
Supplement of NEC ESMPRO Updating

Please read this document for updating the NEC ESMPRO when updating firmware included in Starter Pack.

1. Updating NEC ESMPRO ServerAgentService

Update the NEC ESMPRO ServerAgentService according to the steps below after updating the firmware.

- On Windows:

1. Sign in the Windows installed to the server with Administrators privilege.
2. Set the Starter Pack DVD into the server.
3. Refer to "*Chapter 2 Installation*" in *NEC ESMPRO ServerAgentService Installation Guide (Windows)* to update NEC ESMPRO ServerAgentService.

- On Linux:

1. Log in the Linux installed to the server with root privilege.
2. Set the Starter Pack DVD into the server.
3. Refer to "*Chapter 2 Installation and Upgrade*" in *NEC ESMPRO ServerAgentService Installation Guide (Linux)* to update NEC ESMPRO ServerAgentService.

If you do not update, NEC ESMPRO ServerAgentService cannot output the new event logs and report the new hardware events.

2. Updating NEC ESMPRO Manager

Update the NEC ESMPRO Manager according to the steps below after updating the firmware.

- On windows:

1. Download the latest version of NEC ESMPRO Manager from the following website.

<http://www.58support.nec.co.jp/global/download/index.html>

- ESMPRO tab

- NEC ESMPRO Manager

2. Update NEC ESMPRO Manager. For details, refer to "*Chapter 2 Installation*" in *NEC ESMPRO Manager Ver. 6 Installation Guide (Windows)*.

If you do not update, the following features do not work well.

- Constitution Tab - Server Status screen

"SNMP Alert setting" shows the error message "Failed to get SNMP Alert setting".

- Remote Control Tab - iLO Information - Show IML or Save IML

NEC ESMPRO Manager fails to get the IML information and "Show IML or Save IML" feature does not work.

- AlertViewer

New Alerts of hardware failure added with updating firmware are not displayed or displayed as "Unknown" alert on AlertViewer.

3. Updating iLO Receiving Information

Update the iLO Receiving Information according to the steps below after updating the firmware when using the Express Report Service (MG) (Windows).

- Updating iLO Receiving Information:

1. Download the latest version of iLO Receiving Information from the following website.

<http://www.58support.nec.co.jp/global/download/index.html>

- ESMPRO tab

- Express Report Service (MG) (Windows) Receiving Information

- iLO.zip

2. Delete the current Receiving Information from Express Report Service (MG) (Windows). For details, refer to "3.1.5 Setting for Receiving Information" or "3.2.4 Setting for Receiving Information" in *Express Report Service (MG) Installation Guide (Windows)*.

* Download *Express Report Service (MG) Installation Guide (Windows)* from the following website.

<http://www.58support.nec.co.jp/global/download/index.html>

- ESMPRO tab

- Express Report Service (MG) (Windows)

3. Set the Receiving Information downloaded in Step 1 to Express Report Service (MG).

Caution: You should update both NEC ESMPRO Manager and iLO Receiving Information so that new hardware failure alerts can be detected and reported.