Notes on Firmware Update for N8104-208/212/221

When updating the firmware of the products listed below using this StarterPack, the firmware update may fail. If the firmware update fails, please follow the workaround methods provided below.

1 Target Products

- N8104-208 Dual Port 10/25GBASE SFP+ LOM Card
- N8104-212 Dual Port 10/25GBASE SFP28 Adapter
- N8104-221 Dual Port 100GBASE QSFP28 Adapter

2 Symptoms

When updating the firmware of the products mentioned above using this StarterPack, the firmware update may fail.

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*The firmware modules for N8104-208/212/221 are displayed with the following names.

Part Number	Product Name
N8104-208	HPE_E810_XXVDA2_SD_OCP_4p50_NCSIwPLDMoMCTP_8001D8B3
N8104-212	HPE_E810_XXVDA2_SD_4p50_PLDMoMCTP_8001D8BA
N8104-221	HPE_E810_CQDA2_4p50_PLDMoMCTP_8001D8B6

3 Workaround

After performing an iLO reset from the iLO web interface, please update the firmware again.

[iLO reset procedure]

- 1. Access the iLO web management interface from the management terminal. Launch your web browser and go to the following URL. https://<iLO IP address or hostname>
- 2. From the menu in the left pane of the iLO screen, select "Information," and then select the "Diagnostics" tab in the center of the window.
- 3. When you click the "Reset" button in the "Reset iLO" section, a confirmation screen will appear, so please click the "Yes, reset iLO" button.
- * After the update, please ensure that it has been updated to the following version.

Target Products	Adapter display name (on System Utilities)	Updated version
N8104-208	Intel Ethernet Adapter E810-XXV-2 for OCP 3.0	4.50
N8104-212	Intel Ethernet Network Adapter E810-XXV-2	
N8104-221	Intel Ethernet Network Adapter E810-C-Q2	

[How to check the version]

- At server startup, press the [F9] key to start the System Utilities menu.
 Go to "System Information" from "System Utilities".
 Check the firmware version of the target product. Please check the "Adapter display name (on System Utilities)" above for the display name of the applicable product.