
		Pack).
	•	If hard disk drives cannot be detected, you cannot recover the Windows system.

3.1 Recovery of Windows Server 2016

If the Windows does not start normally, you can recover it using the feature of the Windows installation disc.

To run this feature, start the installation disc, and then choose Repair your computer in Windows Setup wizard. We recommend that this option is performed by the system administrator.

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1. List of Windows Event Logs Shows a list of Windows event logs.

I. List of Windows Event Logs

os

Event Log

ID	Source	Level	Message (Description)	
	Timing when an event is logged		Action	
	-		•	

Windows Server 2016

System Log

	-		
4	l2nd	Warning	QLogic BCM57810 Gigabit Ethernet (NDIS VBD Client) #xx: The network link is down. Check to make sure the network cable is properly connected.
	When installing an OS, starting system, or applying Starter Pack		This event does not affect system operation.
	l2nd	Warning	QLogic BCM57810 10 Gigabit Ethernet (NDIS VBD Client) #xx: The network link is down. Check to make sure the network cable is properly connected.
4	When installing an OS, starting system, or applying Starter Pack		This event does not affect system operation.
	l2nd	Warning	QLogic BCM57840 Ethernet (NDIS VBD Client) #xx: The network link is down. Check to make sure the network cable is properly connected.
4	When installing an OS, starting system, or applying Starter Pack		This event does not affect system operation.
7	Microsoft-Windows-Kernel -Processor-Power	Warning	The clock speed of Processor xx in Group xx is limited by system firmware. The processor is under the limited state for xx seconds after the last report is issued.
	When running the system		This event does not affect system operation.
27	e1iexpress	Warning	Intel(R) I350 Gigabit Backplane Connection #xx Network link is disconnected.
	Starting system		This event does not affect system operation.
	e1rexpress	Warning	Intel(R) I350 Gigabit Backplane Connection #xx Network link is disconnected.
27	When starting system or installing Starter Pack		This event does not affect system operation.
37	Microsoft-Windows-Kernel -Processor-Power	Warning	The speed of processor xx in group y is being limited by system firmware. The processor has been in this reduced performance state for xx seconds since the last report.
	When running the system		This event does not affect system operation.

219	Microsoft-Windows- Kernel-PnP	Warning	The driver ¥Driver¥WudfRd failed to load for the device xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
213	When starting system or connecting a disk		This may be recorded when starting the system or connecting a disk depending on timing, but does not affect system operation.
225	Kernel-PnP		The application YYY with process id XXX stopped the removal or ejection for the device ZZZ.
		Warning	 ZZZ : Instance name of the device YYY : Name of the process that was using the device XXX : ID of the process that was using the device
	When applying Starter Pack		This event does not affect system operation if it is logged when applying Starter Pack.
7000	Service Control Manager	Error	"xxxxxxx service terminated with the following error: A device attached to the system is not functioning."
7023	When running an OS for the first time		This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly.
	Service Control Manager	Error	The Data Sharing Service service terminated with the following error:
7023	When running an OS for the first time or rebooting it		This event does not affect system operation.
7030	Service Control Manager	Error	The Printer Extensions and Notifications service is marked as an interactive service. However, the system is configured to not allow interactive services. This service may not function properly.
	When running an OS for the first time		This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly.
10010	Microsoft-Windows- DistributedCOM	Error	The server {XXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXXXX
10010	When running an OS for the first time or rebooting it		Refer to the following website. http://support.microsoft.com/kb/956479/
10317	Microsoft-Windows-NDIS	Error	Miniport Microsoft Network Adapter Multiplexor Driver, {xxxxxx-xxxx-xxxx-xxxx-xxxxx, had event Network Interface deleted while PNP Device still exists. Note that this event is provided for informational purpose and might not be an error always (Eg: In case of vSwitch which was recently un-installed or a LBFO team was removed)
	When removing a team		This event does not affect system operation.

Application Log

-			
1014	Microsoft-Windows- Security-SPP	Warning	Acquisition of End User License failed. hr=0x80072EE7
	When running an OS for the first time		This event does not affect system operation if it is not recorded repeatedly after activating the Windows.
	Microsoft-Windows- Security-SPP	Warning	Detailed HRESULT. Returned hr=0xC004F022, Original hr=0x80049E00
1015	When running an OS for the first time		This event does not affect system operation if it is not recorded repeatedly after activating the Windows.
1534	Microsoft-Windows- User Profiles Service	Warning	Profile notification of event Create for component {2c86c843-77ae-4284-9722-27d65366543c} failed, error code is Not implemented.
	When running an OS for the first time		This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly.
8198	Microsoft-Windows- Security-SPP	Error	License Activation (slui.exe) failed with the following error code: hr=0x****** Command-line arguments: RuleId=********************
	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded repeatedly after activating the Windows.
8200	Microsoft-Windows- Security-SPP	Error	License acquisition failure details. hr=0x80072EE7
0200	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded repeatedly after activating the Windows.

Applications and Services Logs

69	Microsoft-Windows- AppModel-Runtime	Error	Failed with 0x490 modifying AppModel Runtime status for package ************************************
	When running an OS for the first time		This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly.
134	Microsoft-Windows-Time- Service	Warning	NtpClient was unable to set a manual peer to use as a time source because of DNS resolution error on 'time.windows.com,0x1'. NtpClient will try again in 15 minutes and double the reattempt interval thereafter. The error was: No such host is known. (0x80072AF9)
	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded after connecting to the internet.
200	Microsoft-Windows- DeviceSetupManager	Warning	A connection to the Windows Update service could not be established.
	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded after connecting to the internet.
201	Microsoft-Windows- DeviceSetupManager	Warning	A connection to the Windows Metadata and Internet Services (WMIS) could not be established.
	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded after connecting to the internet.

202	Microsoft-Windows- DeviceSetupManager	Warning	The Network List Manager reports no connectivity to the internet.
	When starting system and installing Starter Pack		This event does not affect system operation if it is not recorded after connecting to the internet.
506 DeviceManagement- Pushrouter Error WAP messages receiver 506 When running an QS for the first time This event does not a	DmWapPushService: Failed to register WNF with EventAggregator for WAP messages received by SMS Router. Result: (0xC002000B).		
	When running an OS for the first time		This event does not affect system operation if it is recorded only on the first startup and not recorded repeatedly.

Revision Record

Document Number	Date	Notes
CBZ-002473-071-00	May 2017	The first edition