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# Supplement of NEC ESMPRO Updating

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Please read this document for updating the NEC ESMPRO when updating firmware included in Starter Pack.

## 1. Updating NEC ESMPRO ServerAgentService

Update the NEC ESMPRO ServerAgentService according to the steps below after updating the firmware.

- On Windows:

1. Sign in the Windows installed to the server with Administrators privilege.
2. Set the Starter Pack DVD into the server.
3. Refer to "*Chapter 2 Installation*" in *NEC ESMPRO ServerAgentService Installation Guide (Windows)* to update NEC ESMPRO ServerAgentService.

- On Linux:

1. Log in the Linux installed to the server with root privilege.
2. Set the Starter Pack DVD into the server.
3. Refer to "*Chapter 2 Installation and Upgrade*" in *NEC ESMPRO ServerAgentService Installation Guide (Linux)* to update NEC ESMPRO ServerAgentService.

If you do not update, NEC ESMPRO ServerAgentService cannot output the new event logs and report the new hardware events.

## 2. Updating NEC ESMPRO Manager

Update the NEC ESMPRO Manager according to the steps below after updating the firmware.

- On windows:

1. Download the latest version of NEC ESMPRO Manager from the following website.

<http://www.58support.nec.co.jp/global/download/index.html>

- ESMPRO tab

- NEC ESMPRO Manager

NEC ESMPRO Manager Ver7.xx (Windows)

NEC ESMPRO Manager Ver6.xx (Windows)

\*xx represents the minor version.

2. Update NEC ESMPRO Manager. For details, refer to "*Chapter 2 Installation*" in *NEC ESMPRO Manager Ver. 6 Installation Guide (Windows)* or *NEC ESMPRO Manager Ver. 7 Installation Guide (Windows)*.

If you do not update, the following features do not work well.

- Constitution Tab - Server Status screen

"SNMP Alert setting" shows the error message "Failed to get SNMP Alert setting".

- Remote Control Tab - iLO Information - Show IML or Save IML

NEC ESMPRO Manager fails to get the IML information and "Show IML or Save IML" feature does not work.

- AlertViewer

New Alerts of hardware failure added with updating firmware are not displayed or displayed as "Unknown" alert on AlertViewer.

### 3. Updating iLO Receiving Information

Update the iLO Receiving Information according to the steps below after updating the firmware when using the Express Report Service (MG) (Windows).

- Updating iLO Receiving Information:

1. Download the latest version of iLO Receiving Information from the following website.

<http://www.58support.nec.co.jp/global/download/index.html>

- ESMPRO tab

- Express Report Service (MG) (Windows) Receiving Information

- iLO.zip

2. Delete the current Receiving Information from Express Report Service (MG) (Windows). For details, refer to "3.1.5 Setting for Receiving Information" or "3.2.4 Setting for Receiving Information" in *Express Report Service (MG) Installation Guide (Windows)*.

\* Download *Express Report Service (MG) Installation Guide (Windows)* from the following website.

<http://www.58support.nec.co.jp/global/download/index.html>

- ESMPRO tab

- Express Report Service (MG) (Windows)

3. Set the Receiving Information downloaded in Step 1 to Express Report Service (MG).

Caution: You should update both NEC ESMPRO Manager and iLO Receiving Information so that new hardware failure alerts can be detected and reported.